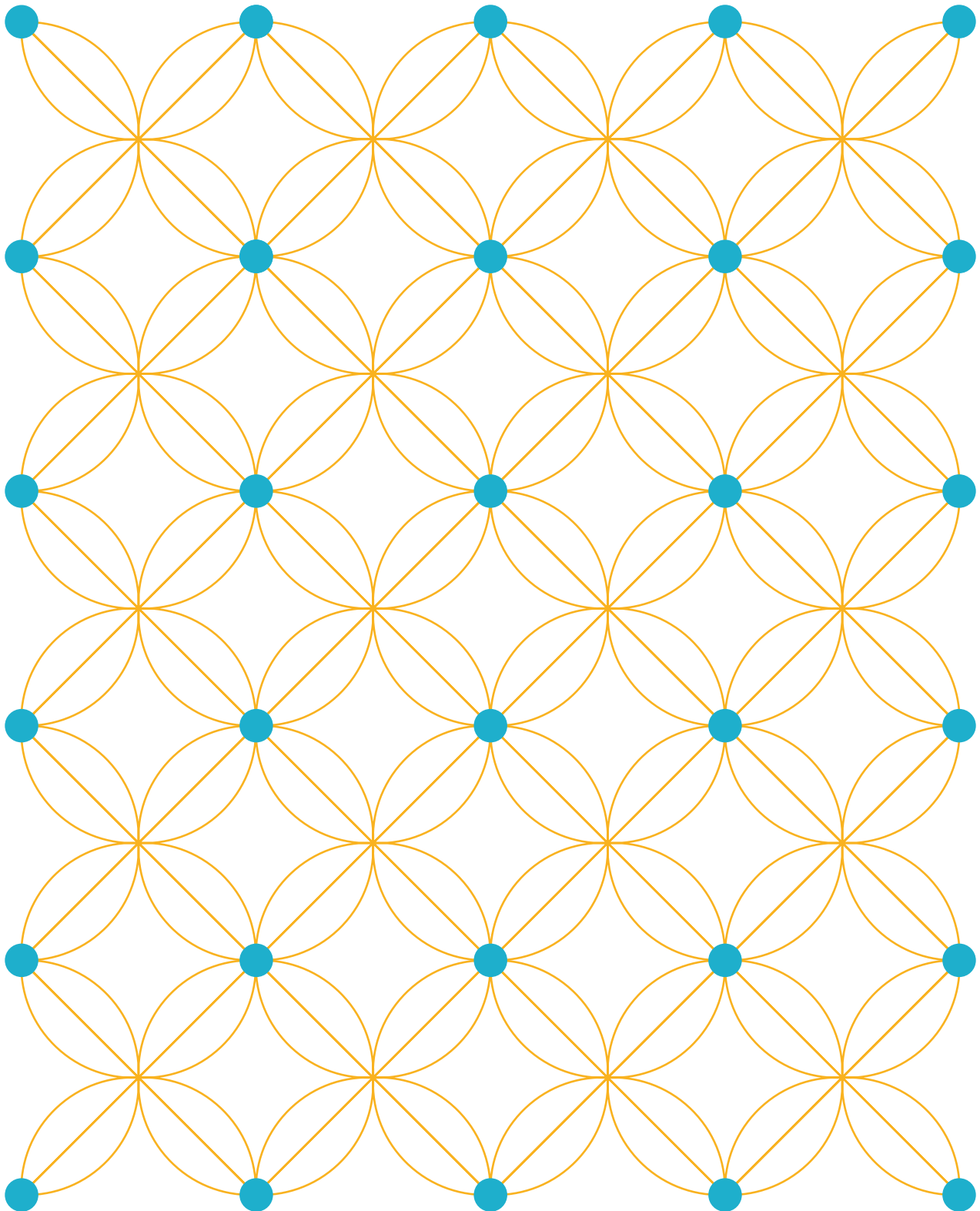


Tongan Health Society Inc



# Annual Report

Year ending June 2023





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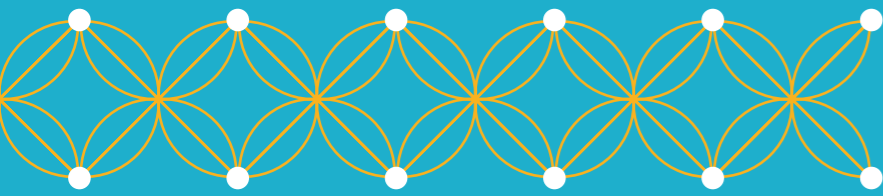
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# Our Vision

**The Tongan Health Society and Langimalie Integrated Family Health Centres help people by providing holistic healthcare services of a high standard.**

# Our Mission

**To provide the best healthcare services for all New Zealanders in the communities we serve, particularly people of Tongan descent in Aotearoa.**



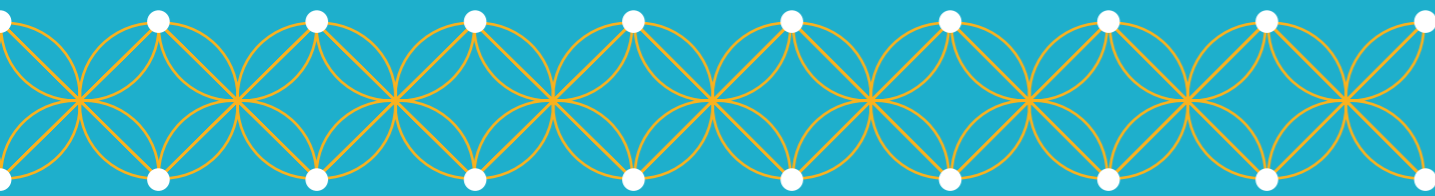
# Our Working Style

Teamwork

Community-based

Appropriate technology

Quality service



# Our Values

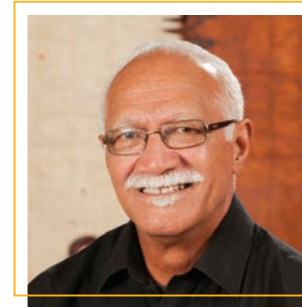
Culture, people and community

Professionalism and excellence

Collaborative, co-operation and respect

Passion and integrity

# Board Members



**DR MAIKA KINAHOI-VEIKUNE**  
Chairperson



**TELESIA TONGA**  
Vice Chairperson



**DR GLENN DOHERTY**  
CEO/Clinical Director  
Board Secretary



**PAULINE TAUFA**



**DR OFA DEWES**

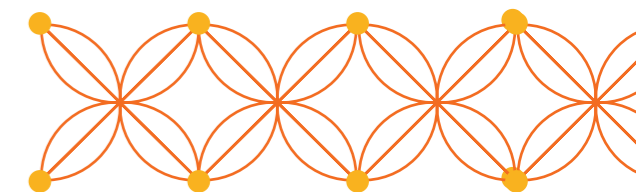
# Ex Officio Board Members

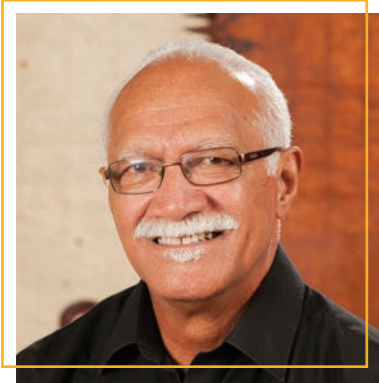


**AMELIA SCHAAF**  
Legal Advisor



**CALLUM MASON**  
Board Treasurer





**DR MAIKA KINAHOI-VEIKUNE**  
Chairperson

# Chairperson's Report

The Society has continued to show innovation, resilience and excellence over the last financial year with an expanding work programme and two exciting new initiatives completed during the financial year.

The Board CEO Performance Sub-Committee charged the CEO over the year with developing a new research centre and medical centre. In addition to business as usual, our COVID-19 response and facilitating new initiatives the CEO was able to complete those key performance indicators and achieved his top performance review over the course of his role as CEO and Medical Director over the last 10 years.

The Society celebrated the CEO 10th anniversary in March 2023 with the Board and staff. The preschool Ako Langimalie celebrated its 10th anniversary in February 2023.

Pauline Taufa was reappointed to the Board in May 2023, and we thank Nalesoni Tupou for his services to the Board over several years.

## The key highlights of the year included:

**Increasing number of new contracts and services.**

**Largest surplus in history of the organisation.**

**Increased enrolments across all medical centres.**

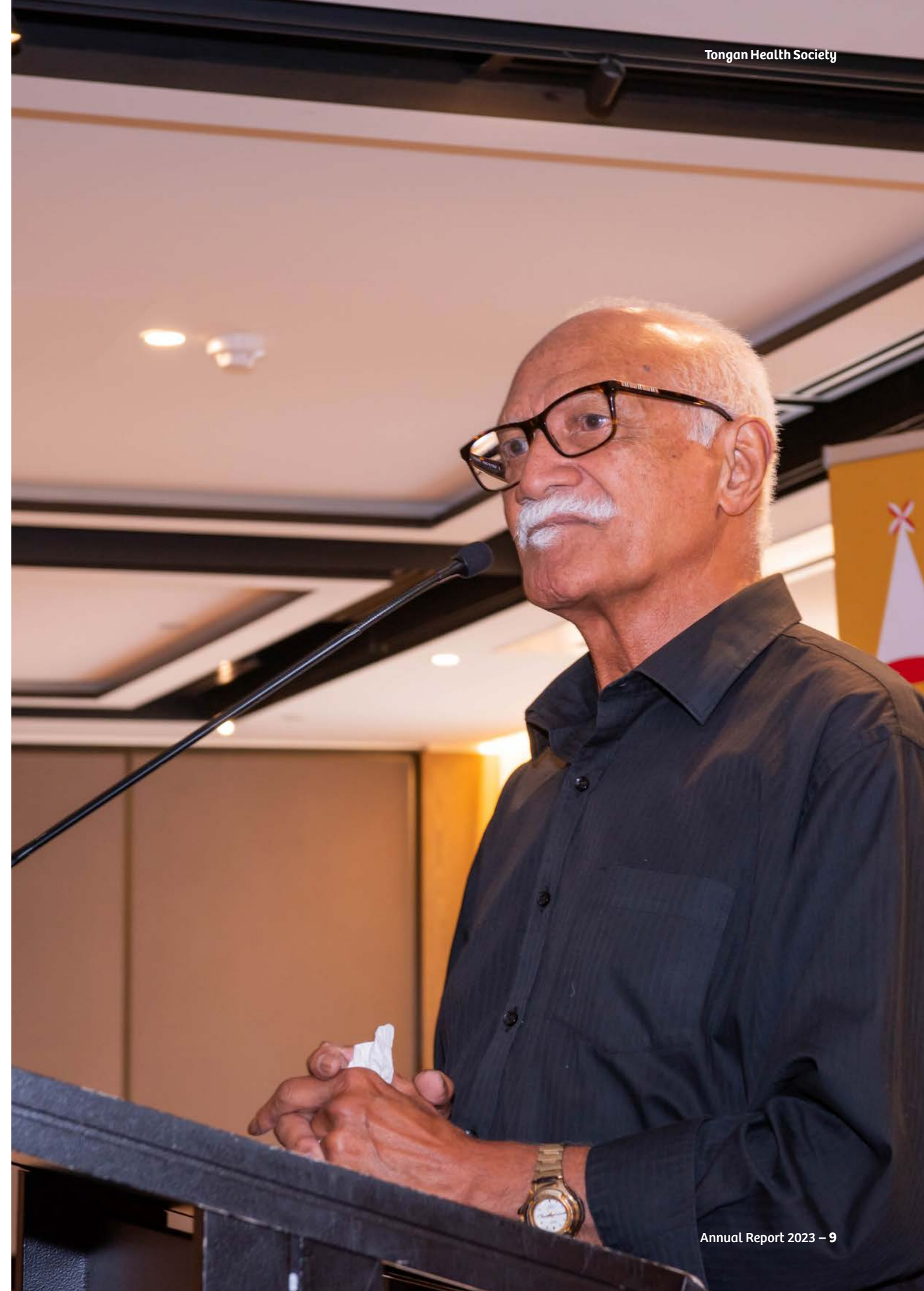
**Financial viability achieved.**

**Awards and high performance achieved clinically.**

**Significant COVID-19 work programs managed and achieved concomitantly with business as usual.**

**Large investment in professional development.**

**Quality programme achieved and on track to be completed.**



### COVID-19 Response

THS continued its COVID-19 services to the community achieving

# 17,640 doses of vaccinations over 55 events

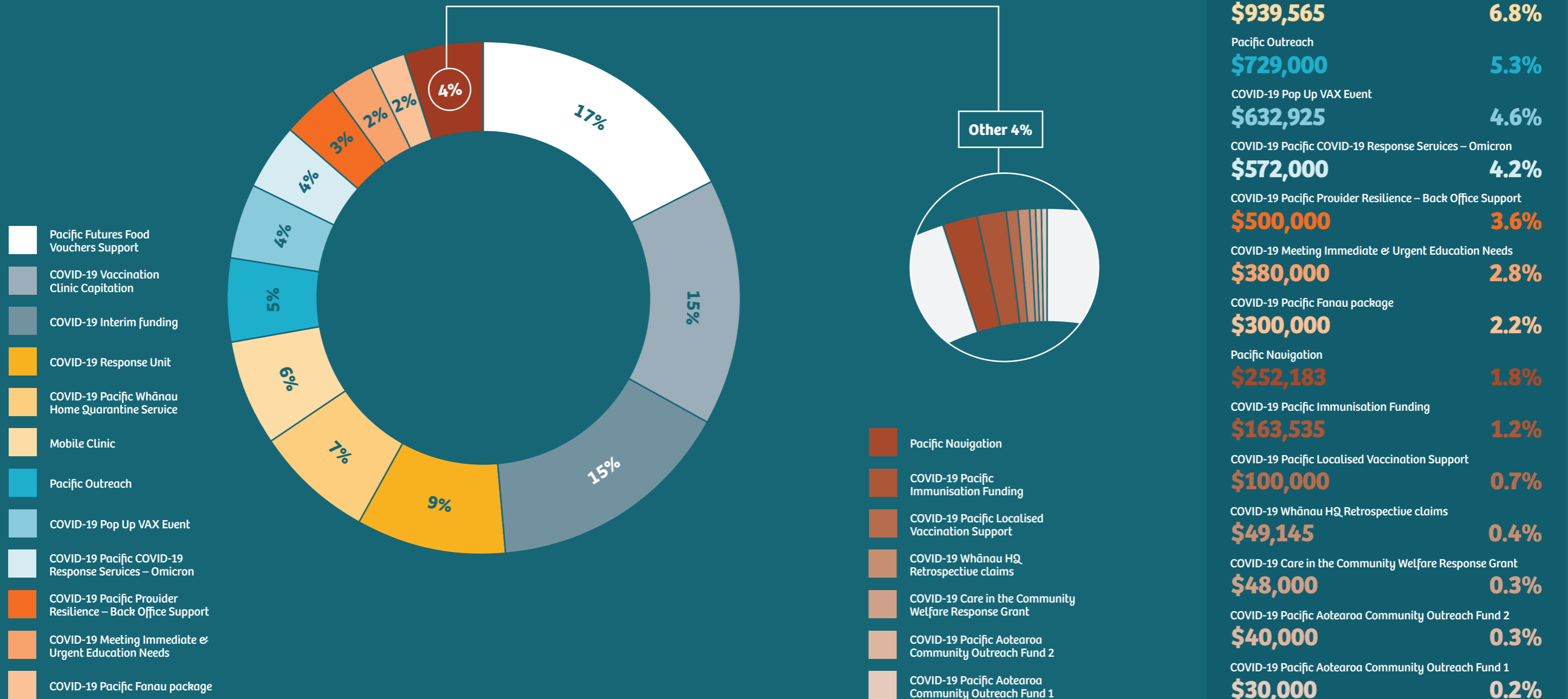
THS allocated

## \$13.7m

towards its COVID-19 response across a range of services broken down below.

I have particularly enjoyed working with the staff, CEO and fellow Board members at the COVID-19 community events attending approx. 90% of those initiatives over the campaign.

# Total contract value \$13,721,989

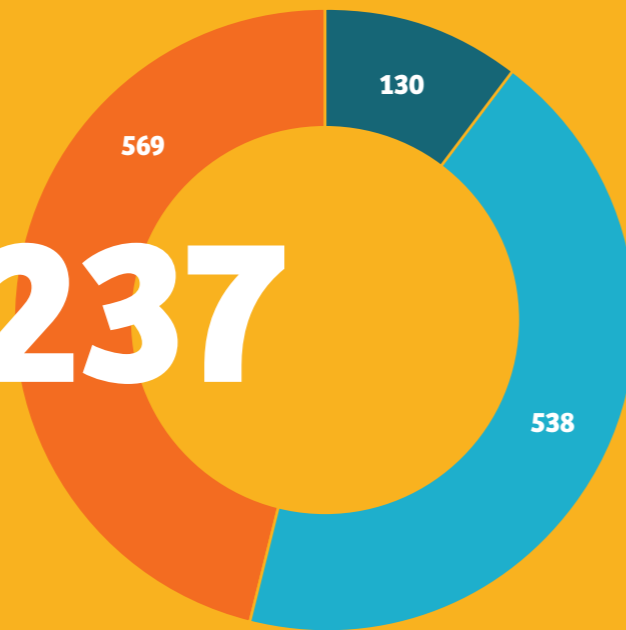


### Client Registrations

All clinics increased their registered client numbers and in June 2023 there was a net increase across those services of 1,237 clients.

**Total Patients Registered and Funded**

**1,237**



### Professional Development

The CEO supported 160 staff training initiatives across the organisation and THS invested \$180k in those professional development opportunities with many staff being able to secure postgraduate diplomas as a result.

**160 staff training initiatives**

**\$180k invested in professional development opportunities**

**Staff securing postgraduate diplomas as a result**

### Financial KPI's

The Society achieved its best financial performance in the last financial year. A high level summary of that performance is noted below:

**Surplus of \$2,876,125**

**Labour costs 50.9%**

**Nil overdraft**

**Nil term liabilities**

**Mortgage free**

**Term investments initiated**

**\$20,964,937 net worth of contracts for 22/23 financial year – all delivered on and reported on as per contractual requirements**

**New contracts on base \$8,041,376.22 for financial year**

**Facilitated and delivered successfully on \$13m of COVID-19 funding initiatives in government campaign across 19 new contracts**

**37 new contracts approximately \$8m value**

**59 base contracts approximately \$20m value**



### Ako Langimalie

Some of the key highlights at the school over the year included:

10-year anniversary of centre.

ERO accreditation achieved 2021-2023.

37 new and existing policies reviewed and promulgated.

ERO Accreditation Preparation-Audit checklist 100% completion – review August 2023 – passed.

Significant capital upgrades achieved in financial year and staff training.

43 staff training initiatives supported.



### Ōtāhuhu Clinic

Ōtāhuhu Clinic opened in September 2023 key milestones include:

CEO Facilitated and negotiated \$500k from Health NZ toward establishment of new medical centre.

Fit out completed June 2023.

Council Certification for Public Use achieved 11 July 2023.

Opening of Medical Centre September 2023.

Long term lease executed.

### Langimalie Research Centre

The Langimalie Research Centre became operational over the financial year.

Board agreement achieved to establish new research centre at M20 Business Park – Wiri.

Fit out completed in the 22/23 financial year.

Facilitated new subsidiary company – incorporated October 22.

Constitution promulgated.

New staff appointed.

Centre operational from 30th May 2023.

Four Directors appointed.

New research grants facilitated and secured.

AKO LANGIMALIE STUDENTS CELEBRATING TONGAN LANGUAGE WEEK

Key highlights across our Quality programme and organisational awards are documented below:

### Quality and Accreditation

MSD Accreditation achieved June 2022 for 2 years till May 2024.

RNZCGP Foundation Standards Achieved for 23/24.

University of Auckland Faculty of Medicine and Health Sciences Teaching Accreditation achieved 2023.

RNZCGP Cornerstone Accreditation -Appointment of Quality Analyst and Quality Governance Committee established, progression on Accreditation in preparation for Audit continues.

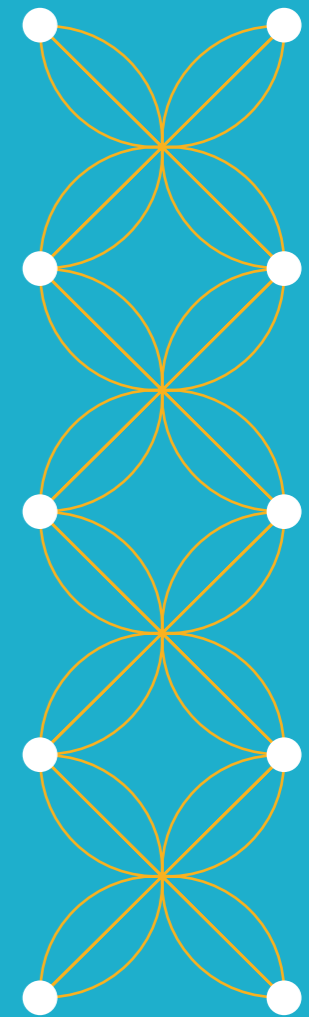
COVID-19 Vaccination Centre Accreditations maintained.

Health and Safety Policies in place and the Health and Safety Officer oversees organisational requirements as per legislation.

### PHO Awards

Highest Overall rate of cardiovascular disease risk assessments – 95%.

Highest combined cardiovascular disease management for dual and triple therapy for patients with a 20% or more cardiovascular risk.





### COVID-19

#### Prime Ministers Awards

Tongan Health Society

Kelston Mall Medical Centre

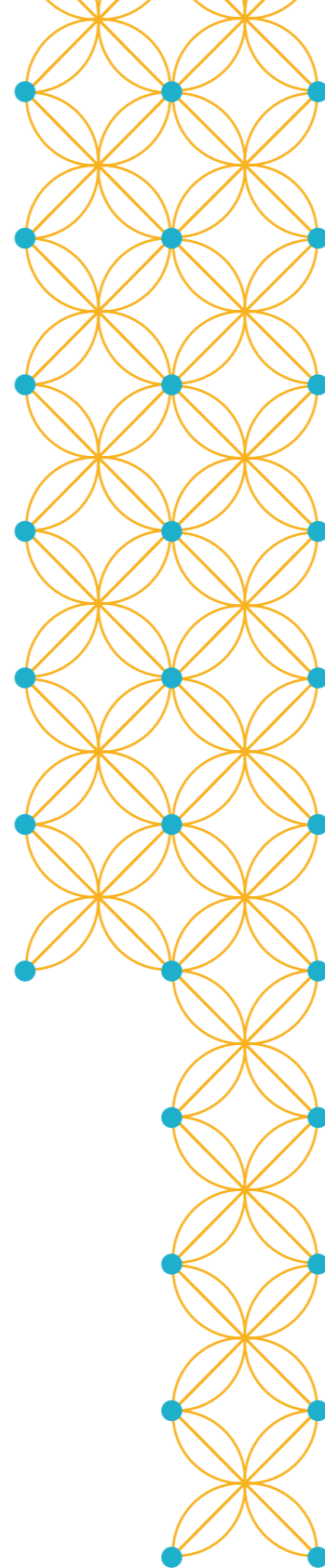
Onehunga Medical Centre

Panmure Medical Centre

Dr Glenn Doherty  
Individual recognition award  
for COVID-19 response

#### Whānau Ora Award

Pasifika Futures Whānau Ora  
Auckland Region Award  
Outstanding Contribution to  
Pacific Families and Whānau Ora



Health Minister Ayesha Verrall, Clinical Services Manager Mele Vaka, Prime Minister Chris Hipkins, CEO Dr Glenn Doherty, Chairperson Dr Maika Kinahoi-Veikune, and Ōtāhuhu MP Jenny Salesa



### Acknowledgement

I would like to thank staff, management and fellow Board members for their ongoing service to THS and our communities. To our CEO- his intensification of effort during the COVID-19 campaign, successfully managing multiple additional work, two new service initiatives and business as usual to a standard of excellence has resulted in the highest performance in the company since its inception benefiting staff and particularly the clients and communities we serve. His performance has been exceptional moving our organisation to become more comprehensive, integrated, high performing and sophisticated.

This Xmas and New Year is a time to relax and enjoy time with family and friends and to reflect and prepare for the year ahead. I wish you all my very best for the work during the financial year and year ahead.

DR MAIKA KINAHOI-VEIKUNE  
Chairperson

DR GLENN DOHERTY, HEALTH MINISTER AYESHA VERRALL AND PRIME MINISTER CHRIS HIPKINS



**DR GLENN DOHERTY**  
CEO/Clinical Director  
Board Secretary  
LRC Director

# CEO and Medical Director's Report

## Excellence, Innovation and Resilience

Looking back in 2022-2023, I take pride in the team's collective achievements. The 2022/2023 financial year was a year of excellence, innovation, and resilience.

The Tongan Health Society continues to demonstrate service excellence and remains true to its core mission – to provide the best holistic healthcare services to the communities that we serve.

Tongan Health Society won the **Quality and Service Excellence Award** at the National Hauora Coalition Awards evening on 9 December 2023. Pasifika Futures awarded the Society with the **Whānau Ora Auckland Region Award** for our outstanding contribution to the Pacific Families and Whānau Ora. The Ministry of Health bestowed the Society with the **COVID-19 Response Recognition Award** for our exemplary performance in the national COVID-19 response programme.

The CEO was also awarded the Prime Minister's award for services during the COVID-19 government campaign. The Society also received two awards from the PHO for achieving the second-highest overall rate of cardiovascular disease risk assessment (95%) and achieving the highest combined cardiovascular disease management for dual and triple therapy patients with a 20% or more cardiovascular risk. These awards serve as a testament to the Society's organisational excellence.

Finally, I want to congratulate Elly Roberts for obtaining a Harvard Business Certificate in Innovations in Teamwork for Healthcare, awarded from the Harvard Business School in November 2023.

Our team shines the brightest in times of adversity. The challenges fostered an incredible spirit of resilience, allowing us to continuously propel to greater heights.

## Tribute to the late HRH Princess Mele Siu'ilikutapu Kalaniuvalu

The late HRH Princess Mele Siu'ilikutapu Kalaniuvalu was involved with many projects with the Tongan Health Society. She was Patron of the Society's Tongan Outreach Project. This was a village-based health promotion and screening programme run in conjunction with the Society and the Ministry of Health – Tonga. She was also involved with many Public Health initiatives in partnership with the Society and was directly responsible for the positive outcomes of the communities in which she served. The Tongan community and members of the Society and Clinics have benefited from her direct input to the above programs in addition to those in Tonga under the Outreach Project.

The Princess also supported humanitarian projects over many years in Tonga and New Zealand and gained the respect and support of leaders in the community. As she was a Senior member of the Tongan Royal Family, she was able to reach out to the Tongan community in a unique way. She has touched many hearts and will always be remembered by the Tongan Health Society as a gracious and formidable leader with a genuine heart for the most vulnerable, the ones whom the Society continues to serve. The Tongan Health Society will continue to honour her legacy by providing high quality holistic care to the Tongan community and people of Aotearoa.



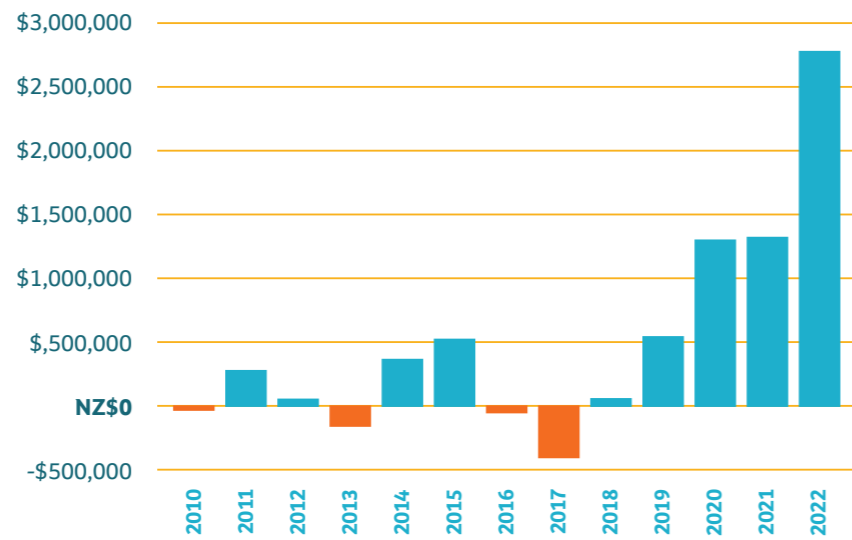
**DR GLENN DOHERTY WITH THE LATE PRINCESS MELE SIU'ILIKUTAPU KALANIUVALU**



**DR GLENN DOHERTY WITH KING TUPOU VI**

### Financial Performance 2010 - 2023

The Society achieved  
a net surplus of  
**\$2,876,125**



### New Contracts

The CEO negotiated and  
facilitated the following  
contracts:

- Pacific Provider Development Fund
- Pacific Kaiawhina Workforce
- Pacific Immunisation Funding
- Pasifika Futures Whānau Ora Services
- MOE Pacific Education Support Fund
- Pacific Outreach
- NHC Mana Kidz Agreement
- Well Child/Tamariki Ora Service
- Pacific Diabetes Workforce
- Pacific Whānau HQ
- Primary Care COVID-19 Vaccination and Immunisation Services
- COVID-19 Interim Funding
- Pay Relativity Funding
- Integrated Services Agreement
- Primary Mental Health Initiatives
- Palliative Care Services
- Equity Adjustment Funding
- Family Violence Contract
- Lottery Grant for Pacific Elderly, Community Garden, and Integrated Services

### CEO 10th Year Anniversary

The management and staff of the Tongan Health Society organised a celebration for Dr Glenn Doherty in recognition of his 10 years of service to the Society as the CEO and Medical Director.

The Board Chairperson Dr Maika Kinahoi-Veikune congratulated the CEO for his outstanding achievements for the past 10 years. He attributed the Society's high quality of service delivery to the CEO's excellent leadership, commitment, and professionalism. In the words of the Board Chairperson, "Dr Glenn Doherty, you have achieved outstanding results during extremely difficult times and your attention to detail and ensuring that all reports and contract targets are met and delivered on a timely basis has significantly improved the credibility of the Tongan Health Society Inc with our funders over the years!"



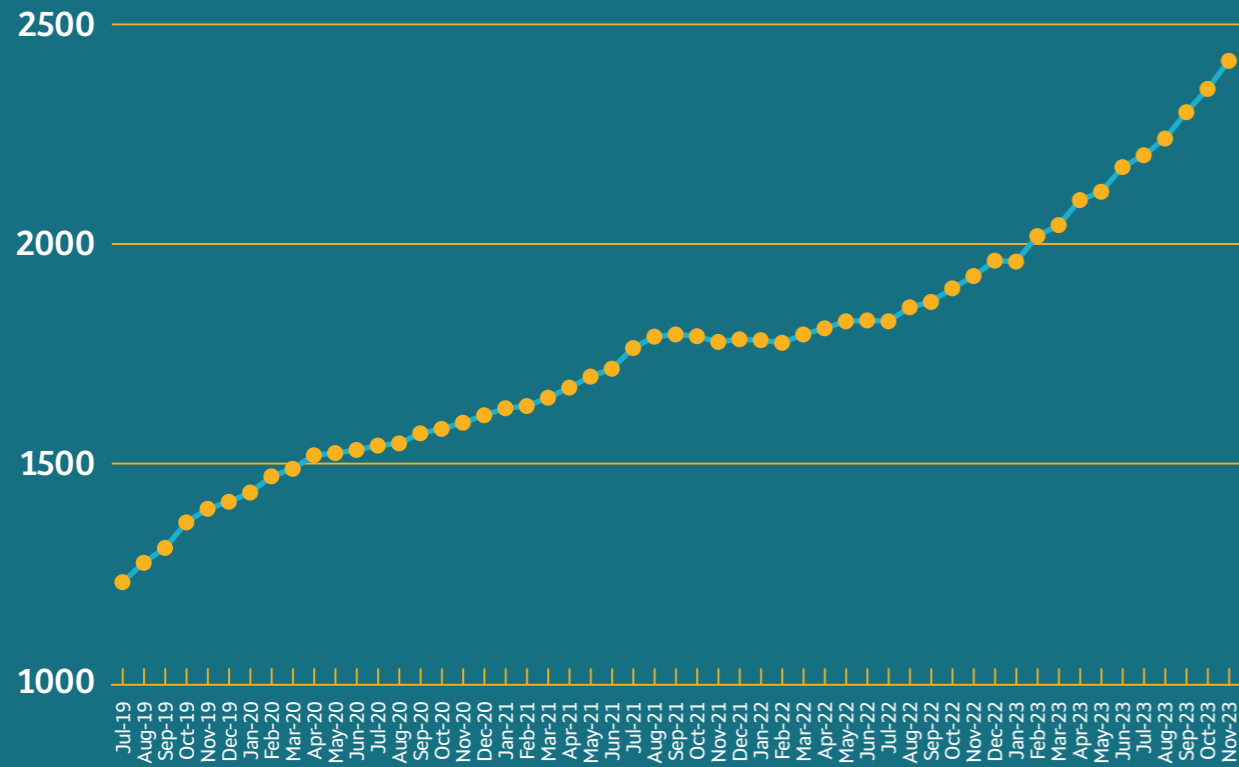
Dr Glenn Doherty, Board, and Staff during the celebration of his 10th anniversary as CEO of Tongan Health Society



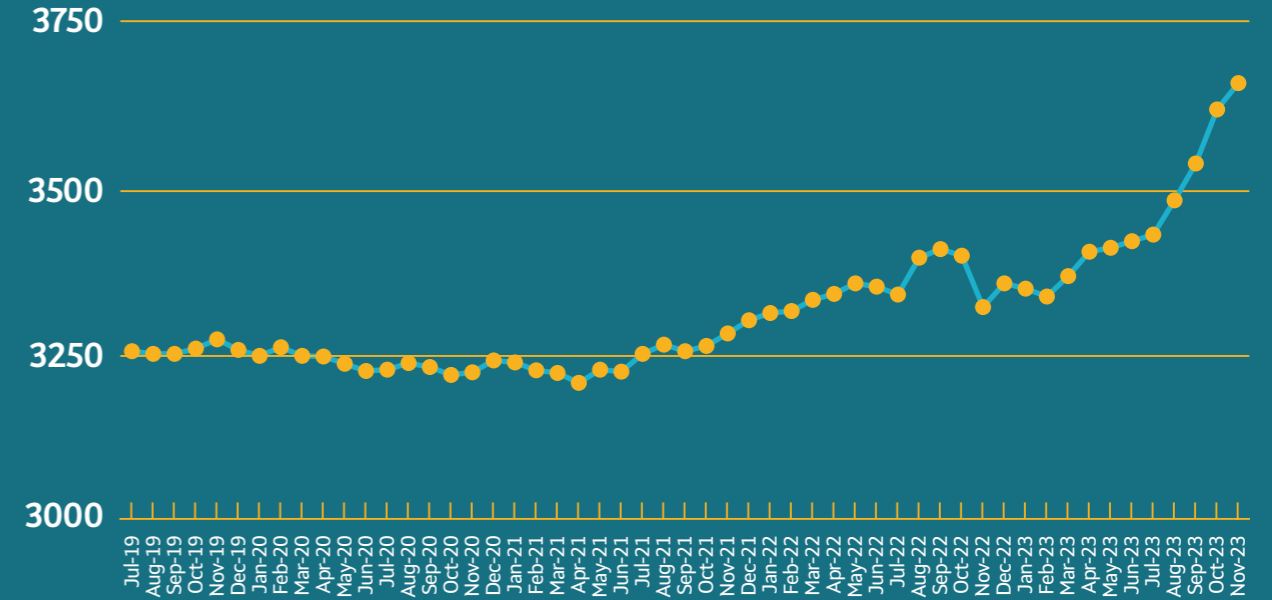
**Patient numbers**

There is continuous growth in the patient numbers across our clinics.

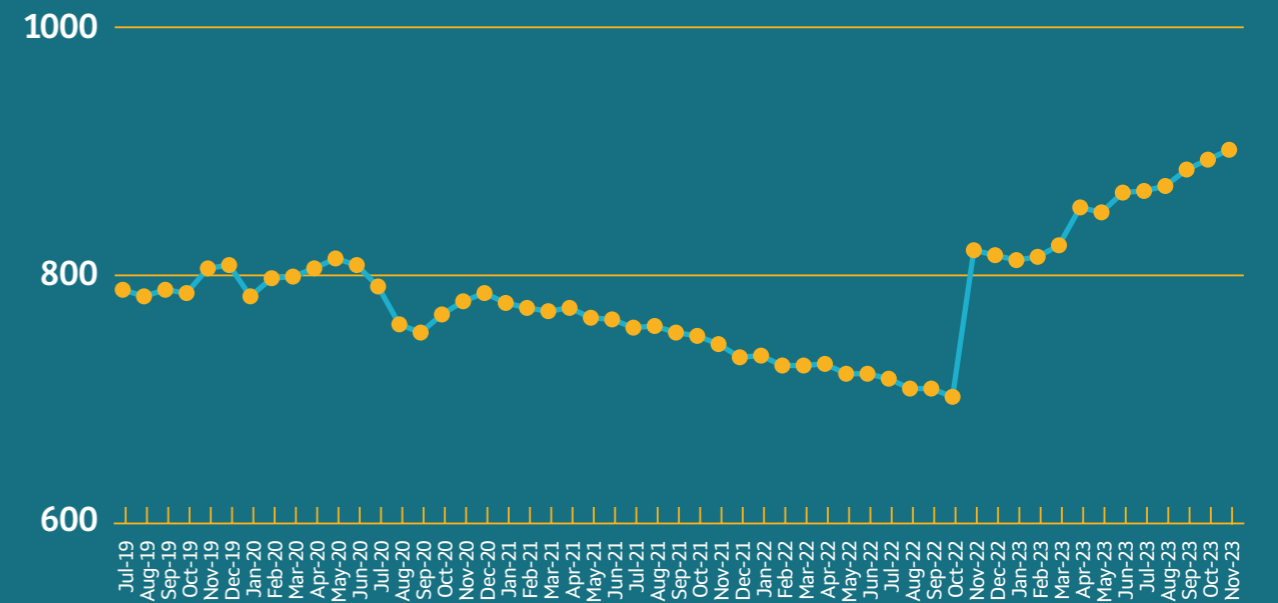
### Kelston funded patients



### Onehunga funded patients



### Panmure funded patients



**Overall Growth July 2019 – November 2023**

**Kelston**

**1,187**

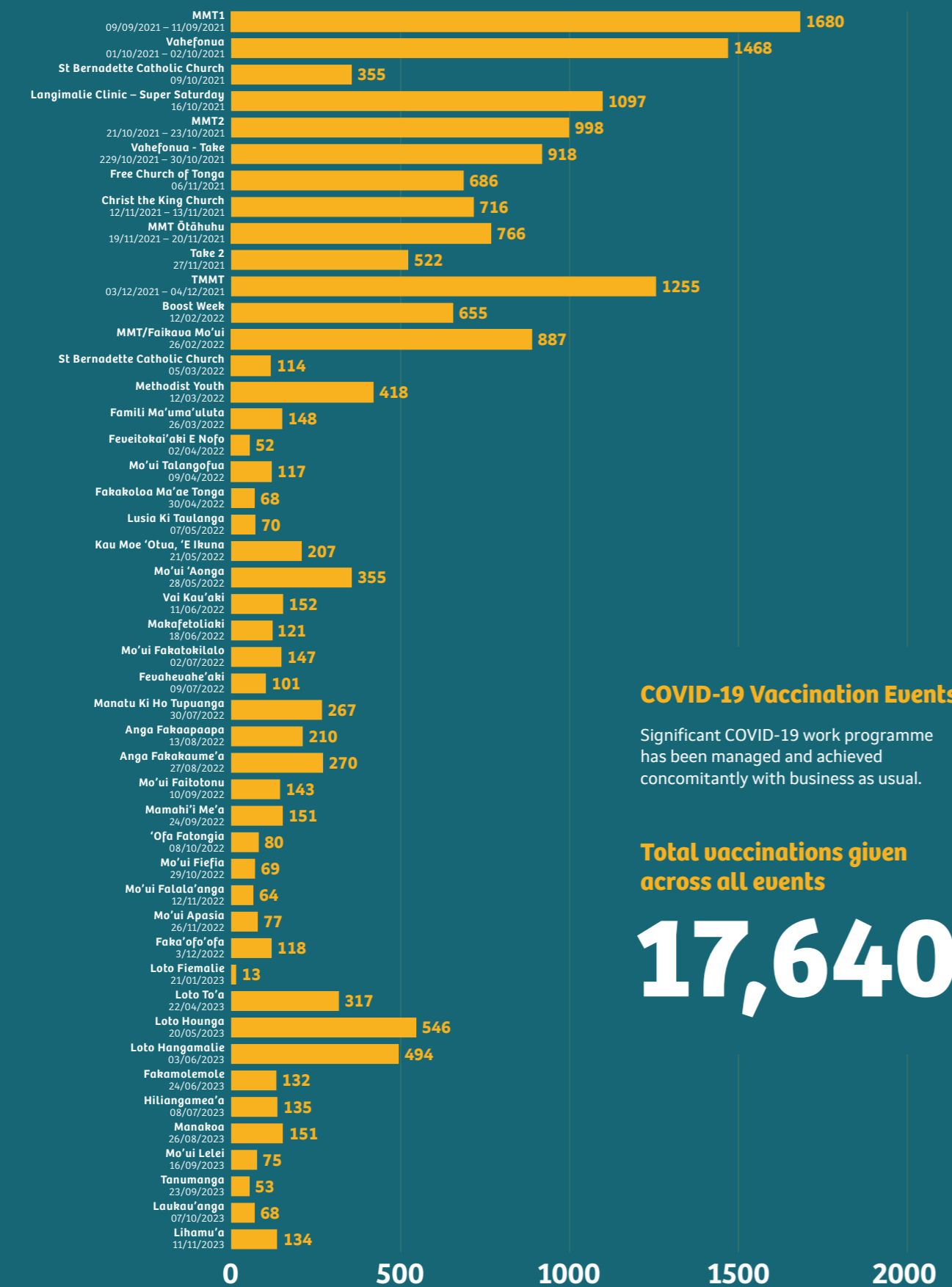
**Onehunga**

**407**

**Panmure**

**85**

### Vaccinations Given at Events



The front of the new Ōtāhuhu medical Clinic

### Ōtāhuhu Medical Centre

The Board CEO Performance Sub-Committee had charged the CEO with establishing two new service initiatives in the last financial year which included the new clinic and the research centre.

The Ōtāhuhu Medical Centre became fully operational in September 2023. The clinic is part of the Tongan Health Society's integrated service model, which aims to provide high quality holistic healthcare services for Tongan families as well as other ethnicities in the community.



Wall Art on display in the new Ōtāhuhu Clinic



### Langimalie Research Centre

The THS Board established a research centre in the financial year which was a key performance indicator set for the CEO to achieve in that year. The research centre is a wholly owned subsidiary company of THS. Dr Ofa Dewes was appointed the Director of the centre and the CEO as the Medical Director. Other staff have also been appointed.

**Our logo is inspired by the core principles of Langimalie Research Centre’s purpose – People, academic research and improving the health and well-being of vulnerable Pacific communities.**

### LRC Research Projects

#### TAUNAKITANGA TAKITINI PROGRAMME

Taunakitanga Takitini programme aims to build Aotearoa specific knowledge about supported self-management, to enable those who experience the greatest health inequities, that is, underserved populations living with lifelong conditions (specifically Māori and Pacific peoples, Tāngata Whaikaha (Māori with disability) and those experiencing learning (intellectual) disability) and their whānau to be supported to live the best possible life. Partnering with Māori, Pacific and disability healthcare providers we will explore service users and communities needs and aspirations for living well and what healthcare services would best support them and how. Using this knowledge, we will co-develop care models of how collaborative community healthcare professionals and kaiāwhina can support and work alongside whānau and communities to enable them to support themselves within their own context. These models will then be implemented, and outcomes evaluated. Our findings will inform policy, healthcare service and the public. We will thereby build Aotearoa specific research capacity and capability.

#### PACIFIC CULTURES: BUILDING BLOCKS FOR A SOCIALLY-INVOLVED AND CO-CREATED APPROACH TO BRAIN HEALTH AMONG OLDER ADULTS

##### Research aims

The aim of the project is to investigate how Pacific older adults engage with and participate in wellness and well-being service provision and social contexts, and how such participation impacts their wellness and well-being, and in later life.

##### Research objectives:

1. Work with available data sets (primarily Integrated Data Infrastructure) to define the cohort and identify wellness and well-being outcomes that impact positive ageing among older adults.
2. Determine the experiences of older adults with a particular focus on the barriers and enablers to optimising their wellness and well-being. This involves interviewing participants according to their preferences i.e. individually or with their carer/ family members.

3. Identify unmet psychosocial needs. This involves collecting information on lived experiences that focuses on unmet needs.

4. Explore satisfaction with and appropriateness of publicly-funded services. This involves ascertaining participants’ knowledge/ awareness of services and exploring satisfaction with these services.

5. Consider ways in which participants can be better supported to strengthen and maintain their wellness and well-being.

6. Develop research capacity and capability and culturally-appropriate wellness and well-being resources. This involves research engagement, supervision, mentorship and sponsorship, and conducting community workshops including the development and adaptation of a wellness map and resources to illustrate/demonstrate Pacific cultural and holistic approaches in body, mind and spirit for overall wellness and well-being.

7. Identify implications for wellness and well-being, health and social service providers, and policy makers. This involves quantitative and qualitative data analysis and understanding of the implications of the results.

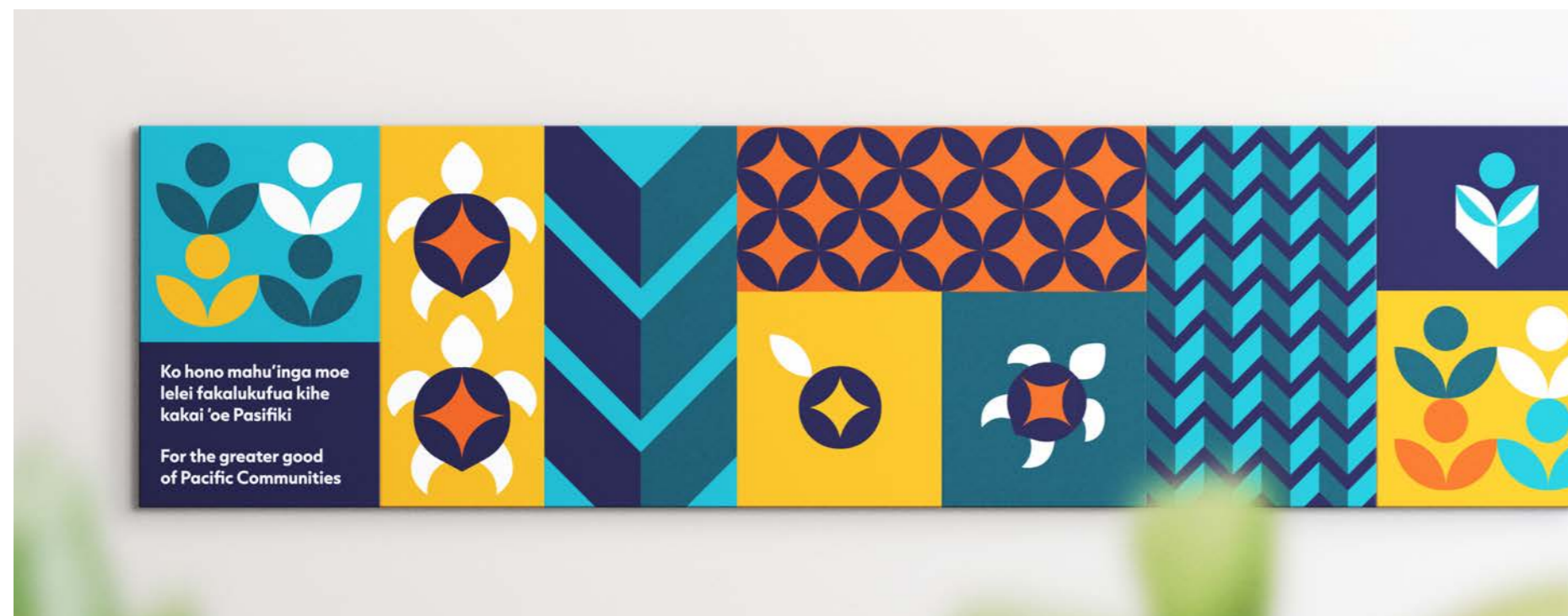
8. Disseminate findings to stakeholders in accessible and culturally-engaging ways. This involves scheduling fonos, publications and presentations of the results and resources to key stakeholders, health and social sectors, service providers, and researchers.

#### INTERGENERATIONAL, INTEGRATIVE & INTELLECTUAL PACIFIC PROPERTIES AND PATHWAYS FOR LIFE (IPFORLIFE)

##### Research and Related Activities

Facilitate recruitment engagement as well as advise on study procedures, interpretation of findings, and study dissemination for the Auckland component of project 2.

Project 2 is to undertake an in-depth qualitative study of Tokelauan families to assess the family, household and community strengths that allow people in those communities to thrive despite the challenges of living in families with chronic disease.



WALL ART ON DISPLAY IN THE LANGIMALIE RESEARCH CENTRE



### Jordan Community Hall

The Jordan hall has had significant capital upgrades with new exterior paints, newly polished floors, and new curtains, kitchen and bathroom renovations.

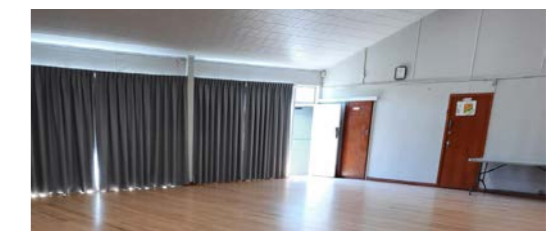
The Pacific Elderly Day Programme continues to help older people with high and complex health and disability support needs to have access to flexible, timely, and culturally appropriate services. The elderly continue to take part in a fun-filled weekly event where Pacific elderly get to socialise and share a healthy meal together. These meetings are a great chance to capture screening information weight and height information, perform blood pressure checks and attain blood sugar levels to assist with positive health outcomes. There are also discussions made around Elderly Abuse which raises awareness and provides opportunity for them to feel heard and valued. They are empowered to live a fulfilling, supported and dignified life.

There is also a focus on ensuring clients can access ethnic specific and culturally relevant services through THS. A large emphasis has been placed on filling gaps where mainstream support services have not been accessed or where clients' needs have been overlooked and neglected. The garden plot holding programmes provides opportunities for the group to grow vegetables and for the community to make use of the hall and the reserve for their community and family events.

These programmes are made possible through Lottery Grants Board and the local council.



Jordan Hall new kitchen fitout      Hall renovations



## Ako Langimalie Preschool

### Ako Langimalie Preschool has had a significant work programme over the financial year.

The Ako Langimalie Preschool achieved the Akarangi Quality Evaluation in November 2023. The last ERO review was in 2021 and this was also achieved.

The school has undergone a large amount of capital investments and upgrades over the financial year to improve the interior and exterior of the school and to comply with health and safety requirements.



Two staff were recognised in this year's National ECE awards:

**Nanise Palavi Koloamatangi – Leadership in Curriculum**

**Lavinia Manuopangai – Leadership in Governance & Management Leadership in Language, Culture, & Identity**

The school celebrated its 10th Anniversary in February 2023 and this was celebrated with staff, parents students and their families with the CEO who has overseen and managed the service since its inception.

This was an outstanding achievement for the school and staff.

THS has engaged consultants from ECE Consulting services to provide ongoing advice and support to the school over the financial year and I wish to thank Maxine, Kathy and Julia for those efforts in addition to preparing the school for the recent ERO review.

I would also like to thank Todd Painter for his ongoing support to our school administrator in assisting with RS7 returns.

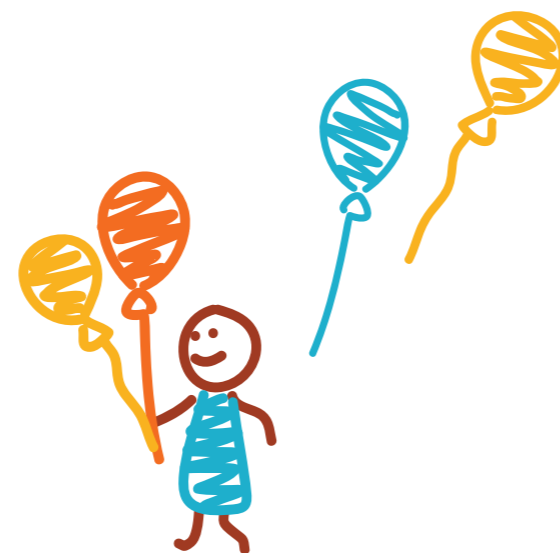
The school also launched its new website and was supported with new collateral and branding. Thank you to Lezlie and the team at Marque for that work.

The THS Board has supported parents who struggled with co-payments through its MOE Contracts which has assisted vulnerable families with rising cost of living and also those families impacted by COVID-19, cyclones and flooding.

The CEO has supported staff across a number of training initiatives to advance personal and professional development and has secured funding for an ESW worker to assist staff with children with special needs.

I want to acknowledge Lile Manako for her efforts in getting her Degree in ECE and we look forward to her completing this in the near future.

Lastly I would like to thank the students and staff for their ongoing support to our centre and the staff for their continued service to our community.



## Acknowledgements

I want to thank particularly the Board for its ongoing support on governance matters and the back-office Team including:

Elly Roberts

Mika Shang

Wendy Allen

Mele Vaka

Lavinia Manuopangai

Eric Duan

Illaisaane Vainikolo

Dr Ofa Dewes

This Team have assisted me across the THS work programme constantly and consistently providing services in management, quality, data analysis, business & financial management, and new services and capital upgrades and the establishment of our research portfolio. I also wish to thank Amelia Schaaf for ongoing legal advice and Callum Mason for his accounting advice.



The outside of the Tongan Health Clinic in Onehunga





# Awards received by Tongan Health Society

The Tongan Health Society (THS) is an integrated healthcare provider, facilitating a range of services and initiatives aimed at providing high-quality, affordable, and culturally appropriate health care services to all New Zealanders.

Established in 1997, THS operates under the vision of empowerment to achieve optimal health and well-being through integrated and comprehensive healthcare that is responsive to both needs and values.

Dr Glenn Doherty, Chief Executive Officer for THS, shared some of the work being carried out by THS in promoting health education, prevention, and advocacy, as well as fostering collaboration and partnership with other health providers and stakeholders.

**“Currently we are expanding our network of clinics, ensuring that all communities have access to our services. We are also investing in innovative technologies and solutions that improve the efficiency and effectiveness of our care delivery, such as telemedicine.”**

**“We are fostering a culture of excellence and continuous improvement among our staff, encouraging them to pursue professional development and feedback opportunities, as well as collaborating with other stakeholders in the health sector, such as government agencies, NGOs, and academic institutions, to share best practices and advocate for policy changes that support our vision.”**

**“Additionally, we are measuring and reporting our impact on the health outcomes and satisfaction of our patients, using data and evidence to inform our decisions and actions.”**

✓ Ilaisaane Vainikolo, Mele Vaka, Dr Glenn Doherty, and Richard Kepu receiving the Whānau Ora award from Pasifika Futures



THS has been a leader in advocacy and addressing inequities that exist for Pacific people in health, community and education.

Pasifika Futures Limited is proud to work in partnership with THS, and for the shared commitment to enhancing outcomes for families and communities.

Dr Doherty affirms the value in the partnership approach.

**“The partnership from Pasifika Futures is crucial for THS’ work with the community, as it provides funding, guidance and support for the various health and social services that THS offers to Pacific families.”**

**“Pasifika Futures is the Whānau Ora commissioning agency for Pacific people in New Zealand, and it shares THS’ vision of empowering Pacific families to achieve their aspirations and improve their well-being.”**

**The COVID-19 Response Recognition Award - Te Tohu Urupare KOWHEORI-19 - was awarded by Prime Minister Chris Hipkins to:**  
**Tongan Health Society**  
**Dr Glenn Doherty**  
**THS – Onehunga Clinic**  
**THS – Panmure Clinic**  
**THS – Kelston Clinic**



**Congratulations to Tongan Health Society for Opening the new Langimalie Research Centre**



✓ Dr Glenn Doherty and Mele Vaka with the Quality and Service Excellence Award



**Tongan Health Society won the Quality and Service Excellence Award at the National Hauora Coalition Awards evening on 9 December 2023**





Mele Vaka and Dr Glenn Doherty with the PHO staff at the Cause Collective awards evening



Dr Glenn Doherty received an award for opening the Langimalie Research Centre



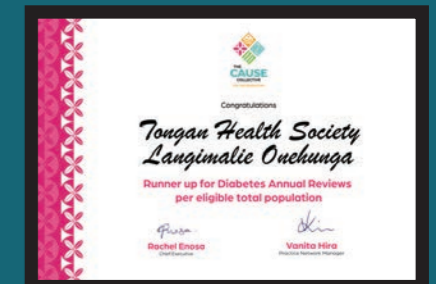
(left to right: Wendy Allen, Mika Shang, Jayna Diaz, Elly Roberts, Mele Vaka, Dr Maika Kinahoi-Veikune, Dr Glenn Doherty, Ilaisaane Vainikolo, Telesia Tonga, and Anau Tatafu proudly holding the awards received from the PHO)



Top performer for Diabetes Annual Reviews per eligible high-needs population



Top performer Smoking Brief Advice per eligible high-needs population



Runner up for Diabetes Annual Reviews per eligible total population



Runner up for Smoking Brief Advice per eligible high-needs population

# CEO Attends World GP Conference



The CEO was able to attend the WONCA (World Organisation of Family Doctors) in October 2023 over 5 days. This was the 24th world congress held in Sydney Australia. The conference was hosted by the Royal Australasian College of General Practitioners.

Dr Doherty is a Clinical Associate for the Royal Australasian College of Medical Administration and Senior Honorary Lecturer at the University of Auckland School of Medicine in the Faculty of General Practice and Primary Care. He also is a Medical Educator and Clinical Examiner for the Royal NZ College of General Practitioners.

Dr Doherty attended the five-day conference with 4,000 delegates from around the world.

DR DOHERTY AND COLLEAGUE DR BANKOLE OLUKOJU

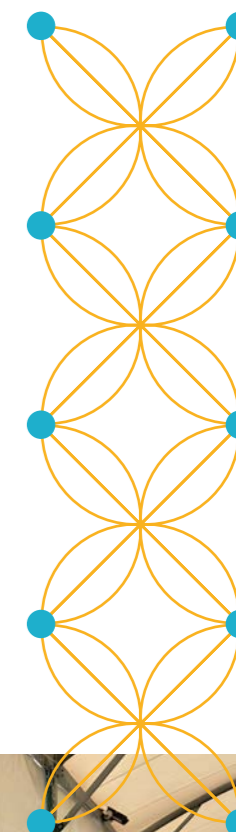
CONFERENCE DELEGATES AT THE SYDNEY INTERNATIONAL CONVENTION CENTRE

Most of the sessions he attended were on diabetes management in primary care which is a special interest of his. Other sessions attended were on Aboriginal and Torres Strait Islander health and well-being.

WONCA is an unusual, yet convenient acronym comprising the first five initials of the World Organisation of National Colleges, Academies and Academic Associations of General Practitioners/ Family Physicians. WONCA's short name is World Organisation of Family Doctors.

The Mission of WONCA is to improve the quality of life of the peoples of the world through defining and promoting its values, including respect for universal human rights and including gender equity, and by fostering high standards of care in general practice/family medicine by:

- promoting personal, comprehensive and continuing care for the individual and the family in the context of the community and society;
- promoting equity through the equitable treatment, inclusion and meaningful advancement of all groups of people, particularly women and girls, in the context of all health care and other societal initiatives;
- encouraging and supporting the development of academic organisations of general practitioners/family physicians;
- providing a forum for exchange of knowledge and information between Member Organisations and between general practitioners/family physicians; and
- representing the policies and the educational, research and service provision activities of general practitioners/family physicians to other world organisations and forums concerned with health and medical care.





Lastly, I want to thank my Teams. All teams throughout the organisation have provided services across dual work programmes with business as usual and COVID-19 related work since 2021.

**I thank you all for your loyalty and professional integrity in advancing the Society and wish you and your families a restful Xmas and New Year.**

**DR GLENN DOHERTY**  
CEO and Medical Director

CHRISTMAS PARTY 2022





MRS MELE FINAU FETU'U VAKA  
Clinical Services Manager

# Clinical Services Manager's Report

## Introduction

Fakafeta'i fai ma'u ai pe ki hotau 'Otua'ihe'ene manatu'i 'ae tookilalo. Fakafeta'i kia Sihoua pea toe fai pe, fakafeta'i 'ihe'ene 'ofa.

Kole pe keu hufanga 'ihe ngaahi fakatapu kotoa pe 'oku fa'a fakatapua kae 'ataa mo'oku 'ae faingamalie ni keu fai atu ai ha ki'i ongoongo 'o fekau'aki mo hotau 'api koia ko Langimalie, isa, ka koe 'api 'oku langima'a pea tokamalie 'ae me'a kotoa, pea 'oku tau 'ofa ai foki.

## Acknowledgement

I wish to acknowledge all the support of the Tongan Health Society Board, and a special acknowledgement of the CEO and Medical Director Dr Glenn Doherty for his support, outstanding effort towards the organisation and his good leadership model.

Also, I humbly acknowledge Wendy Allen, Elly Roberts and Zijia Shang, Yu Duan, my fellow colleagues, and all the staff for your ongoing support.

Respect is one of the most important traits in our workplace because it creates a positive work culture for the team in order to accomplish goals together. There are many ways of expressing respect (faka'apa'apa).

These include:

**'Apsia – Reverence**

**Akatōkilalo – Humility**

**Talangofua – Obedience**

**Fakaongoongo – Follow instructions.**

Being a Clinical Services Manager, respect is very important in my daily role in working with the team, and also communicating with colleagues and clients.

# R E S P E C T

Respond in an appropriate manner to everyone.

Excellence only. No sloppy work or excuses.

Stay in your own personal space.

Pay attention and participate.

Encourage, not discourage, others.

Came prepared to learn.

Take responsibility for your actions.

## Medical Centres

Tongan Health Society – Langimalie has four clinics across Auckland Region.

### LANGIMALIE CLINIC

1 Fleming Street, Onehunga, Central Auckland

### LANGIMALIE CLINIC

161 Queens Road, Panmure, East Auckland

### KELSTON MALL MEDICAL CENTRE

Shop #14, Kelston Shopping Centre, Kelston

### LANGIMALIE MEDICAL CENTRE

298 Great South Road, Ōtāhuhu

## CLINICAL STAFF

Doctors and nurses are rostered across all four clinics so our clients can choose where to go depending on what doctor they need to see. This flexibility helps our clients with better accessibility of our services.

### DOCTORS

**Clinical Director: Dr Glenn Doherty**

**Dr Akanesi Makakaufaki**

**Dr Antony Inder**

**Dr Gavin Lee**

**Dr Kilisitina Lavulo**

**Dr Kevin Gabriel**

**Dr Gopal Chebbi**

**Dr Asha Sai**

**Dr Steven Young**

**Dr Terry Zhang**

### PRACTICE NURSES

**RN Fifita McCready**

**RN Anau Tatafu**

**RN Alaviola Onosai**

**RN Alesana Onosai**

**RN Faneola Vaea**

**RN Bradley Griffin-Salt**

**RN Cherry Yray**

**RN Louisa Palenapa**

## DIABETES CLINIC STAFF

**Dr Jasmine Tan**  
Endocrinologist, Nephrologist,  
General Physician

**Nurse Practitioner**  
Renal Nurse Specialist

**Mafi Funaki**  
Dietician Specialist

**Ramona Frost**  
Podiatrist Specialist

**Fifita McCready**  
Diabetes Nurse Co-ordinator

## MENTAL HEALTH

**Mele Lopasi Latu**  
Senior Counsellor

## MANA KIDZ STAFF

**RN Stephannie Bruce**  
Mana Kidz Nurse

**RN Jennifer Hough**  
Mana kidz Nurse

**RN Pritika Ali**  
Mana kidz Nurse

**RN Foloi Leuluai**  
Mana kidz Nurse

**Seini Latu**  
Whānau Support Worker

**Katalina Lomu**  
Whānau Support Worker

**Miriam Hipolito**  
Whānau Support Worker

**Eunice Solomon**  
Whānau Support Worker

**Tupou Tavalea**  
Whānau Support Worker

## RECALL NURSES

**Laumanu Moala'eua**

**Mapuani Tupou**

## Medical Registrars, Medical Students, Nursing Students

The Tongan Health Society continues to host medical registrars, medical students and nursing students from different universities including Auckland University, Auckland University of Technology, Manukau Institute of Technology, Unitec Institute of Technology, Whitireia Institute of Technology, and Registrars from The Royal New Zealand College of General Practitioners. In addition, there is also a new programme for Pacific nurses in transition to be a New Zealand Registered Nurse. Langimalie is hosting six Tongan Nursing Students.

Langimalie is also supporting Pacific students at Auckland University and promoting our services particularly our youth navigation programme.

THS engaging with Auckland University Pacific students to build awareness about Langimalie Services, including our Youth Programme



Auckland University Pacific students



## COVID-19 Response and Vaccination

Although COVID-19 restrictions have been easing off, Langimalie still continues to work in the community for COVID-19 vaccination, MMR, HPV, BEXSERO and some national schedule when needed. I would like to thank all Langimalie staff for your contribution and help, working tirelessly even on the weekends, and also thank you non-THS staff, Tongan nurses and doctors who help and support our vaccination campaign.

Staff working hard despite the rainy day and no tent for protection



### Diabetes Clinic

Langimalie Diabetes Clinic continues to serve the community in providing DSME (Diabetes Self-Management Education), Podiatry care, and also diet guidelines and management particularly the newly diagnosed diabetes patients and for those who start insulin (Insulin Initiation).

It is always a team effort including recall nurses, diabetes nurse, renal nurse specialist, dietician, podiatrist and the Endocrinologist, Nephrologist, and General Physician who visits the clinic every month seeing those diabetes patients who need to review their medication management and any other complex situation that may need to be actioned urgently.

The images show how the team is providing DSME every month for adult groups, and how to create a relationship with young diabetes patients who are hard to reach or never attending their clinic when needed. This diabetes team try their best to make sure to make it easier for diabetes clients to have one visit and capture different services on the same day. This may include podiatrist, dietician, and diabetes nurse education.



### Mental Health Services/ Counselling

Mele Lopasi Latu is a Tongan Senior Counsellor and also a JP (Justice of the Peace) who provides counselling sessions for people who need it. There are lots of mental health issues that Mele addressed in her counselling sessions. These problems include: assaults, aggressive behaviour, financial issues, gambling, domestic violence, cultural differences, depression, drug and alcohol, physical, mental health, emotional abuse, stress, relationship issues, anger management and suicidal ideation, and manslaughter.

Mele is working 23 hours a week including Monday, Tuesday, and Thursday.



Mele Lopasi Latu - Mental Health Counsellor



### MANA KIDZ Programme

Langimalie is working in partnership with National Hauora Coalition and Counties Manukau providing Rheumatic Screening at seven schools at South Auckland including:

- Jean Batten – 335
- Sulton Park – 559
- Kingsford – 311
- Mountain View – 267
- Papatoetoe North – 806
- Waimahia – 223
- Roscommon – 513

Langimalie is serving this programme with **3,014** students at all schools mentioned above.

I would like to congratulate Seini Latu for receiving the "Mana Kidz 10 Years of Outstanding Service Award" from the National Hauora Coalition.



### Outreach Services

Langimalie continues to reach out to our clients who are hard to reach and also provide programmes including health promotion, health education, immunization, screening for Rheumatic fever by swabbing children (4-19 years of age), screening for CVD by doing blood test, DSME and so forth.

Health Promotion and Rheumatic Fever swabbing during at one of the out-reach HVAZ churches.

### Circumcision Services

Each year Langimalie does circumcision for young boys 14 years old and over. Bookings for circumcision are increasing in number year by year. We are fully booked until the end of the year. THS runs three sessions each year: before Christmas, after Christmas and the new year.

### Home Visit Services

Langimalie continues to provide services for those clients who are not be able to come to the clinic including those who are bedbound, palliative (end of life stage), and immobile clients. Home visit requests are increasing in number per week. This year the average for home visit request is around 4-5 per week.

Even if there is a shortage of doctors and nurses across New Zealand, we try our best to provide quality healthcare services according to our clients' needs. Langimalie is blessed to have enough doctors and nurses at the moment.



### Pasifika Futures Award

Tongan Health Society received an award from Pasifika Futures for its Outstanding contribution to Pacific families and Whānau Ora.

Since COVID-19, Pasifika Futures has been providing funding to support Pacific families who are vulnerable, for those who have lost their jobs and anyone who have been greatly affected by the pandemic.

THS continues to support families by responding to their needs in a timely manner.

✓ Dr Glenn Doherty, CEO receiving his award.

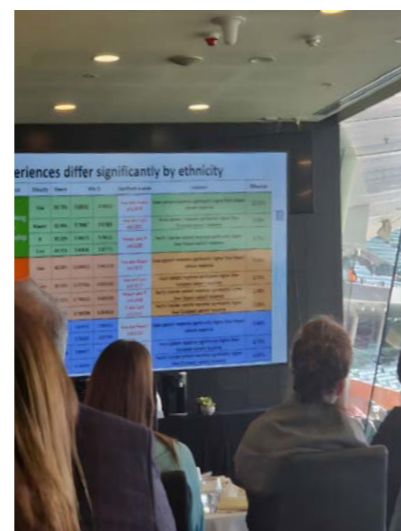


### PMA (Pacific Medical Association) conference in Rarotonga



### International Nursing Leadership Conference (Adelaide, Australia)

I am very grateful to the CEO Dr Glenn Doherty for providing me with the opportunity to attend the International Nursing Leadership Conference with my Nurse colleague Anau Tatafu. It is amazing to share experiences and gain more knowledge and skills of other nurses outside New Zealand and around the world. This conference was such a great blessing to me realising only two of us are from a Primary Healthcare setting with a community focus while the rest of the attendees are all hospital-based leaders and managers.



### Staff Achievement

Dr Glenn Doherty is very supportive in staff training and professional development that are relevant with individual roles. This opportunity has a huge impact and provides a successful outcome for some of our staff, uplifting their knowledge and skill in providing care and support for our families and whānau particularly our Pacific families and Kainga. The following staff successfully completed their course this year.

**Dr Antony Inder –**  
Fellowship of the Royal New Zealand College of General Practitioners

**Peter Tupou –**  
New Zealand Social Worker Registration

**Setaita Ha'unga –**  
Post Graduate Certificate in Primary Health Speciality Nursing

**Faneola Vaea –**  
Post Graduate Certificate in Advance Nursing

**MRS MELE FINAU FETU'U VAKA**  
Clinical Services Manager



# Integrated Outcomes Unit

Our integrated model of care involves the highest degree of collaboration and communication among health care professionals including non-clinical and clinical navigators. Langimalie has a team of clinical navigators (nurses) and non-clinical navigators (social workers, youth navigators, elderly homecare and Pacific navigators). Even though these navigators have different scope of practice, when it comes to holistic care for families, their skills and knowledge are woven together to uplift the well-being of these families.

**Integrated care for our organisation means providing services that create holistic health. With the team's combination of knowledge, skills in providing professional holistic health services, the core concept of integrated care is WELLNESS.**



## CLINICAL NAVIGATORS (WELL-CHILD NURSES)

RN Elenoa Havea

RN Alisi Tameifuna

RN Setaita Haunga

RN Mosolesa Pesaleli

## NON-CLINICAL NAVIGATORS (SOCIAL WORKERS)

Registered Social Workers

Jayna Diaz

Frances Tahapehi

Peter Tupou

Christina Fifita

## YOUTH NAVIGATOR

Richard Kepu

## PACIFIC ELDERLY HOME CARE NAVIGATOR

Lynda Schaaf

W

Work together in relationship to learn and grow.

E

Encourage understanding.

L

Listen with an open mind.

L

Laugh and enjoy humour throughout the day.

N

Notice the dignity and value of ourselves and others.

E

Engage others with compassion.

S

Share our stories and our hearts.

S

Strive in honour and respect ourselves and others.

### Well-Child Services

Tongan Health Society continues to see an increase new baby cases: 31, and new Tamariki: 14. THS has been networking with external providers.

Quarterly target is 180 and has been achieved at 189 core contacts.

Tongan Health Society has been working closely with LMC's (Lead Maternity Consultants), and external providers which has resulted in an increase of referrals. WCTO (Well-Child Tamariki Ora) team has received high number of self-referrals, and referrals from nurses across our four clinics.

The WCTO team is working collaboratively with our social workers in providing other needs for families including supporting families with housing, financial support, counselling for mental health support, and support through Whānau Ora and MOE.

All Well-Child Nurses are trained to provide Before School Checks for families living within the Auckland central region. Tongan Health Society achieved our Well-Child targets for the year.

### Well-Child Tamariki Ora Summary for Tongan Health Society 1/07/2022 to 30/06/2023

#### Register

|                       |            |
|-----------------------|------------|
| Existing register     | 383        |
| New pepi (babies)     | 150        |
| New Tamariki          | 114        |
| Discharged tamariki   | (197)      |
| <b>Total Register</b> | <b>450</b> |

#### ETHNICITIES

|          |     |
|----------|-----|
| Māori    | 16  |
| Pacific  | 423 |
| European | 4   |
| Asian    | 2   |
| Other    | 5   |

#### Visits

|        |     |
|--------|-----|
| Core 1 | 98  |
| Core 2 | 94  |
| Core 3 | 91  |
| Core 4 | 94  |
| Core 5 | 80  |
| Core 6 | 79  |
| Core 7 | 136 |
| Core 8 | 48  |

#### Core Visits 720

|              |     |
|--------------|-----|
| Antenatal    | 2   |
| Face-to-face | 54  |
| Telephone    | 314 |
| Group        | 1   |

#### Early Additional 370

|              |     |
|--------------|-----|
| Face-to-face | 120 |
| Telephone    | 606 |
| Group        | 2   |

#### Standard Additional 729

#### Joint Additional Contacts 48

#### JCPC's 279

#### Total Visits 2,137

#### Cancelled Visits 76

#### Administrative Activities 1,372

**Exceeded Additional Check target – 1,417 Target (1,080)**

**Exceeded New Baby Case target – 150 Target (108)**

**Met Core Check target – 720**

|                                      | TOTAL        | MĀORI      | PACIFIC      | EUROPEAN  | ASIAN    | OTHER     |
|--------------------------------------|--------------|------------|--------------|-----------|----------|-----------|
| Declined to share information on PND | 1            | 0          | 1            | 0         | 0        | 0         |
| Declined to share information on FV  | 3            | 0          | 3            | 0         | 0        | 0         |
| Postnatal Depression (PND) Referrals | 0            | 0          | 0            | 0         | 0        | 0         |
| Family Violence (FV) Referrals       | 0            | 0          | 0            | 0         | 0        | 0         |
| <b>ALL VISITS</b>                    | <b>2,137</b> | <b>100</b> | <b>1,951</b> | <b>55</b> | <b>4</b> | <b>27</b> |

### HVAZ (Health Village Action Zone)

The Tongan Health Society continues to work with 14 churches in the central Auckland area. The core focus on this contract is healthy eating, exercise, and smoking cessation. Some churches have more activities for their congregation as they realised it is important for members of the church to stay alert and aware what is going on in their environment and it's also important for the health. Churches have sessions on the following topics:

Vaccination information (eligibility)

Tips and tools to keeping warm during winter time

Flu vaccinations and updates on availability and eligibility

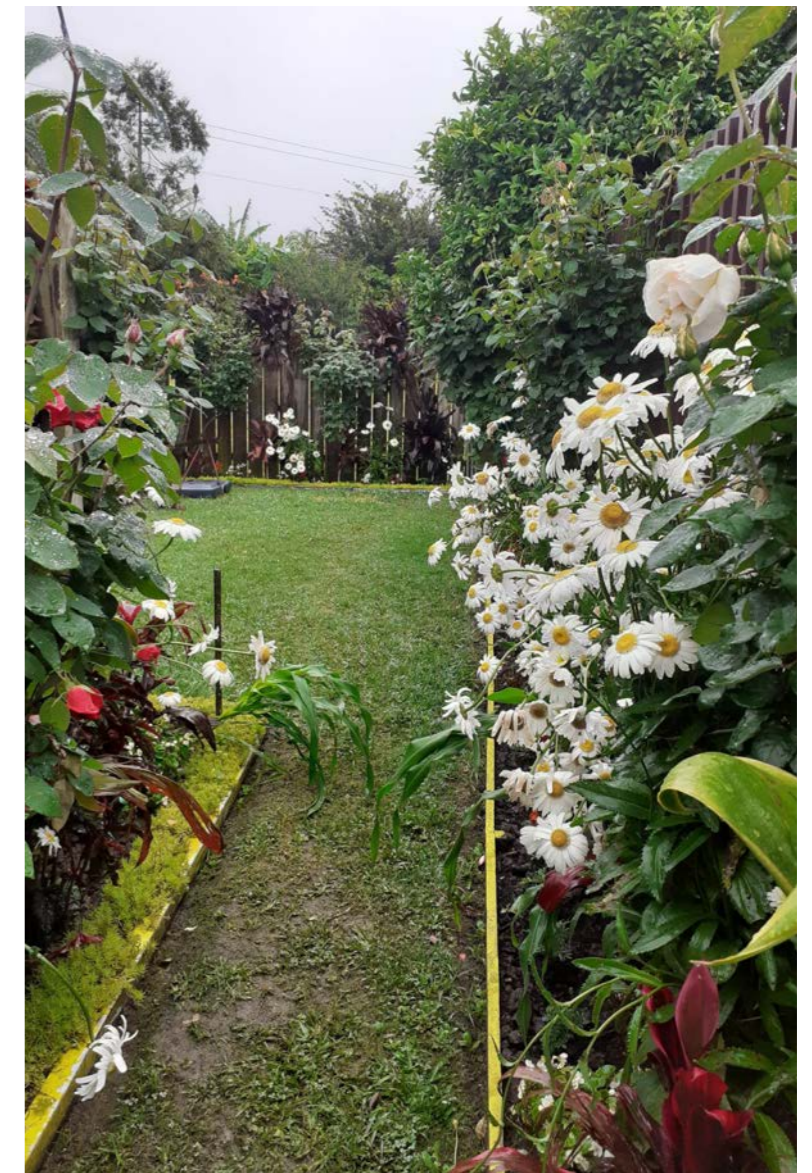
Staying connected

Hygiene practices to prevent COVID-19

Care taking tips for carers of vulnerable members of the congregation

Some churches encourage members to grow vegetables and flower gardens. The health committee visit homes to supervise and present awards for the best vegetable and flower gardens. There are also awards for those who have lost weight.

Home gardens, a healthy eating day and the weight challenge

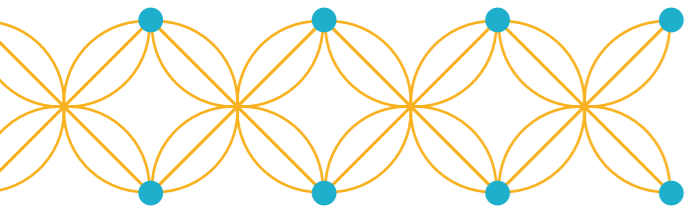


### Elderly Group Day Programme

THS continues to run the Elderly Day Programme every week on a Monday except on Public Holidays. A driver is designated to transport the elderly from their homes to the venue and back home after each session. Each month, the Langimalie clinical team (nurses with outreach team) support this elderly group by conducting health check and health education including immunizations, sessions on elderly abuse, healthy eating and other topics relevant to the elderly.



OUTREACH VISITS TO DO HEALTH CHECKS



OUTREACH VISITS TO DO HEALTH CHECKS

### Tui moe 'Amanaki Service

Tongan Health Society's "Tui moe 'Amanaki" is a service focused on ensuring that our Pasifika elderly and disabled community can access all appropriate services to support them to gain greater independence in their homes.

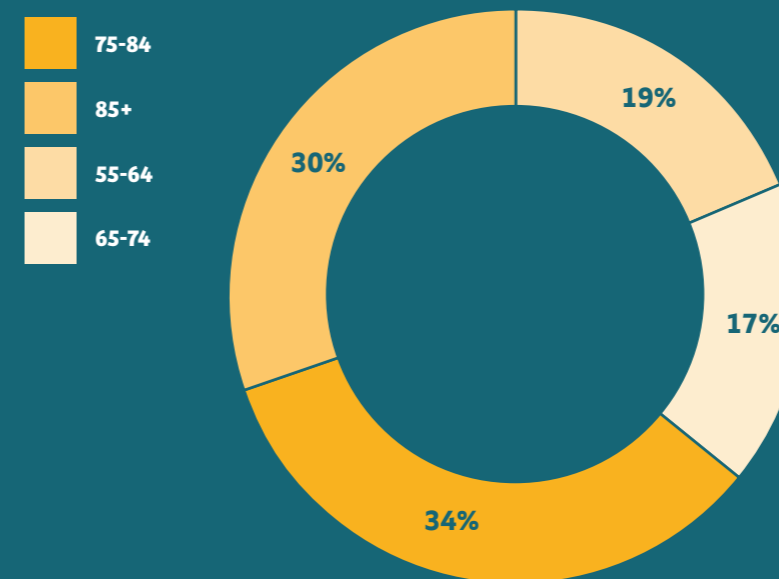
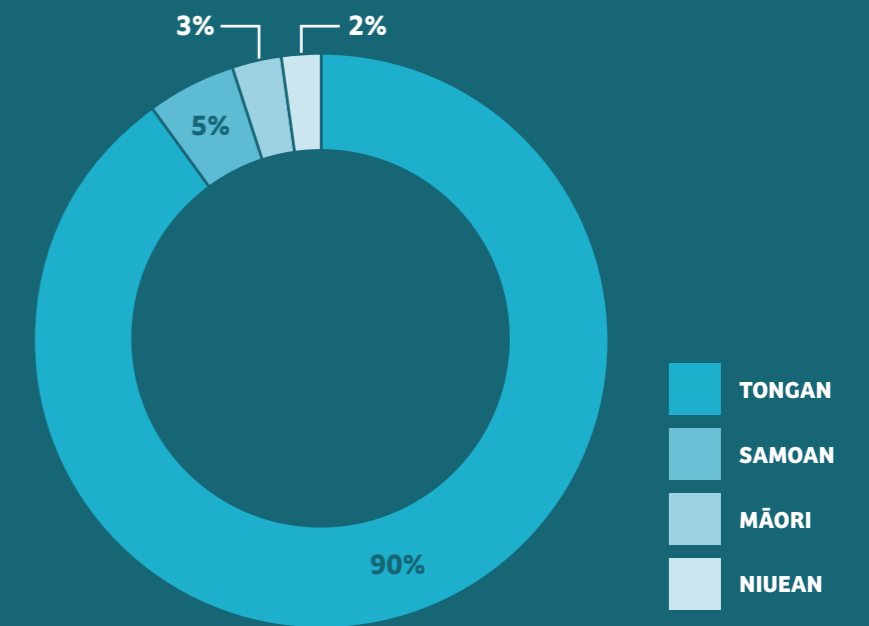
We aim to ensure that carers and those they care for are aware and supported to access mainstream assistance and to provide packages of care and support that have a focus on assisting with their health and well-being underpinned by cultural values and delivered in their own language wherever possible.

For the period of July 2022 – June 2023, Tui moe 'Amanaki has supported:

## 53 families

90% of these families were of Tongan ethnicity with the remaining 10% comprising of Samoan, Māori and Niuean backgrounds.

Our aim is to provide a navigation pathway for our Pasifika community to access the services that they are entitled to and need.



The *priority* group are individuals, either carers or those being cared for, that have underlying medical conditions and/or disabilities that require support in their home to aptly care for their elderly family members so they can maintain their independence and feel supported. The *cohort* during this reporting period ranged in age from 57 to 92 years old.

The families supported in this period were word of mouth referrals from other families that Tui moe 'Amanaki has supported or our Langimalie Clinic GP patients. A comprehensive and culturally sensitive assessment was carried out to gauge what Homecare supports were needed with the presenting client being autonomous in their decision-making. It is a guiding principle that the patient and their whānau are the experts of their lives, so their cultural values are always recognised and upheld.

Tui moe 'Amanaki's goal is to promote, improve and support healthy, independent, and dignified ageing.

### MOE Service

Many Pasifika households have benefited from MOE assistance. We have reached over 50 families in the previous six months, and the number is continually climbing. THS was able to help our Whānau with school uniforms, school fees, chrome books, laptops, and stationery needs. Some of the families were assisted in developing their CV or obtaining a driver license.

**POSITIVE OUTCOMES OF THIS SERVICE:**

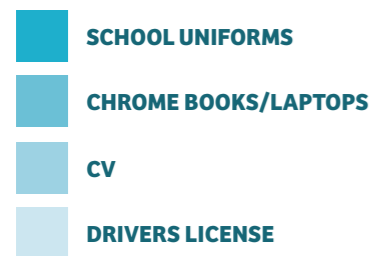
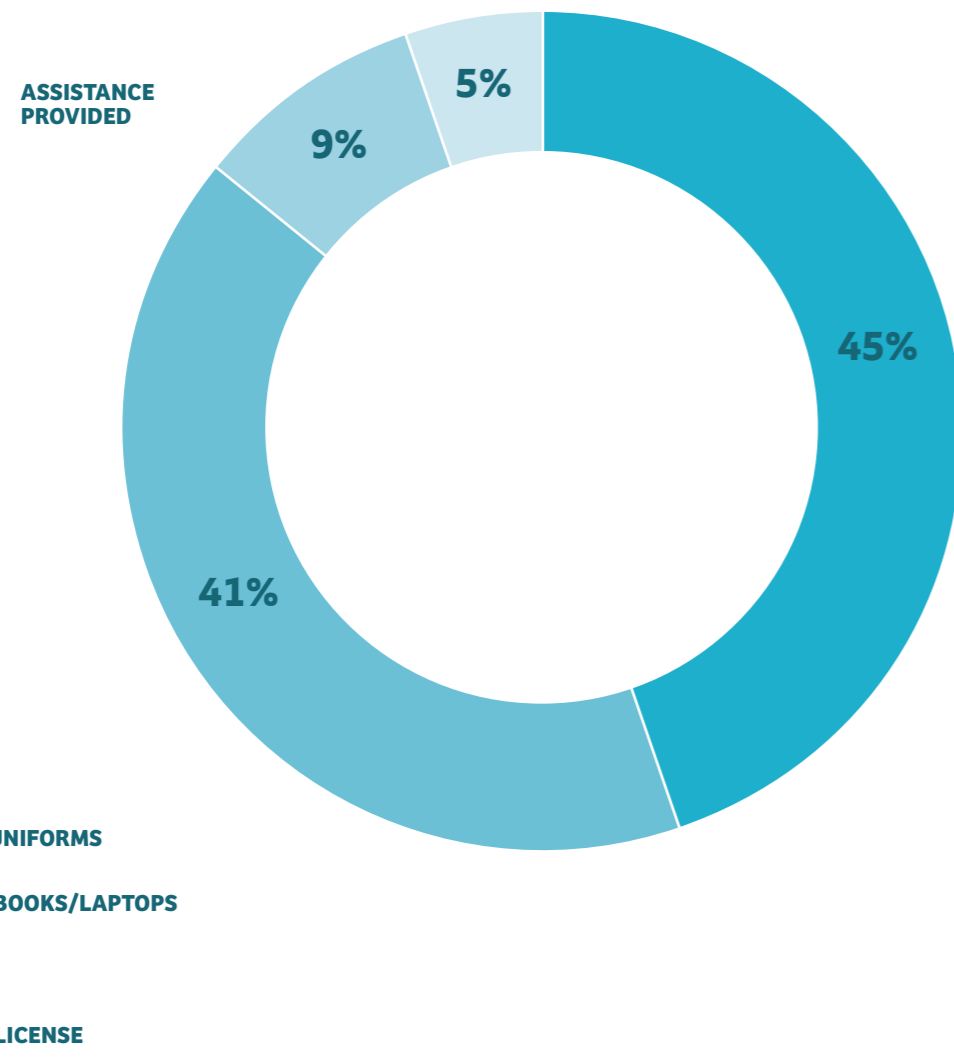
Clients have increased average income levels

Increased employment rates

Increase in Tertiary, trades and training qualifications

Increase in families accessing mental health and well-being support

Increase in Pacific family resilience



### Pacific Mental Health and Well-Being

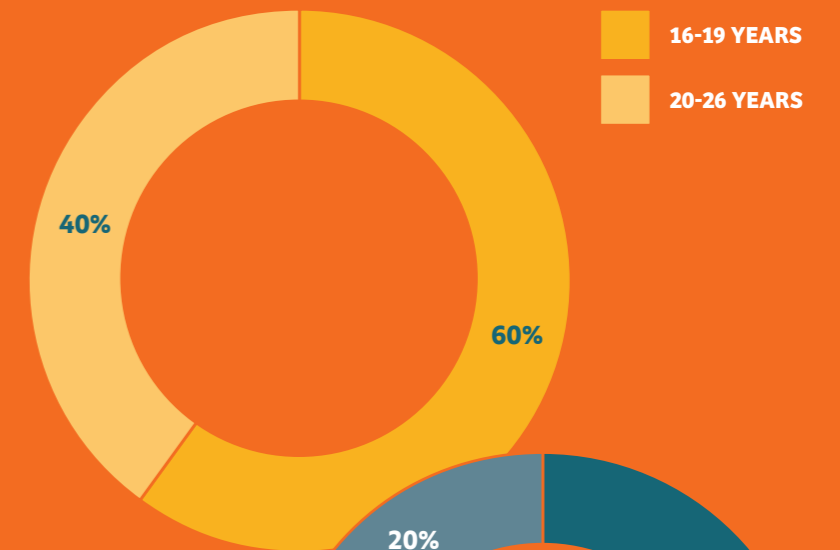
Mental health and well-being have become more important in New Zealand as young people between the ages of 15 and 24 are experiencing high levels of psychological distress. Youth from Pasifika and Māori backgrounds are frequently more at risk. (Mental Health Foundation, 2023).

Tongan Health Society’s “Talavou ae Pasifika” programme aims to target, enhance and build Pacific Youth resilience in times of adversity.

The programme sessions were delivered virtually to suit the availability of participants. A total of 45 Tongan and Samoan youth between the ages of 16-24 years engaged in the programme. Two outdoor events were held during the July school holidays where participants volunteered to pack food boxes at the Salvation Army.

The programme sessions were delivered to overcome self-defeating thoughts, promote a positive outlook despite challenges and empower youth to seek help when needed.

#### AGE DISTRIBUTION OF “TALANOA AE PASIFIKA” PARTICIPANTS



#### ETHNIC DISTRIBUTION OF “TALANOA AE PASIFIKA” PARTICIPANTS



#### FRAMEWORK

“Fofola e fala kae talanoa e kainga.”

This Tongan metaphor literally translates to:

“Roll out the mat so the family can dialogue.”

This framework allows us to have important discussions with young people as equals, to empower them to share their stories. Also, it provides the opportunity to educate youth about their well-being in all facets of life. Using this framework emphasized how important it is to create a safe space for youth to talanoa without judgement and openly discuss issues that they may find difficult to navigate. The framework empowered every participant to talanoa openly and honestly about their experiences.

Tongan Health Society’s Youth Mental Health programme has been beneficial in creating a safe space for our Māori and Pasifika youth to talanoa with the experts. Especially when mental health well-being is a topic that is not fully expressed and talked about in our communities.” (Youth participant, aged 23).

The programme sessions were delivered to overcome self-defeating thoughts, promote a positive outlook despite challenges and empower youth to seek help when needed.

### Pou-Stand Tall Work Readiness

The priority group is individuals aged 16 years and above, and who have one or more of the following risk factors:

- Are part of an intergenerational benefit dependent household
- Lack qualifications or previous work experience
- Have criminal convictions
- Have poor English language skills
- Have mental health issues, or
- Other significant barriers to gaining employment.

#### POSITIVE OUTCOMES:

1. Clients have increased average income levels
2. Increased employment rates
3. Clients have experienced reduction of family harm episode
4. Reduction in smoking and alcohol use
5. Increase in tertiary, trades and training qualifications
6. Increase in families accessing mental health and well-being support
7. Increase in Pacific family resilience.

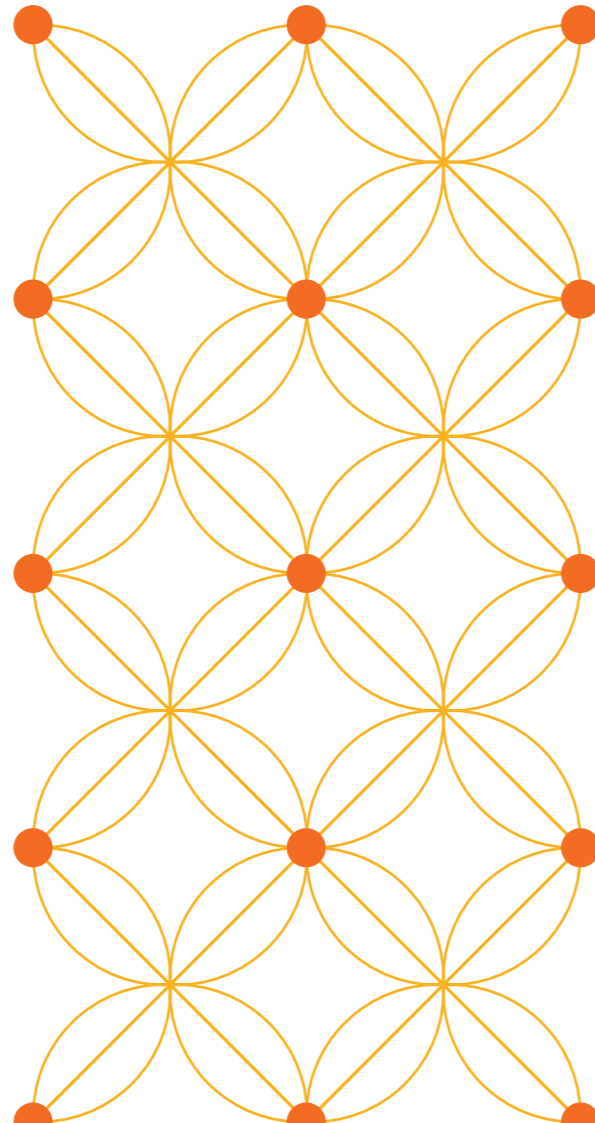
Cultural relevance is very important and maybe one of the crucial elements to navigating our clients well. A Pasifika cultural framework has been put into place for this service. Better understanding and awareness of the various social services and networks would make a big difference in navigating our whānau to achieving better outcomes.

### Culturally appropriate

This service integrates a strong Pasifika cultural approach to draw out the sense of identity and purpose for our whānau. This aims to establish a sense of identity and meaning to an ever-revolving cycle of hardship. This space is called the “Va”.

Once this “Va” is achieved then the “Tala-noa” becomes easier.

The Pasifika Community in Auckland are becoming more aware of the service that Tongan Health Society is providing for our whānau. This is great for our organisational strategic goals which includes expanding our capabilities.



### Whānau Ora Services

Whānau Ora means “healthy families” in Māori language.

Whānau Ora is a culturally based and whānau centred approach to well-being focused on whānau (family group) as a whole.

Whānau Ora delivers wraparound, family-centred services that develop the strength and capabilities of whānau to create positive change in our communities.

Pasifika Futures offers training to ensure navigators understand their core role in empowering families to reach their goals.



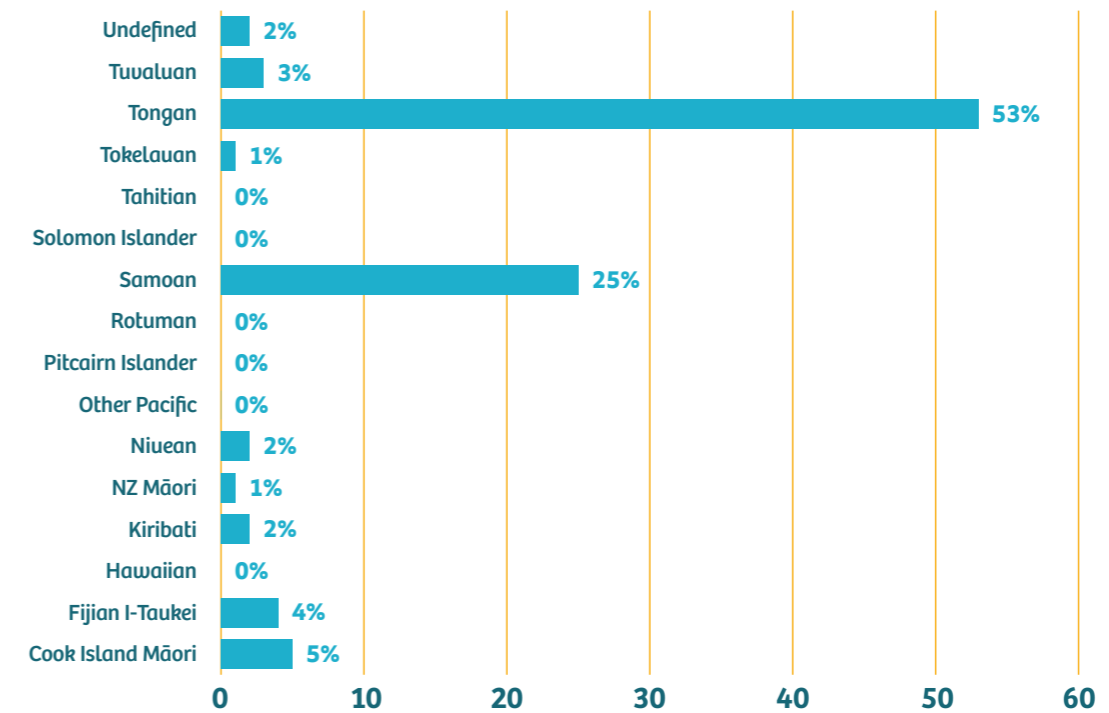
Pasifika Futures team training for Tongan Health Society navigators

The average number of individuals in a family is 4.6, ranging from 2 to 14.

We have delivered a range of services and programmes to these families, including health promotion, education, employment, housing, financial literacy, parenting, and family violence prevention. We have also facilitated access to other agencies and resources that can meet their needs and aspirations.

We are grateful for the trust and partnership of our Whānau Ora families we have served, and we look forward to continuing our work with them in the next year.

#### THE BREAKDOWN OF THE FAMILIES WE SUPPORTED BY ETHNICITY



### MSD (Ministry of Social and Development)

Tongan Health Society have four Registered Social Workers (three female and one male) who are working collaboratively in providing support for families with family harm/family violence, and with non-family harm issues including housing needs, financial hardship, mental health, and other social issues. Some issues involve family harm:

Victims remain in the relationship because they have nowhere else to go.

Oranga Tamariki remove children from victims care due to ongoing family harm in the home, and victims are held accountable without any emphasis on the perpetrator.

Emergency families who are tired of being 'stuck' in emergency housing and want 'out' and into their own homes continue to expect to be transitioned, when they know there is no transitional housing available.

Unless youth attend the schools of SWIS and MASIS they are unable to attend after school or school holiday programmes to address the trauma they faced due to family harm.

Whānau get frustrated with WINZ as they know they have to attend appointments if they need their benefits to continue.

Food prices affecting those who have very little or no money to buy food leading to approaching food banks.

Agencies are at full capacity so wait times have increased. Clients lose motivation to engage by the time they are contacted.

Members know what is happening but are unsure how to help or fear retribution if they interfere.

Victims who are not residents will not disclose the abuse for fear of deportation. Also, a struggle for any supports to be implemented for non-residents as they are not entitled to any financial supports, so when referring to a lawyer they are unable to afford the cost. Left in limbo and so forth.

### Tongan Language Week 2023

Tongan Health Society always supports the Tongan language week with displaying Tongan Taonga including Tapa, Mats and Ta'ovala. Tongan Staff who speak the language celebrate the Tongan language week by teaching non-Tongan staff one Tongan word.

#### Malo 'aupito

**MRS MELE FINAU FETU'U VAKA**  
Clinical Services Manager



DISPLAYING TONGAN TAONGA INCLUDING TAPA, MATS AND TA'OVALA DURING TONGAN LANGUAGE WEEK.



**WENDY ALLEN**  
Clinical Administration Manager

# Clinical Administration Manager's Report

**Mālō e lelei, kia ora and welcome.**

I have been with the Tongan Health Society for seven years and thoroughly enjoy my role and the people I work with. It is a joy working with different cultures, the diversity it brings and the learnings I gain.

## Acknowledgement

I would like to take a moment to acknowledge the people I work with.

Dr Glenn Doherty CEO and Medical Director, for his guidance, reassurance, and trust in my capability as the Manager of Clinical Administration. The Board Members for their continued support. Managers and Colleagues of The Tongan Health Society.

I would also like to thank my wonderful team who work tirelessly for the organisation.

They are committed to The Tongan Health Society, what it stands for and its beliefs and values.

They continue to work COVID-19 Vaccination Events and carry on with Business as Usual.

**Irene Vaka**  
Medical Receptionist

**Malia Fineanganofa**  
Medical Receptionist

**Kathy Fifita**  
Medical Receptionist

**Christine Fifita**  
Medical Receptionist

**Hannah Finau**  
Medical Receptionist

**Alisa Kafoa**  
Pacific Navigator/Medical Receptionist

**'Ilaisaane Vainikolo**  
Clinical Quality & Administration Co-ordinator

**Toakase Lotulelei**  
Medical Receptionist

**Leone Fetu'u**  
Security

**Sione Lotulelei**  
Kelston cleaner



Left to Right: Irene Vaka, Malia Fineanganofa, Christine Fifita, Alisa Kafoa, Kathy Fifita

HANNAH FINAU



LEONE FETU'U



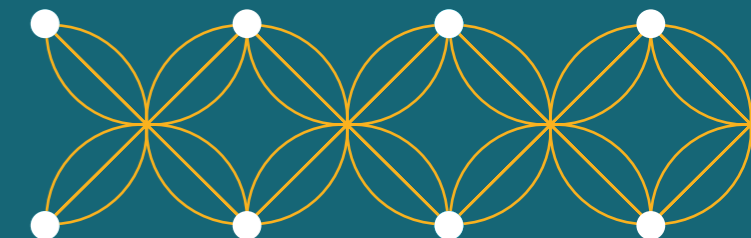
'ILISAANE VAINIKOLO



TOAKASE LOTULELEI



SIONE LOTULELEI



### Onehunga and Panmure Clinics

As of 31 October 2023, we had a combined registered/funded population of 4,479 patients at our Onehunga and Panmure Clinics.

This is an increase of 8.5% over the past 12 months.

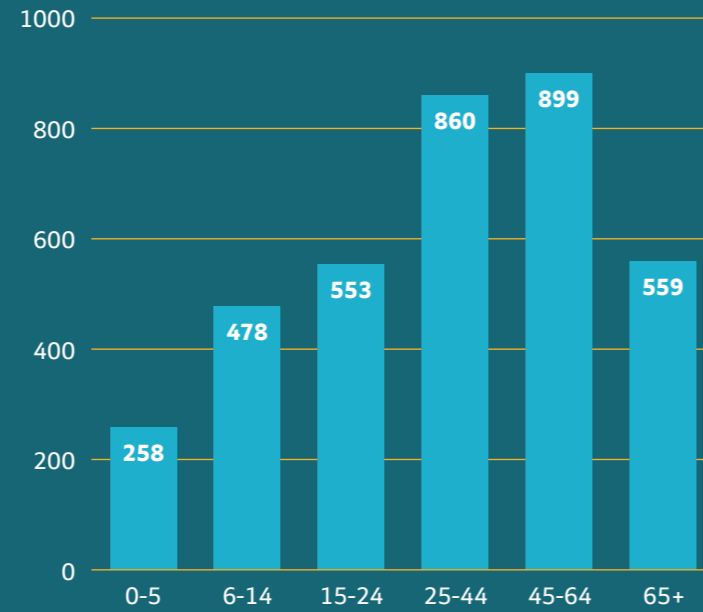
The Tongan population is still our focus as they make up approximately 86% of registrations across these two clinics.

The 'Age Range' of our population reflects the high needs care required by our over 65 year old population, which make up 15% of our registrations.

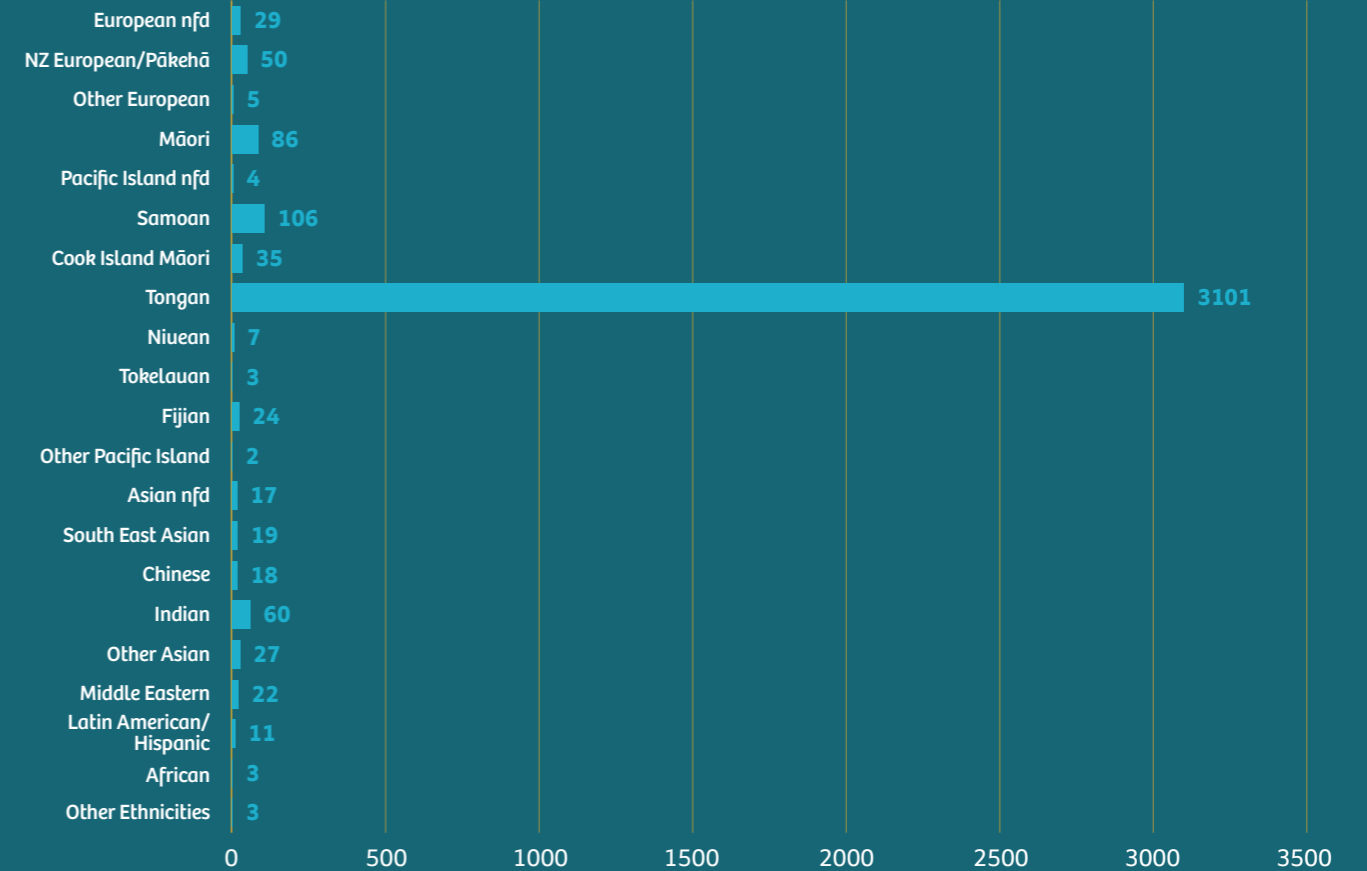
However, there is a growing population of high needs patients falling into the 45 – 64 age bracket and these patients make up nearly 25% of our population.

This is an increase of 15% in the past 12 months.

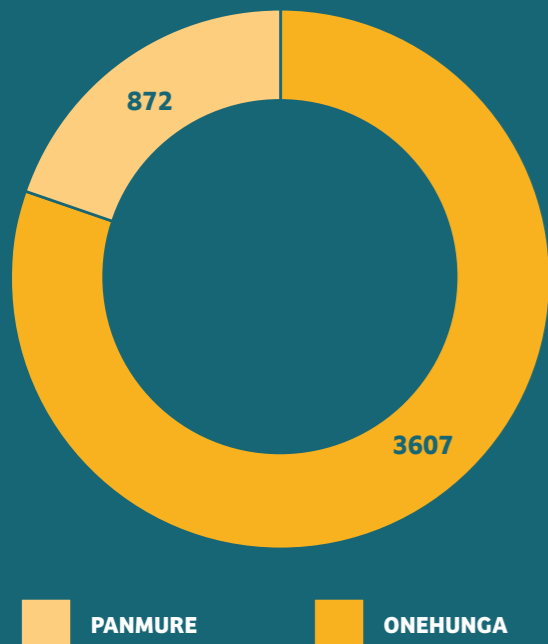
ONEHUNGA AGE RANGE



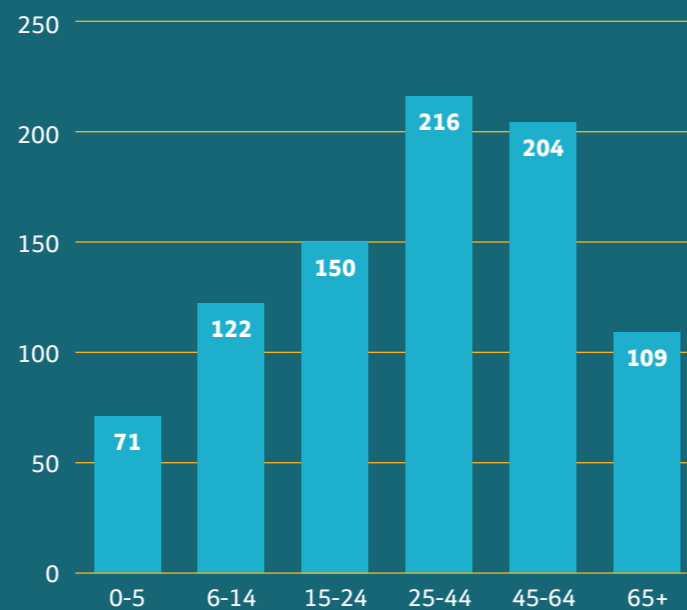
ONEHUNGA ETHNICITIES



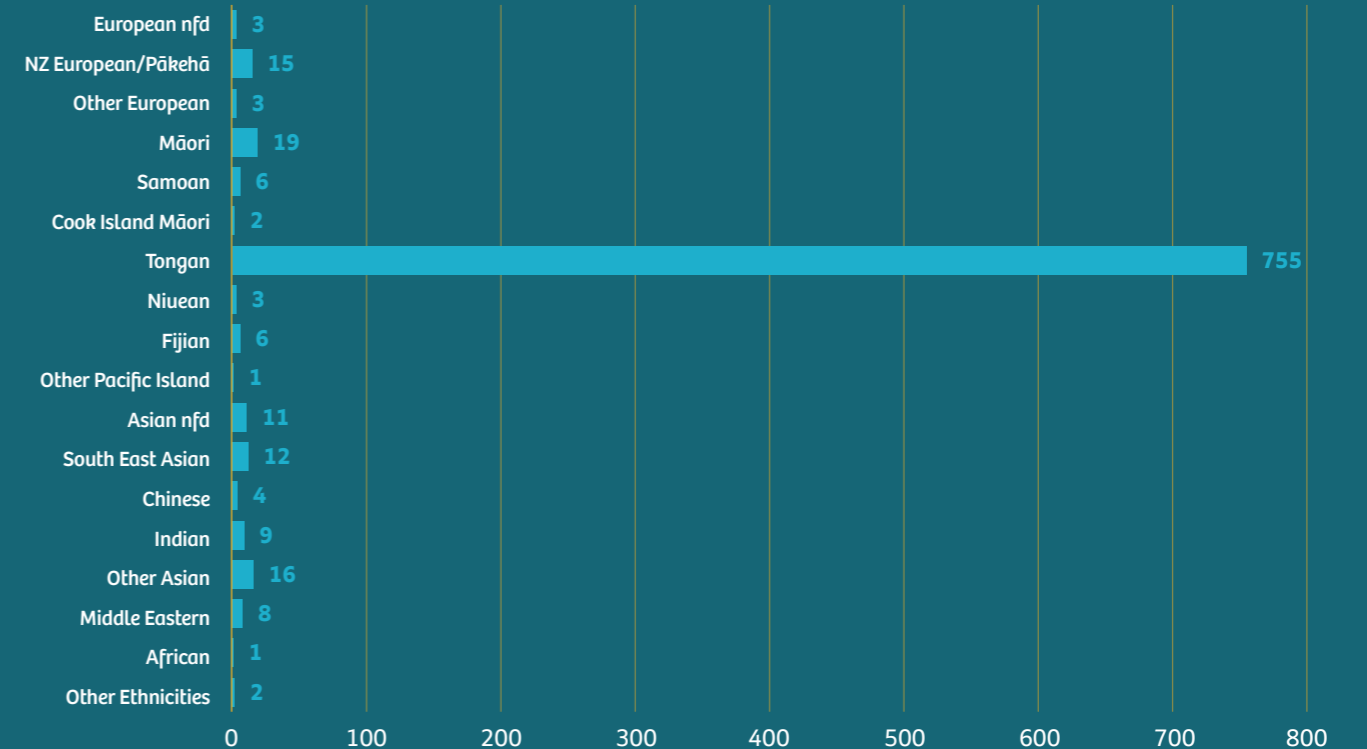
TOTAL NUMBER OF PATIENTS



PANMURE AGE RANGE



PANMURE ETHNICITIES





### Kelston Mall Medical Centre

Kelston Mall Medical Centre has now been operational for six years.

In this time, we have seen a slow but steady growth and we now have 2,335 registered and funded patients.

This is an increase of 24% in the past 12 months.

As the chart below illustrates there are a mix of ethnicities, however, it is becoming evident that there are five major groups:

- Indian
- Māori
- Tongan
- Samoaan
- NZ European/Pākehā

We have seen a significant increase in these five major groups over the past 12 months.

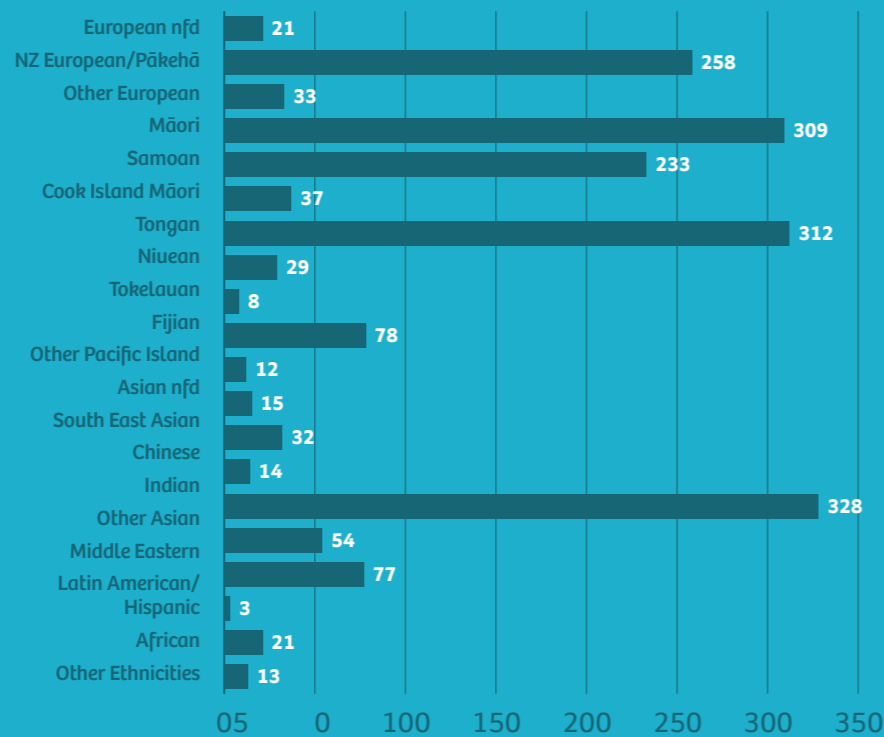
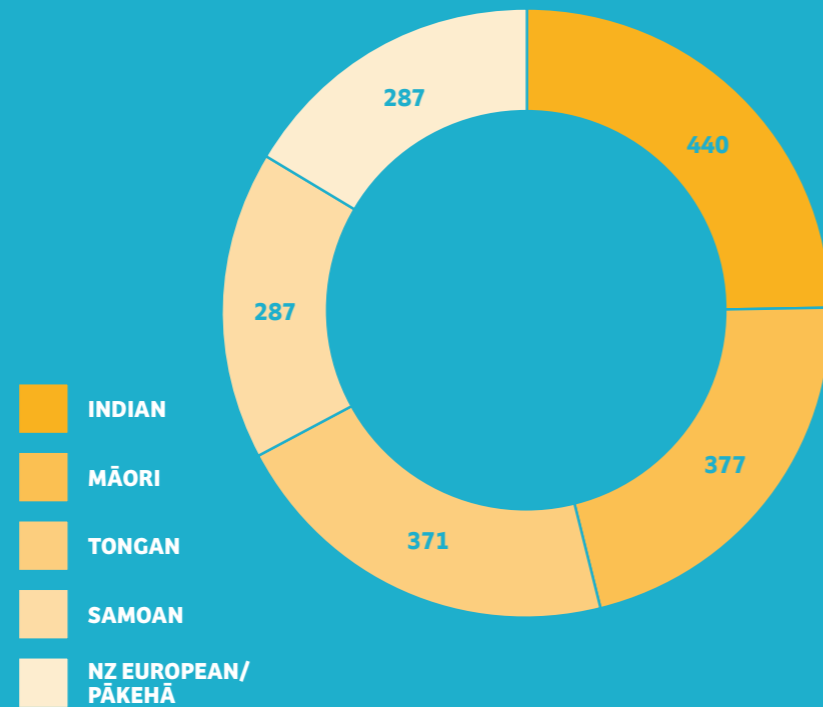
The Kelston Mall Medical Centre has gone from strength to strength over the past year.

We are utilising more doctors, nurses, locums, and receptionists to help with the growth we have seen.

We have a visiting Podiatrist, Dietician, and our in-house Diabetes Nurse.

The clinic is thriving as a training centre for Medical Interns/Registrars and medical students under the guidance and supervision of Dr Doherty and the Doctors on duty.

AS SHOWN BELOW OF THE 2,335 REGISTERED KELSTON PATIENTS, 1,762 FALL INTO THESE FIVE MAJOR GROUPS

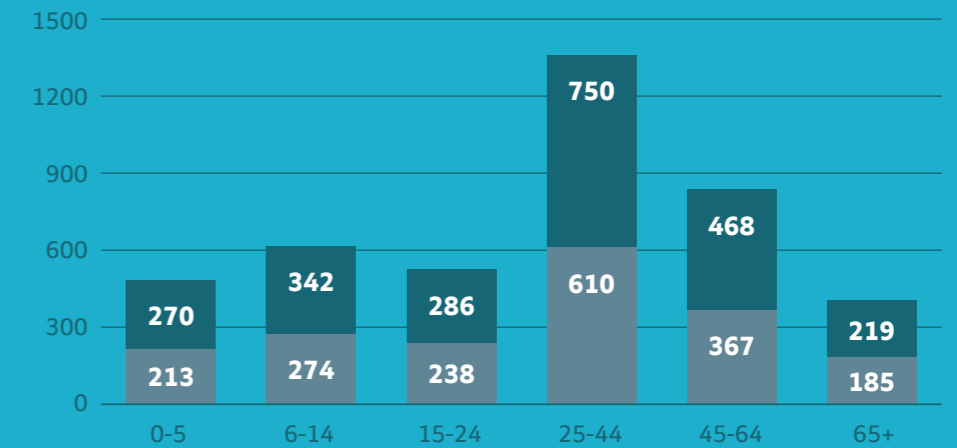


### KELSTON AGE RANGE OCTOBER 2022

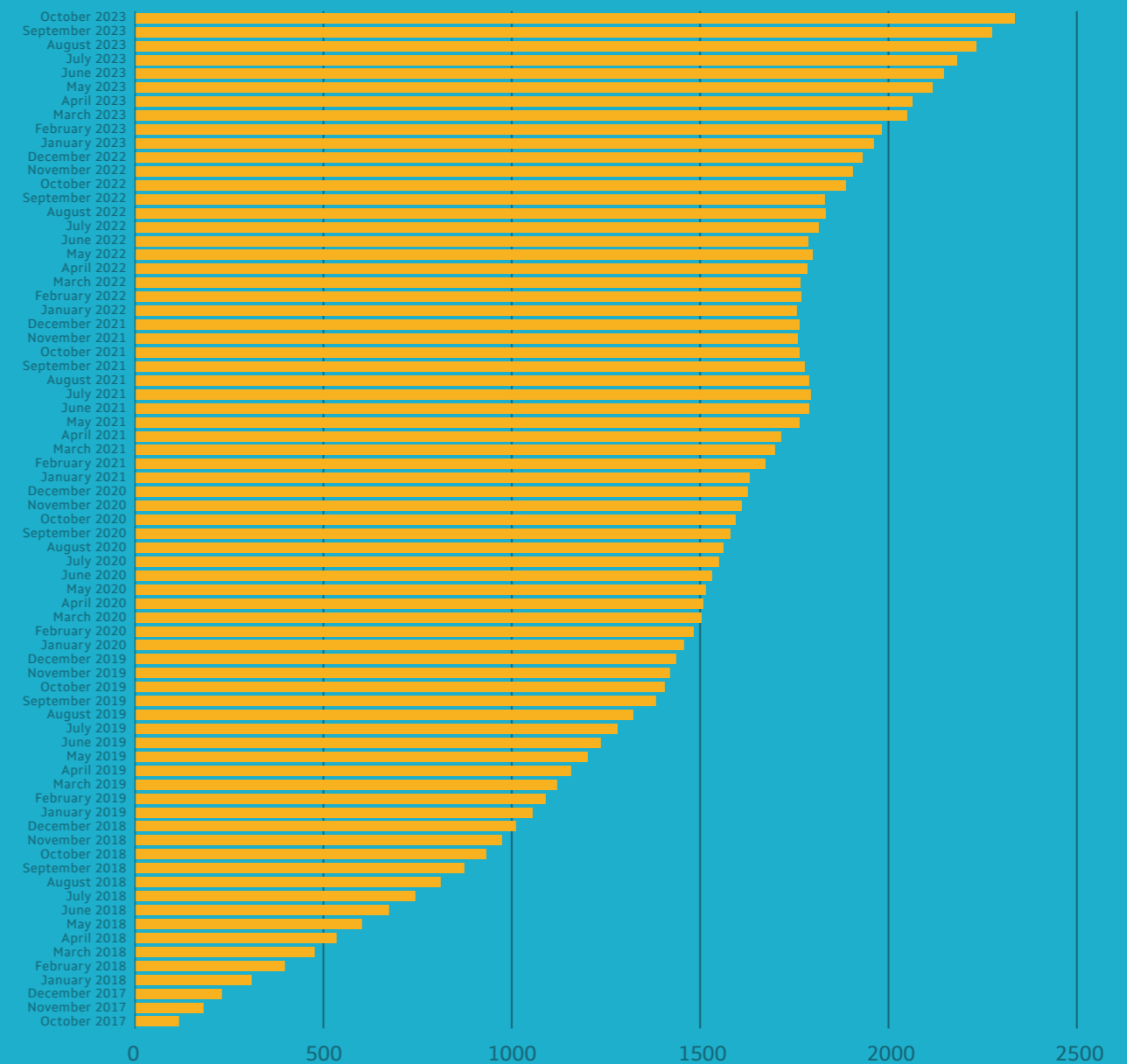
As shown here we have had significant growth across all age bands, compared to the previous year.

Number of Patients Registered at

- OCTOBER 2023
- OCTOBER 2022



GROWTH PATTERN OCTOBER 2017 – OCTOBER 2023



Wall art inside the new Tongan Health Ōtāhuhu Medical Centre

### Ōtāhuhu Medical Centre

In exciting news, we opened a new Medical Centre on the 18th of September 2023.

This clinic is based in the heart of Ōtāhuhu.

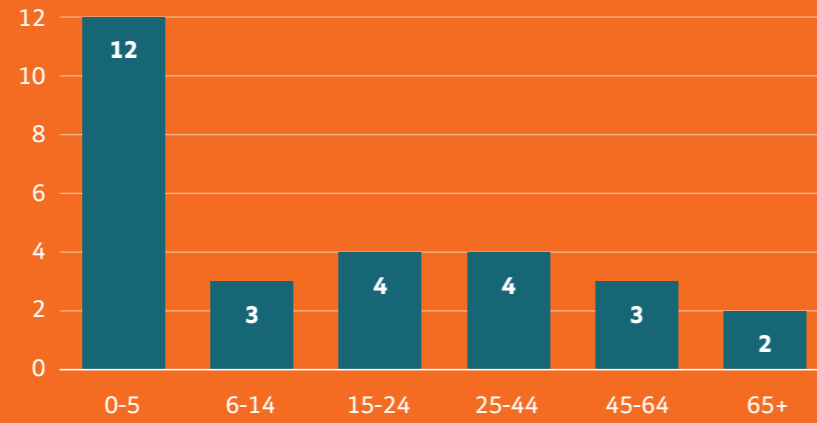
We have received glowing reports from staff and patients alike on what an amazing clinic this is.

We currently have one fulltime Doctor, one Nurse and one Receptionist.

At the moment we are seeing more of our Onehunga clientele at this clinic as a lot of them live in this area.

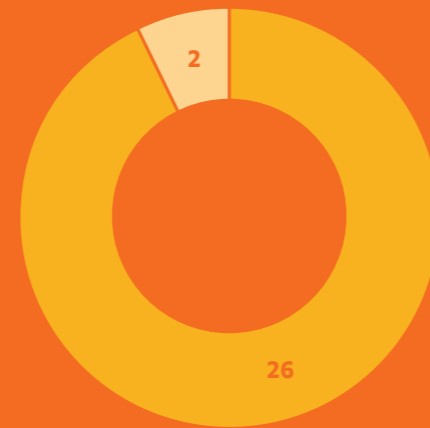
We are starting to see new enrolments take place and are expecting great things in the year ahead.

ŌTĀHUHU AGE RANGE



ŌTĀHUHU ETHNICITY

- TONGAN
- SAMOAN



The interior of the new Tongan Health Ōtāhuhu Medical Centre



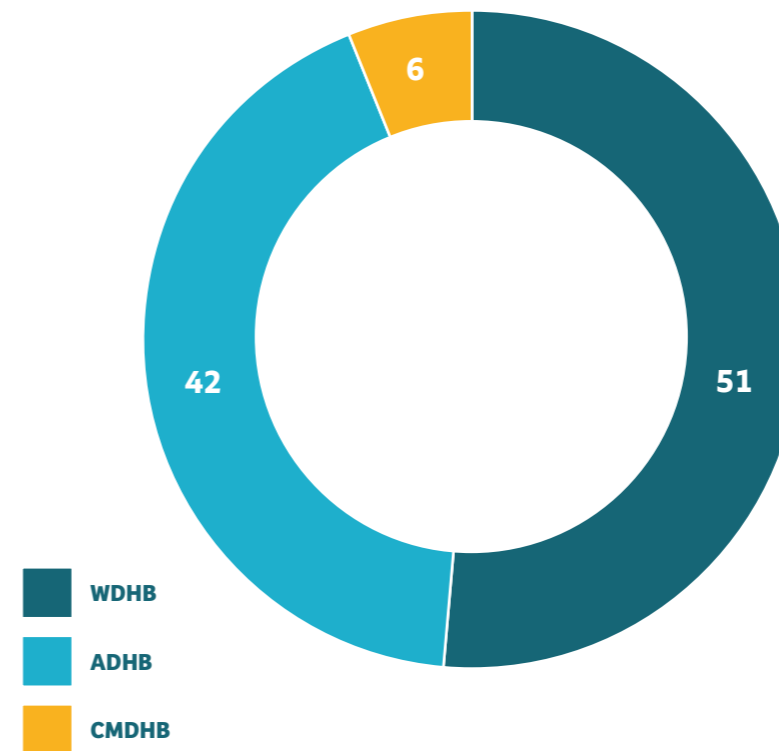


### Refugee Patients

We are seeing a lot more refugees registering throughout our clinics, whether this be from New Zealand's Refugee quota, African Resettlement Program or evacuees from Afghanistan and the Ukraine who are granted special visas.

Below is a graph of those who are part of the Refugee Quota and for which we receive funding.

#### REFUGEE QUOTA



### General

We are being more vigilant regarding registering our patients and endeavour wherever possible in making sure we provide high quality services according to our model of care with the view to increasing retention of registered clients and minimising attrition rates.

Three of our Medical Centres are now Cornerstone Accredited. Everyone has worked tirelessly on to achieve.

We still have a few patients transferring out of our Clinics, these people appear to be transferring due to the following reasons:

Moving out of Auckland for cheaper housing in other parts of New Zealand

Moving to where jobs are available

More people are moving to Kāinga Ora Housing or Aged Care; therefore, they may move to a local doctor closer to their accommodation.

In closing, the future is looking bright, the Society is doing well, and we will continue to support our patients and staff in any way we can.

#### Malo 'aupito

**WENDY ALLEN**

Clinical Administration Manager



Mele Vaka and Wendy Allen



Dr Glenn Doherty, Health Minister Ayesha Verrall and Prime Minister Chris Hipkins



**LAVINIA MANUOPANGAI**  
Centre Manager

# Ako Langimalie Preschool Report

Ako Langimalie's vision is to secure holistic well-being and learning and the mission is to provide the best education and care services for all children. This ties in with the key focus area of the Curriculum to promote all children's identity, language and culture, well-being, and learning. We value culture, professionalism and excellence, collaboration, passion and integrity.

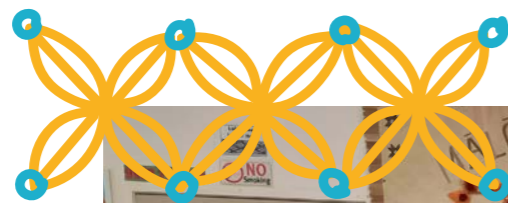
The key objective in 2023 is to ensure that the service and its operations reflect our organisation's Mission, Vision, and Philosophy.

## Ako Langimalie aims to foster:

The principles of the Treaty of Waitangi and acknowledged Māori as Tangata Whenua.

Promote success for all children and ensure that parents' aspirations for their own children are weaved into the organisation as Mission, Vision, and Philosophy.

Promote a high quality learning programme which supports and develops tamariki's knowledge, skills, attitudes, and values.



# Ako Langimalie

## Philosophies, goals and learning outcomes

Ako Langimalie's philosophy, goals, and learning outcomes are all aligned with Te Whāriki which guides our local curriculum and directs us to continue to accomplish and succeed at an excellent level in Early Childhood Education that will benefit all children and families.

Ako Langimalie strives for the best for the children's future and the result of their learning and for the teachers to plant knowledge in their heart and mind for them to learn: 'Ilo and Poto (knowing what to teach and applying what is taught), Toka'i (knowing the basis and sources of knowledge), Malie and Mafana (warmth and happiness that stems from the hearts of people), 'Ofa (energy and compassion), Ako (how to teach).

### 'Ilo / Poto

Knowing what to teach ('ilo). Applying what is taught (poto).

### Toka'i

Knowing the basis and sources of knowledge.

### Malie / Mafana

Ultimate warmth and happiness that stems from the hearts of the people. A measure of success, outcome and opportunity.

### 'Ofa

'Ofa energy, compassionate, happiness for personal and collective living. That 'ofa stems from the heart.

### Ako

How to teach.



## Children & Enrolments

Ako Langimalie is licensed for 50 children, including 10 under two years of age. The centre is organised into separate age groups for children under and over two years of age. Infants and toddlers have a separate indoor play space, and their programme is led by an experienced head teacher. The over two years old children also have a separate space indoor and a space outdoor for playing, exploring, participating, and experiencing different learning activities.

The ages of the children range from 6 months to <5 years old. The majority of the children are Tongans, but we also have other nationalities such as Samoan, Cook Islands as well as Māori.

## Workforce

Ako Langimalie is so blessed with a hard working committed Tongan workforce which comprises of the following:

4 qualified registered teachers

1 qualified registered teacher (casual)

1 qualified teacher who is working three days only (currently studying towards her certification)

2 unqualified teachers

1 administrator

The Ako Langimalie Early Childhood Centre works very hard to sustain its well-trained, right-skilled, competent, and qualified workforce.

### PROFESSIONAL DEVELOPMENT

Staff have participated in the following training programmes:

|           |   |
|-----------|---|
| JAN       | Nelp (all teachers)   |
| FEB & MAR | ECE Management & Leadership Course (Lavinia)  |
| APR       | First Aid Training NZQA (Lile, Malia & Epi)<br>Unpacking internal evaluation (All staff)<br>Child Protection renewal (All staff)  |
| MAY       | Nelp online workshop (Palavi & Lusi)<br>First Aid Training NZQA (Lavinia)<br>Tongan ECE Network for Compliance (Lavinia & Palavi) |
| JUNE      | Health and Safety Policies & Template (All staff)<br>Child protection by MOE (Lavinia)  |
| JULY      | Leading Bicultural & Multicultural practice (Lavinia)<br>Quality Assurance Zoom Workshop (Lavinia)                                |
| AUG       | ECE Conference in Wellington (Lavinia)  |
| SEP       | Unpacking an effective story (All staff)  |
| OCT       | Introduction to Autism in an ECE setting (Fakahe & Fatafehi)  |

### ECE CONSULTANT

The school is fortunate to have an ECE Consultant to support the ECE Centre Manager in making sure that the service is committed to children's learning and in serving the needs of the whānau in our community.



### Funding

The Centre aimed to minimise necessary expenditures and maximise profit in the last financial year in the following areas:

#### TEACHERS – STUDENTS RATIO

The 80-100% teachers (registered) to students' ratio requirement is closely monitored and satisfied, as for this has direct impact on funds received from the Ministry of Education.

#### SCHOOL FEES



2 siblings – 10% discount for the 2nd child's fees.  
 3 siblings – another 10% discount for the 3rd child's fees.  
 Late pick up fees – \$15 charge for those who pick up their children late.



#### MARKETING STRATEGY AND ACTION PLAN

Ako Langimalie has now established new Facebook and Instagram pages to build an online community, promote the centre, increase visibility, and lift the Centre's profile publicly. Many thanks to Lezlie and her team from Marque.

School fees family promotion (10% discount 2nd or 3rd sibling).

The Marketing Strategy and Action Plans aim to achieve the Centre's allocated license numbers of 50 children within the setting.

#### SUPPLIERS AND SERVICES

Continuing to review services and suppliers utilised by the Centre focusing on minimising unnecessary expenditures without compromising the services.

School pet (Crush) being cared for by Ako Langimalie children and staff and the Red Fish Blue Fish Company clean the tank every three weeks.

Pest Control look after the Centre to make sure there is no pests.

Total Plan Cleaning continue to do a great job mopping and vacuum every evening five days a week.

### Quality Services & Health & Safety

We aim to continue to deliver accessible quality services that are responsive to the needs of our families and communities, while exceeding their expectations.

It is vital to keep the Centre safe from all the viruses and staff do their best to maintain cleanliness and hygiene in the Centre. Staff sanitised equipment and toys that children use during the day after children are picked up in the afternoon.

Parents are asked to provide a water bottle for their children to avoid sharing cups at school and minimise spreading germs and viruses.

Well-Child Nurses visit the school in a monthly basis to check children's health and visit the families.

The Centre, inside and outside has been looked after very well to maintain its physical condition. The building's warrant fitness is always checked and updated, the fire alarm and fire extinguishers are regularly checked to make sure they work well when they are needed. In addition: the hazard register is always updated to make sure it is safe for children and everyone in the centre, the emergency drill (Fire, Earthquake and lockdown) are carried out regularly and paper work is also documented, pest control check is also done regularly, lawn is kept neat and tidy all times, big trees outside regularly checked to ensure safety of everyone at school.



## Significant Development

### SCHOOL 10TH YEAR ANNIVERSARY

The school celebrated its 10th year anniversary on the 25th of February 2023. We were blessed to have the CEO Dr. Glenn Doherty as our guest of honour and Rev Lute to bless the day. We celebrated together with the families of the children who attended Ako Langimalie. We also celebrated the graduation ceremony of 10 of the children who turned five and they have moved on to primary school. The celebration was finished off by a kai, with food contributions from the CEO and the parents of the children.

### SCHOOL UPGRADE

New kitchen

New carpet and vinyl

New outdoor blinds

New shutters for the windows

Playground artificial grass upgraded

### ERO REVIEW

Ako Langimalie successfully passed the Akarangi Quality Evaluation.

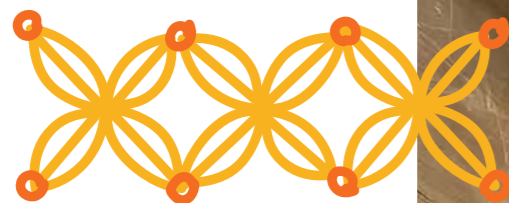
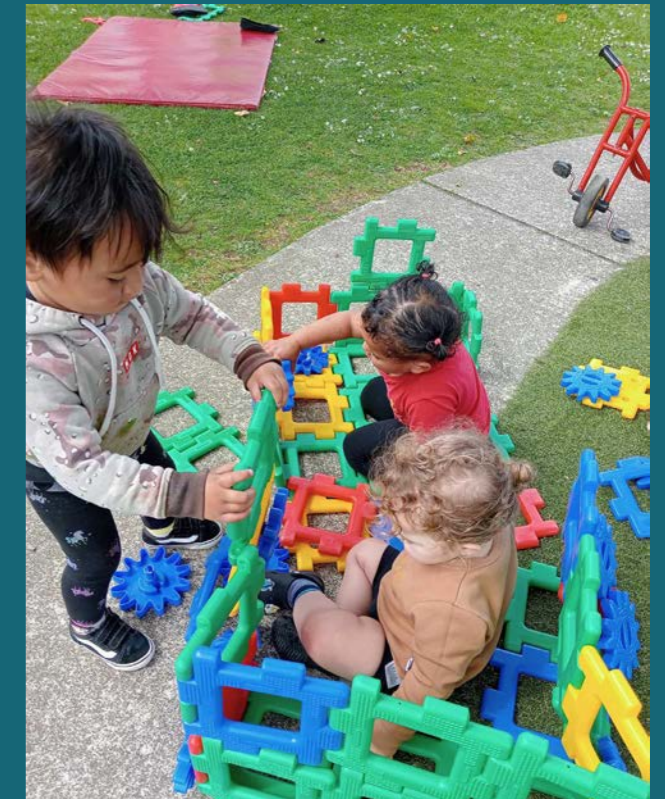
This is the highlight of the year's achievement which was guided by the CEO in making sure that the service at Ako Langimalie is aligned with the licensing criteria. ERO evaluated the extent to which the service has met the learning and organisational conditions to support equitable and excellent outcomes for all learners.

### 2023 STRATEGIC PLAN

The Strategic Plan is to focus on Curriculum Area. Ako Langimalie's Curriculum is inclusive therefore children's heritage is valued and been acknowledged and included in their monthly program. Children are also given opportunities to learn by exploring in different ways including taking a trip to a place where they can view the real environment to broaden their knowledge. Having a projector at school helps a lot to show and support their learning.

Teachers are always given time to be involved and participate in training to strengthen and update their knowledge and skills about practicing in the ECE sector.

This has been a challenging year for the preschool service. As a result of COVID-19, the total number of children decreased because parents were reluctant to bring back their children to school. While the children were absent their parents forgot to pay their school fees therefore the school fees accumulated and became too much for the parents to catch up with their payments. Now everything is back to normal, attendance has improved a lot and the CEO looked after the outstanding fees.



### Policies & Processes

Policies are being reviewed and followed by parents and staff and displayed near the front office.

### Acknowledgement

I would like to thank the Board for their governance and management support.

My heartfelt thanks to CEO Dr Glenn Doherty for his wise leadership skills which makes Ako Langimalie Preschool thrive. Thank you so much for being understanding and caring for the well-being of the staff and children.

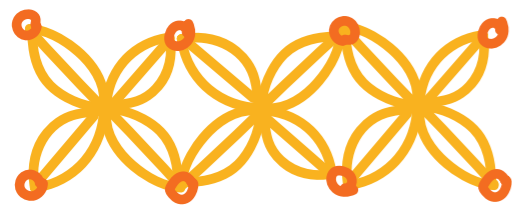
My thanks also goes out to our Consultant Maxine for her ongoing support.

I also would like to express my gratitude to the Ako Langimalie staff for your cooperation and dedication which made this year a success.

May you all have a Merry Christmas and a Happy New Year.

### Malo 'aupito

**LAVINIA MANUOPANGAI**  
Centre Manager







**DR OFA DEWES**  
MNZM

# Director's Report Langimalie Research Centre

**People, Research, Progress: Kakai, Fekumi, Unuaki**

I am delighted to provide this report as the inaugural Director of the Langimalie Research Centre.

The Centre is a wholly owned subsidiary of the Tongan Health Society Inc and serves as an adjunct to the Society's Integrated Family Health Clinics across Auckland namely in Kelston, Onehunga, Panmure, and Otāhuhu.

The establishment of the Langimalie Research Centre is indeed a significant milestone in the growth and success of the Society.

It therefore gives me great joy and pride to contribute to this success and strategic performance of the Research Centre over its first nine months of operations within the 2023 financial year.



**Langimalie  
Research  
Centre**

## Acknowledgements

May I first pay tribute to the Chair of the Tongan Health Society Inc Board, Dr Maika Kinahoi-Veikune and Board members for their support and vision to extend the Society's current suite of clinical and social services to include a people-centred and culturally-appropriate space for new knowledge, bold thinking, and higher learning.

This new initiative of establishing a research centre in the community, and within an integrated primary health care service, would not have been possible without the direction and guidance of the Chief Executive Officer and Medical Director, Dr Glenn Doherty. To Dr Glenn I say, "*malo 'aupito*, thank you for giving me the opportunity to transition my work from the University of Auckland into the community".

Our research activities have also been made possible through successful applications to the Health Research Council of New Zealand, the Ministry of Health, Tertiary Education Commission, and the Ministry for Business, Innovation and Employment.

We thank them sincerely for their support. Special thanks must also go to the National Science Challenge for Ageing Well and the Directorate led by Professor Louise Parr-Brownlie for the funding support which helped to provide us with a research platform and the opportunity to strengthen our research in the community.

I also wish to acknowledge with thanks the staff of the Tongan Health Society. My role has brought me in contact with many of the staff at head office, in the community during the COVID-19 drive-through vaccination events, and through the clinics. I have enjoyed working with you all and thank you for your patience as the research team and I fitted into the new structure and working environment.

My employment with the Langimalie Research Centre was formalised in October 2022. Unfortunately, I was injured in an accident in February 2023 however, upon recovery, I was able to return to the Centre and progress the appointment of the research team in April – May 2023. I would like to thank the team for their contribution to our respective and collective roles and responsibilities: Dr Fulton Shannon, Research Officer, Chris Puliueva, Research Officer, Zanetta Toomata, Research Assistant, and Temalisi Hill-Willis, Administrator/Receptionist. The team have gelled very well and provide a supportive and professional network for each other. Chris was recently offered tenure at Auckland University and we wish him all the best in his new role.

On behalf of the team, may I take this opportunity to extend our sincere thanks to the Board Chair and members, the Chief Executive Officer and Medical Director, and staff of the Tongan Health Society, for their collegiality and support.  
*Malo 'aupito.*



ENTRANCE TO  
LANGIMALIE  
RESEARCH  
CENTRE



Wall art at Langimalie Research Centre



Wall graphics and messaging at Langimalie Research Centre

### Performance

Excellence is a core value we strive to uphold in our work and in our interactions with everyone we meet. Working from leased premises at the M20 Business Park, 86F Plunket Ave in Manukau, the team are appreciative of the safe and friendly environment and resources provided to enable us to conduct our work to the best of our abilities.

The CEO and staff of the Tongan Health Society including our trades, marketing and IT partners have been instrumental in securing this site and making it fit for purpose.



As a structured unit within an integrated primary health care service, our purpose is to advance scholarly initiatives and activity through collaborative research, research training, research dissemination, advocacy, lateral thinking, and creative endeavours. In this connection, I would like to report on our activities in this financial year, as well as provide a snapshot of some key highlights and new projects planned for the following year.

## Approved Projects

### Pacific cultures: Building blocks for a socially-involved and co-created approach to brain health among older adults.

**PRINCIPAL INVESTIGATOR:**  
**DR OFA DEWES.**

In this project we aim to investigate how Pacific older adults engage with and participate in wellness and well-being service provision and social contexts, and how such participation impacts their wellness and well-being. Three Pacific population groups have been approved for this project: Tokelau, Tuvalu, and Tonga. Two subcontractors also provide research support to this project: The University of Auckland's Centre of Methods and Policy Application in the Social Sciences (COMPASS), and Presbyterian Support Services' Enliven Programme. The quantitative component to this study will be conducted through COMPASS by Zanetta Toomata with overall direction of the Centre's Director, Professor Barry Milne while the Enliven team will support us with the development of a Wellness Map for our three participating groups. The project is on track to be completed in 2024 and is funded by the National Science Challenge for Ageing Well for \$500,000.

### Intergenerational, integrative and intellectual Pacific properties and pathways for life (IPforLife)

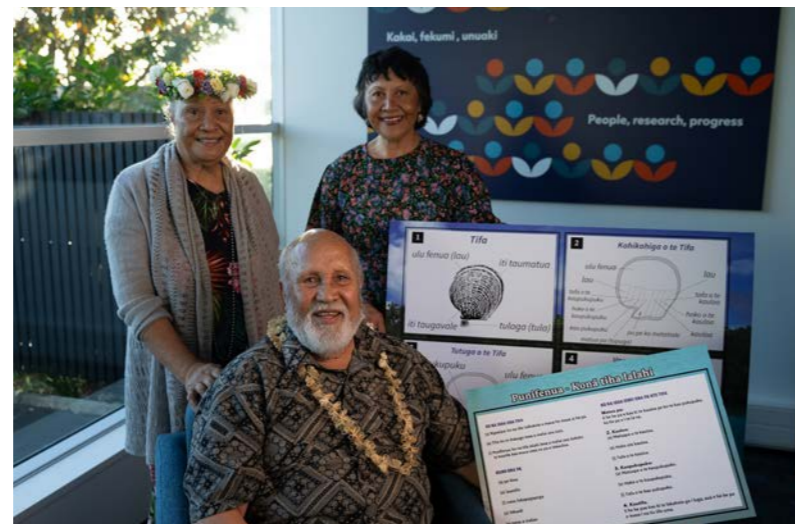
**PRINCIPAL INVESTIGATOR:**  
**DR OFA DEWES.**

This qualitative study is part of a life-course programme funded by the National Science Challenges for A Better Start, Healthier Lives, and Ageing Well to the sum of \$1.5m. The Pacific IPforLife study is a sister study to the administrative cohort study on the impact of chronic disease on the wider whānau at different life stages and is led by Professor Barry Milne, COMPASS Director. Working with the Tokelau community groups in Wellington and Auckland, the team's focus in the Pacific study was to understand the impact of chronic conditions on families with an emphasis on outcomes that have a life-long benefit. Our preliminary findings were presented at the Mo'ui Lelei fono hosted by the Tongan Health Society in 2022.

Six digital stories have been produced since the fono. The IPforLife study was completed in the period of this report and is now in its dissemination phase.



Talanoa panel with Lynda Schaaf and community leaders, Dr Ofa Dewes, and Dr Lisa Underwood of COMPASS.



Digital storytelling participant with his wife and Dr Ofa Dewes.

### Lūsia ki taulanga: A Pacific study in supported self-management

**PRINCIPAL INVESTIGATOR:**  
**DR OFA DEWES.**

Programme team with Jayna Diag (Back row, 2nd from left) and Dr Ofa Dewes (Front row, 2nd from left).



Working with our Tongan community, we aim to understand their needs and aspirations for living well and how best to support people living with life-long conditions, as well as develop innovative models of how health and social services can support and work alongside families and communities to enable "supported" self-management within their own contexts. This project is part of a larger programme grant of \$5 million which includes research

collaborators from the University of Otago, Turanga Health in Tairāwhiti Gisborne, and the Donald Beasley Institute in Dunedin. Although programme operations formally commenced on 1 October 2023, the grant application process was ongoing during the period of this Annual Report and included writing and reviewing the proposal, responding to feedback from the reviewers, and appearing before the assessment committee.

We are delighted that Jayna Diaz, Social Worker of the Tongan Health Society was able to join us for our first wānanga in Wellington. The research will continue over the next five years to 2028 and is funded by the Health Research Council of New Zealand.

### Si'i pe kae hā: Genetics of kidney disease in the Tongan population in Aotearoa New Zealand.

**PRINCIPAL INVESTIGATOR:**  
**DR OFA DEWES.**

This project was designed to perhaps uncover new ways of preventing and treating kidney disease in Pacific peoples. Researchers included scientists from the University of Otago and Variant Bio, a USA-based therapeutics company that provided initial funding for the project. Good progress was achieved with ethical approval and related documents finalised. By mutual agreement, the parties to the project have agreed to wind down the project and is now discontinued.



Maasi Ramsay Kalaniuvalu and Dr Glenn Doherty



Christine Fifita during her dance performance at the Mo'ui Lelei Fono

## Publications

The writing and reviewing of manuscripts for publication would not be complete without our contribution to new knowledge and the dissemination of our study findings at national and international conferences, community fonos, stakeholder meetings, and in scientific journals. I am pleased to add here the papers that were published and/or accepted for publication in this financial year.

Other publications are underway including work on a second book documenting the research in the second phase of the Ageing Well National Science Challenge. The first book was launched in 2021 at the inaugural Pacific peoples fono at the Fale o Samoa in Māngere. Included in the first book are the results that helped to inform the development of the Tongan Health Society service, Tui moe Amanaki, led by Lynda Schaaf. The fono was sponsored by the Maurice Wilkins Centre and National Science Challenges for A Better Start, Healthier Lives, and Ageing Well.

Launch of Book 1: Celebrating Ageing Well. The first five years of the Ageing Well National Science Challenge. (L-R: Dr Ofa Dewes, Rev Suamalie Naisali, and Professor Louise Parr-Brownlie.)

Dewes O, Milne B, Sporle A. Intergenerational, integrative and intellectual Pacific properties and pathways for life (IPforLife): a study protocol. *Journal of Primary Health Care*. 2022. 14(2):173-178.

Toomata Z, Leask M, Krishnan K, Cadzow M, Dalbeth N, Stamp LK, de Zoysa J, Merriman T, Wilcox P, Dewes O, Murphy R. Genetic testing for misclassified monogenic diabetes in Māori and Pacific peoples in Aotearoa New Zealand with early-onset type 2 diabetes. *Front. Endocrinol*. 2023:14. <https://doi.org/10.3389/fendo.2023.1174699>

Dewes O, Williams K, Naisali S. Talanoa digital storytelling as a culturally appropriate method in palliative care health research: An evaluation of the narratives of Pacific families caring for older loved ones at end of life. In *Pacific Studies, Special Issue, Growing Old in the Pacific*. 2023: 46(1), 103-122.



## Doctoral Supervision

Supervision is ongoing for the following doctoral candidates:

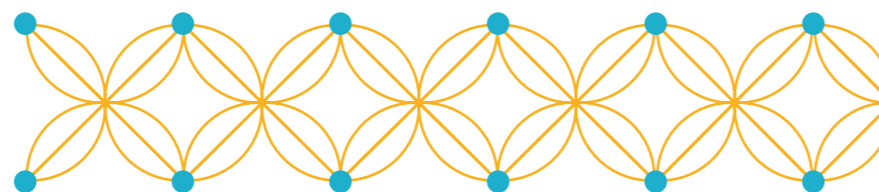
### Zanetta Toomata

School of Medicine, University of Auckland, researching precision medicine applications in diabetes care for Māori and Pacific peoples. Zanetta's primary supervisor is Professor Rinki Murphy.

### Melenaite Tohi

Liggins Institute, University of Auckland, researching adolescent understanding of the development origins of health and disease. Mele's primary supervisor is Professor Mark Vickers.

Both candidates are on track to complete their doctoral theses in 2024 with funding from the Health Research Council Pacific career development awards. It is indeed a pleasure to support two outstanding young Pacific women in their pursuit of higher education.



## Other Activities

### Pipeline Projects

An outline of planned activities that will be presented in more detail in the next financial year and Annual General Meeting is listed below.

#### Community-based screening and health promotion initiative for Type 2 Diabetes.

**PRINCIPAL INVESTIGATOR:  
DR FULTON SHANNON.**

The application has been submitted to the Health Research Council for an activation grant of \$30,000 and a response is expected in December 2023.

#### Co-designing Type 2 Diabetes Prevention and Management program for adolescents.

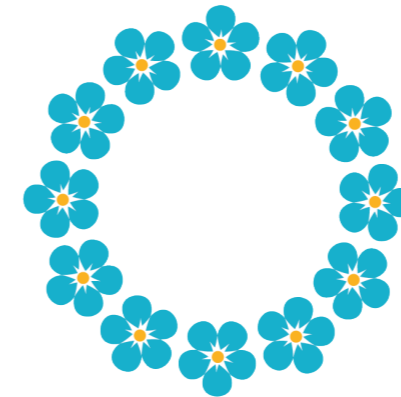
**PRINCIPAL INVESTIGATOR:  
DR FULTON SHANNON.**

An application for an Emerging Researcher First Grant of \$400,000 has been submitted to the Health Research Council to co-design a T2D prevention and management programme for adolescents using their perspectives. The outcome of this application is expected in April 2024.



Dr Fulton Shannon,  
Research Officer

### World Diabetes Day – 14 November



Diabetes is a significant public health problem in New Zealand especially among Pacific peoples. As researchers, we have a role to align our efforts with the 2023 World Diabetes Day campaign which highlights the importance of knowing one's risk of type 2 diabetes to help interrupt or prevent the illness, and accessing the correct information and care to ensure early treatment and management. Our contribution will include raising awareness of the global campaign and its themes on the Pacific Media Network Tongan Language Programme, and at various events in the community. We will also be distributing wristbands signifying the WDD logo and diabetes brochures in the community.

We have augmented the World Diabetes Day logo of a circle to include forget-me-nots, a flower that is indigenous to New Zealand. The message in the name of the flower is a beautiful reminder to us that we can always do better and continue to advocate through our research for better public health approaches and models of care including service delivery for people living with diabetes.

### Internships

We are delighted to support the 2023 internship programme for current Manaaki Scholars from the Pacific region. This programme is a collaboration between the Pacific Cooperation Foundation and the New Zealand Ministry of Foreign Affairs and Trade. The Langimalie Research Centre is pleased to host its first summer intern Tapuakiloua Steward 'loane of the Kingdom of Tonga. Steward is pursuing a Bachelor of Science degree with a major in biomedicine at the University of Auckland. We look forward to welcoming him and providing him with a summer internship experience that will add value to his career development. We also hope that this opportunity will pave the way for us to support the leadership and research career development of Pacific scholars from the region.



CEO Joanna Bourke of the Pacific Cooperation Foundation and Dr Ofa Dewes at the signing of the Host Agreement with the Langimalie Research Centre.

### Facilitating the development of a Strep A Vaccine & the iSOoTH Kids sore throat study

One of the benefits of our research is the opportunity it provides for Pacific governance leadership in other projects. I am delighted to be able to serve in this capacity on the development of a Strep A Vaccine to address a major health issue confronting Pacific families – Rheumatic Heart Disease. The research is funded by the Ministry of Health for \$10m and is led by Professor Nikki Moreland of the University of Auckland. Professor Moreland is also a Principal Investigator of the Maurice Wilkins Centre.

A related important step towards creating a vaccine for Strep A is the iSOoTH study to establish how many children aged 3-14 years in the Auckland region have sore throats and how many of these sore throats are caused by the Strep A bacteria. The study will also help us to understand which strands of Strep A are circulating in the community. We are pleased to be able to assist the iSOoTH research team with recruiting participants into the study.



Pacific Governance Group at the Moreland Lab, University of Auckland. (L-R Back row: Dr Adam Dennison, Dr Julie Bennett, Dr Natalie Netzler, Front row: Dr Florina Chan Mow, Professor Nikki Moreland, Dr Ofa Dewes. (Absent: Dr Sainimere Boladuadua, Dr Anneke Anderson.))

## Highlights

### Pacific Medical Association Conference, Cook Islands

Following the success of the Pacific peoples fono in the community in 2022 led by the Tongan Health Society, a request was received from the Auckland Consul to the Cook Islands and the Secretary of Health to host the next fono in the Cook Islands.

This was favourably considered and in light of the PMA conference in the Cook Islands in 2023, it was agreed that our team of researchers submit abstracts for presentation at the PMA conference instead of hosting a separate event for our researchers. I am grateful to our sponsors for making it possible for a cohort of early-mid career research scientists to present their research work along with me at the conference.

The Maurice Wilkins Centre for Molecular Biodiscovery funded the full conference attendance and travel costs for Dr Natalie Tamasin, Dr Helen Woolner and Zanetta Toomata while the Health Research Council covered similar costs for Dr Tamasin Taylor. My travel costs were co-funded by the National Science Challenge for Ageing Well and the Maurice Wilkins Centre. My gratitude also extends to the Ageing Well National Science Challenge for sponsoring conference events in Aitutaki, and the community research fono in Atiu.

#### THE CONFERENCE THEMES WERE:

**Being brave:** humanitarian assistance and responding to the climate crisis;

**Best practice:** primary care and health system resilience; Brilliant: our future workforce; and

**Bold innovation:** mental health access and integration.

Our oral presentations at the conference proceedings in Rarotonga, Aitutaki, and Atiu, included:

Identifying and repurposing broad-spectrum antiviral compounds in traditional Samoan medicine – Natalie Netzler;

Marine fungi multiomic exploration for the discovery of new drug leads – Victoria Helen Woolner;

Precision Diabetes: genetic testing for misclassified monogenic Diabetes in Māori and Pacific Peoples in Aotearoa New Zealand with early-onset Type 2 Diabetes – Zanetta Toomata;

Pacific-led pre-operative bariatric surgery programme at Auckland City Hospital – Tamasin Taylor; and

IPforLife: Pacific community inclusion in life-course research for family health and well-being – Ofa Dewes.

Poster presentations included:

Pacific community perspectives of the reduction of COVID-19 transmission population protection measures – Tamasin Taylor; and

Pacific cultures: Building blocks for a socially-involved and co-created approach to brain health among older adults – Ofa Dewes and Zanetta Toomata.

An estimated 600 delegates attended the conference, the largest annual meeting of Pacific political leaders, church and community leaders, clinical experts, health workers, researchers, high school students and teachers, student nurses, and allied health professionals from Aotearoa and the Pacific region to share our experiences and strengthen our collective efforts to serve our communities and countries. Outside of conference presentations and plenary sessions, we engaged in discussions about our research and opportunities to support the careers of Pacific researchers and community-led research. I am proud of the way our little band of researchers conducted themselves, sharing their knowledge, and interacting with so many people from different disciplines and backgrounds. Judging from the warm reception and hospitality, and interest generated through our meetings and research presentations, I am confident that we have created opportunities for future research collaboration and given back a good return on the investments in our attendance. *Meitaki maata.*



Research team and sponsors homeward bound following a successful Conference in the Cook Islands. (L-R: Dr David SchAAF, Dr Ofa Dewes, Professor Louise Parr Bownlie, Dr Natalie Netzler, Zanetta Toomata, and Dr Tamasin Taylor.)



Dr Ofa Dewes with former colleague, Dr Neti Herman, a recipient of the PMA Life Member and Service Award at the Conference.

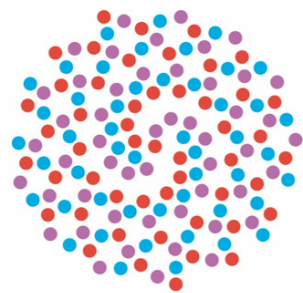


PMA Conference, Cook Islands (L-R Professor Louise Parr-Brownlie, Her Excellency Tui Dewes, NZ's High Commissioner to the Cook Islands, and Dr Ofa Dewes.

## Highlights



Research Leadership Forum including Directors of the Maurice Wilkins Centre and Dr Ofa Dewes (Front row, 2nd from right).



### Maurice Wilkins Centre for Molecular Biodiscovery

The Maurice Wilkins Centre is one of New Zealand's national centres of research excellence hosted by the University of Auckland and is made up of major universities and research institutions in New Zealand.

My role as Associate Investigator and member of the Centre's Research Leadership Forum is ongoing. This Forum is the representative body for researchers from the collaborating partners. Added value to scientific research from a Pacific perspective,

and maintaining strong working relationships with the theme leaders in metabolic disease, cancer and infectious diseases is essential.

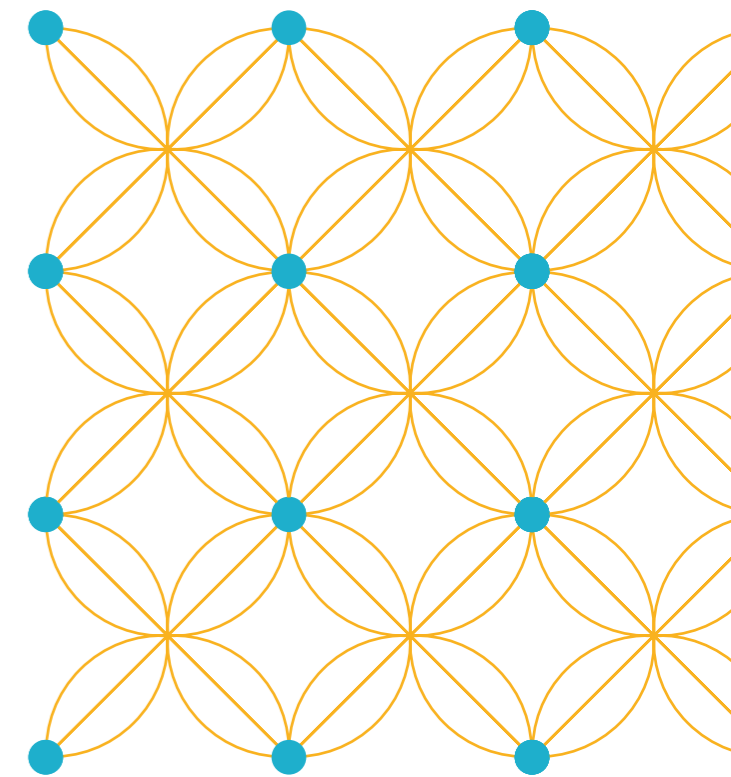
The Maurice Wilkins Centre has a membership of >500 affiliate and associate investigators and I'm delighted to report that the Langimalie research team are also members of this strong network of scientific researchers.



Whānau, friends, and colleagues. (L-R Dr Ofa Dewes in 3rd row with Prof Parr-Brownlie in centre, front row).

### Mihi Whakatautu at the Ministry for Business, Innovation and Employment

Professor Louise Parr-Brownlie has been mentioned in several places in this report especially with regard to her leadership role as Director of the Ageing Well National Science Challenge for the past 3.5 years and commitment to the advancement of scientific research by Pacific, with Pacific, and for Pacific. Whānau, colleagues and friends gathered in Wellington for Louise's mihi whakatautu in honour of her appointment as Departmental Science Advisor to the Ministry for Business, Innovation, and Employment. I have thoroughly enjoyed working with Louise. She is indeed a wahine toa and it is only fitting that I take this opportunity to acknowledge her leadership and support. I wish her all the best and much success in her new role.



### Investiture at Government House

The honour of being included in the King's Birthday and Coronation List 2023 for services to health and the Pacific community was indeed a very special and momentous occasion, both personally and professionally.

The honour also recognises the many people, Pacific communities, and organisations including the Tongan Health Society that have contributed to our collective efforts of achieving better health outcomes for the Pacific community. I thank them all sincerely, and my family, for their support. The insignia of Member of the New Zealand Order of Merit (MNZM) was received at the investiture ceremony at Government House, Wellington.

It has been a pleasure to present the research activities and performance of the Langimalie Research Centre over its first nine months of operations in the 2023 financial year. Future goals and activities have also been included along with new initiatives and key highlights of our engagement with Pacific communities, research collaborators, and key stakeholders. We have a committed team of researchers and look forward to increasing our numbers as our research portfolio continues to grow.

On behalf of the team at the Langimalie Research Centre, thank you very much for your support. We look forward to continuing our work together.

**Malo 'aupito. Faka'apa'apa 'atu.**

**DR OFA DEWES**





# Finance Manager's Report



**MIKA SHANG**  
Finance Manager

### Acknowledgement

I would like to thank Dr Glenn Doherty CEO and Medical Director, for his support and leadership throughout the year. His vision and leadership have been a driving force behind the finance team's achievements and has contributed significantly towards the organisation's success.

A big thank you to the collaborative efforts of our dedicated team. The teamwork with Elly Roberts, Mele Vaka, Wendy Allen and Lavinia Manuopangai has greatly enhanced our overall organisational efficiency. I would like to acknowledge the hard work and dedication of Eric Duan, he has also contributed greatly and created value to the finance team.

### COVID-19 Funding

The finance team devoted considerable effort to engage in multiple COVID-19 contracts, undertaking a range of critical tasks. This encompassed meticulous budgeting and forecasting activities, ensuring the judicious allocation of resources. Moreover, we prepared financial data for monthly and quarterly reports, facilitating informed decision-making. The total contract value of COVID-19 funding over the national COVID-19 response government campaign amounted to \$13,721,989 as noted in the Chairperson's Report.

### Whānau Ora Project

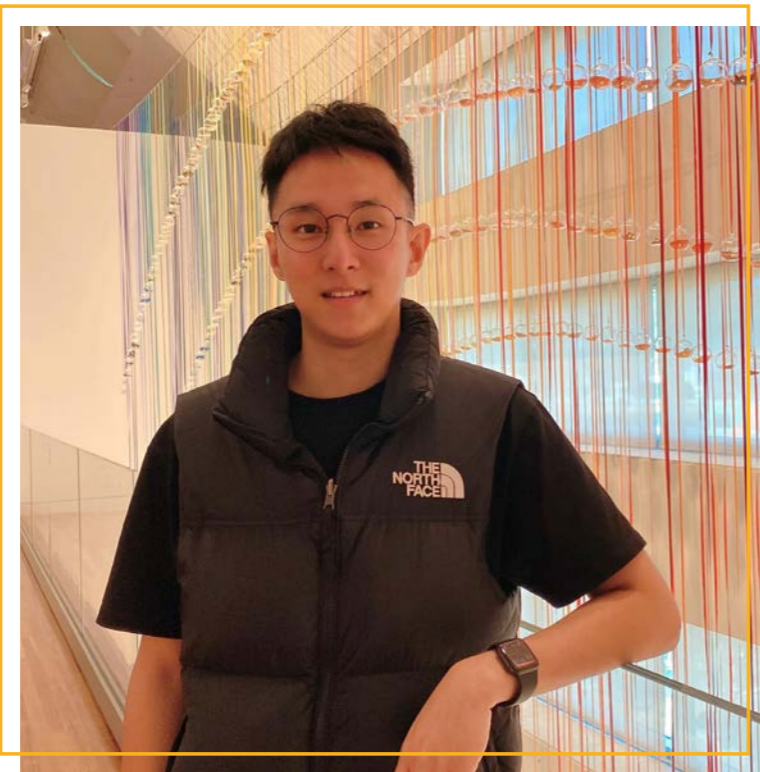
The finance team collaborates closely with the IOU team in the execution of the Whānau Ora Project. This involves handling of purchase orders, actively monitoring the receipt of goods and services purchased, and maintaining a comprehensive master list. Furthermore, the team reports financial data in accordance with the contractual requirements, ensuring transparency and accountability in the project's financial management. In this financial year, we have supported over 170 families, which equivalents to financial support of \$223,897. This collaborative effort underscores the team's commitment to supporting the Whānau Ora project.

### Establishment of Finance Function for Langimalie Research Centre

In response to the establishment of the newly formed research centre, Langimalie Research Centre (LRC), the finance team played a pivotal role in setting up its finance function. Recognizing the unique needs of LRC, the finance team integrated a new accounting software Xero into its operations. This strategic adoption ensures seamless financial integration within the broader organisational framework, contributing to the efficiency and effectiveness of financial processes.

### Expansion of Finance Team

In response to growing organisational needs, the finance team expanded its team to improve efficiency. The successful recruitment of an Accounts Assistant – Eric Duan, not only bolstered the team's capacity but also facilitated the execution of day-to-day financial tasks, enabling the Finance Manager to focus on strategic initiatives.



ERIC DUAN

### Board Treasurer

The society has worked with Jeff Muir since its establishment. Unfortunately, he retired the end of last year. The Board has appointed a new treasurer Callum Mason, a Chartered Accountant from Auckland Chartered Accountants, who works closely with the CEO and Finance Manager.



CALLUM MASON

### Professional Development

Investing in the professional development of the finance team signifies a commitment to aligning with industry standard and trends. Finance Manager Mika Shang achieved a significant milestone by completing the Master of Financial Analysis program at the University of New South Wales Sydney. She has developed a mentoring relationship with Chartered Accountant Callum Mason to advance her professional development as a Chartered Accountant. Additionally, Accounts Assistant Eric Duan has embarked on a journey towards professional excellence by initiating his Chartered Accountant qualification study. These endeavours not only enhance individual skills but also contribute to the collective expertise and effectiveness of the finance team.

### Sustainable Fleet Management

In addition to its core responsibilities, the finance team has taken on the task of overseeing the company's fleets. In alignment with the government's carbon-neutral goals, we facilitated the transition of the company's fleets to hybrid vehicles in early 2023.

Photo of Company Fleets



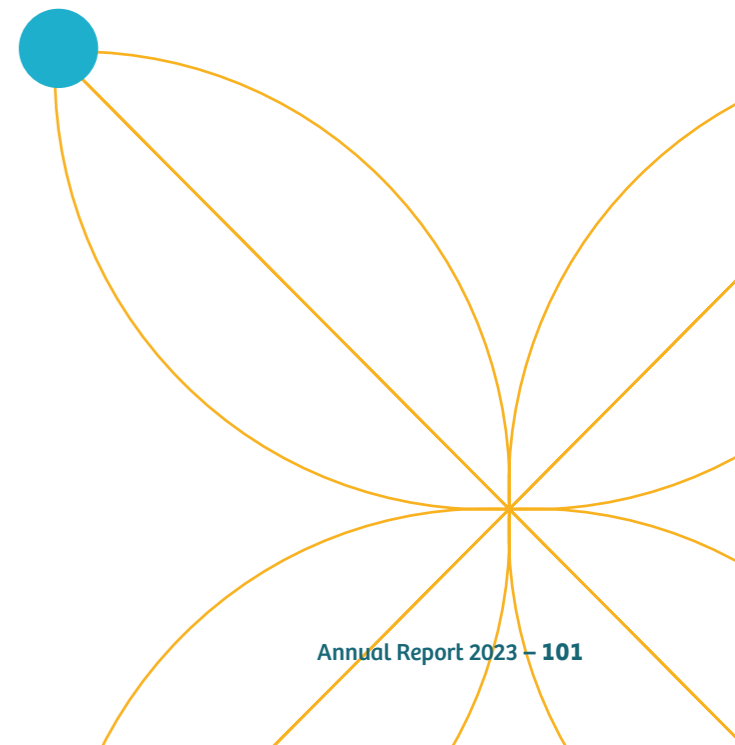
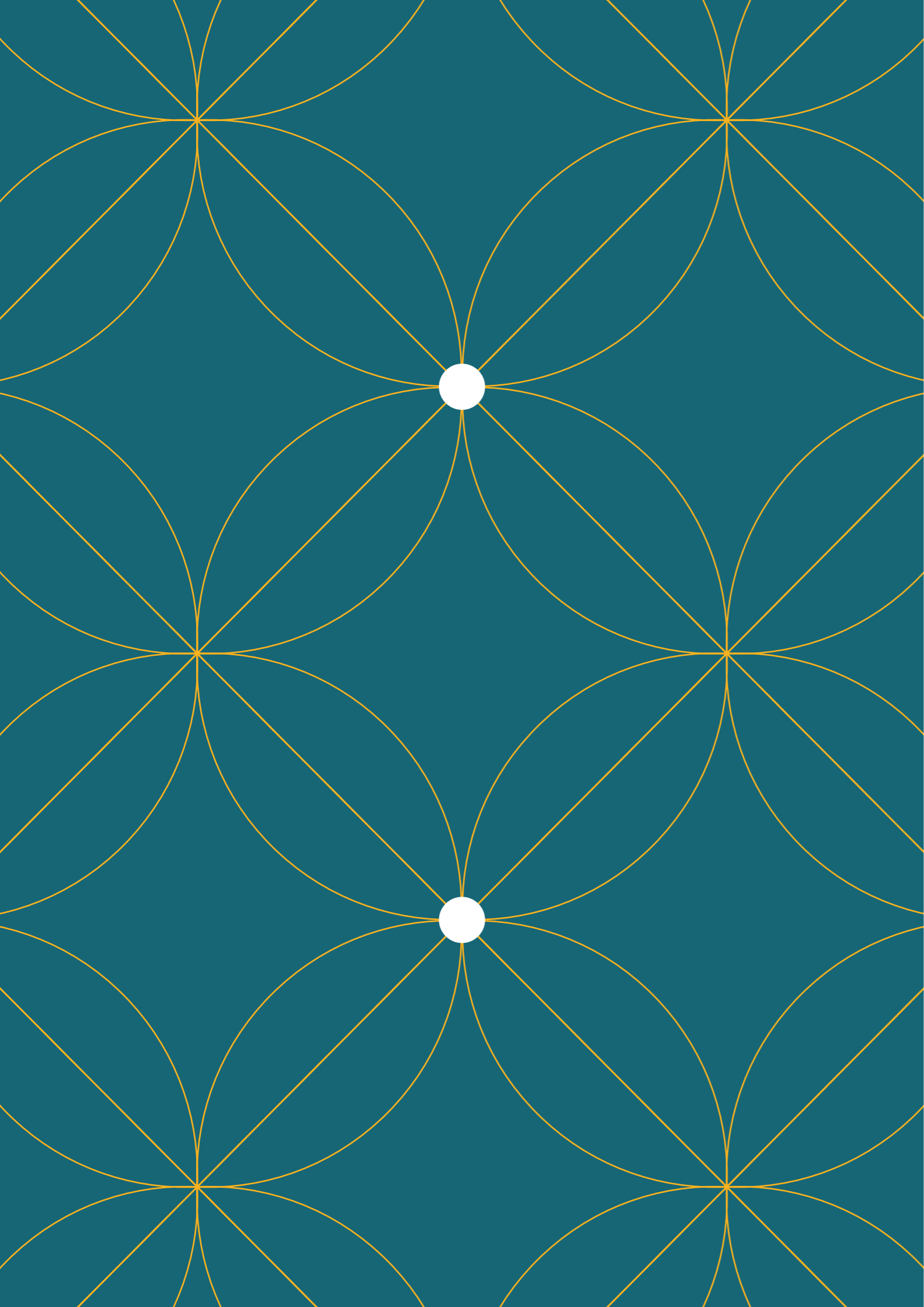
### Contract management

The Society's contract register has 61 contracts on it, that the CEO has negotiated over the last financial year. The total value is \$18,290,967. This was increased by \$905,268 from the previous financial year.

As we embark on the new financial year, the finance team remains dedicated to maintaining financial integrity, optimizing resource allocation, and contributing to the success of the company's strategic initiatives.

MIKA SHANG  
Finance Manager

# Tongan Health Society Financial Report



# Letter of Representation

23 November 2023

**DR MAIKA KINAHOI-VEIKUNE**

Chairperson  
Tongan Health Society Inc  
PO Box 13569  
Onehunga  
Auckland

Dear Maika

**Financial Statements  
for the Year Ended  
30 June 2023**

Detailed below are the key issues relating to the Tongan Health Society Incorporated financial statements for the year ended 30 June 2023.

As a result of tier 2 reporting standards for charities, the Langimalie Research Centre Limited results must be consolidated into the Society financial statements, as the Society is the 100% shareholder. The inter-entity transactions are eliminated. The financial statements referred to in this report are the consolidated figures.

The 2023 Financial Statements also include a Statement of Service Performance Report which is a new requirement. This report outlines the activities and performance of the Society in alignment with its mission and objectives.

HLB Mann Judd, Chartered Accountants, audited the financial statements and the Society has received an unmodified opinion.

The unmodified audit opinion confirms that the financial statements reflect a true and fair view of the Society's financial position as at 30 June 2023 and this is the best audit opinion the Society can receive.

**THE KEY FINANCIAL ISSUES ARE SUMMARISED AS FOLLOWS:**

**Statement of  
Financial Position**

The Cash and Cash Equivalents balance is \$4,979,951 as at 30 June 2023. (Last Year: \$2,841,142)

The Accounts Receivable amount of \$1,072,197 relates to the contract funds due as at 30 June 2023. (Last Year: \$1,493,735)

The Sundry Debtors amount of \$342,501 relates to the funds due as at 30 June 2023. (Last Year: \$300,410)

The Payments in Advance amount of \$70,939 relates to payments made for services to be received in the 2024 financial year. (Last Year: \$64,209)

The Society has Property, Plant and Equipment of \$4,781,588 as at 30 June 2023. (Last Year: \$3,164,686)

The GST Payable amount of \$256,196 relates to GST owing but not paid as at 30 June 2023. (Last Year: \$384,904)

The Accounts Payable amount of \$598,272 relates to creditor invoices received, but not paid as at 30 June 2023. (Last Year: \$295,170)

The Accrued Expenses amount of \$118,950 relates to expenses owing but not paid at 30 June 2023. (Last Year: \$38,769)

The Accrued Expenses – Personnel amount of \$598,902 relates to the wages accrual and annual leave expenses owing but not paid at 30 June 2023. (Last Year: \$420,811)

The Income in Advance amount of \$1,666,197 relates to income received as at 30 June 2023, however the services will be provided in the 2024 financial year. (Last Year: \$1,591,994)

The Society has a retained earnings balance as at 30 June 2023 of \$8,008,659. (Last Year: \$5,132,534)

**Statement of  
Financial Performance**

**NET OPERATING SURPLUS**

The Society achieved a net operating surplus for the year ended 30 June 2023 of \$2,876,125. (Last Year: \$1,319,480)

The Health Services cost centres achieved an operating surplus of \$3,141,215 (Last Year: \$1,452,176)

The Preschool incurred a net operating deficit of \$126,962 (Last Year: \$16,448 deficit)

**SUMMARY**

The Society achieved a Net Operating Surplus of \$2,876,125 in the 2023 financial year and this was as a result of the Health Services cost centre reporting a surplus of \$3,141,215, the Preschool cost centre reporting a deficit of \$126,962, and the Society cost centre reporting a deficit of \$138,129. (Last Year: \$1,319,480)

The increased surplus for the Health Services was a result of improved performance across all clinics and additional contracts being received and delivered during the year. The Langimalie Research Centre Ltd net surplus contribution was \$101,617.

The increased Preschool deficit was due to increased expenses, including significant repairs and maintenance, and the continued impact of the COVID-19 pandemic affecting attendance and funding.

The Cash and Cash Equivalents has increased from \$2,841,142 in the 2022 financial year to \$4,979,951 in the 2023 financial year.

The Society has achieved another excellent result in the 2023 financial year.

The CEO, Board and Management are to be congratulated on the outstanding result which has included the establishment of the Langimalie Research Centre Limited, progress on the set up of a new Ōtāhuhu clinic (opened September 2023), managing and delivering on significant additional contracts, and increasing patient numbers across all clinics. This has been achieved all while successfully managing staff and related pressures caused by the COVID-19 pandemic and wider economic environment.

The Society continues to improve the financial position and this has enabled the Board and Management to develop and enhance the range of quality services being delivered by the Society to the patients, preschool children and the wider community.

The Charities Services Annual Return and a copy of the 2023 audited annual financial statements are required to be uploaded onto the Charities Services site by 31 December 2023.

If you have any queries regarding the above, please do not hesitate to contact me on (09) 524 9802.

Yours sincerely,

**CALLUM MASON**

Auckland Chartered Accountants

# Statement of Financial Position

|                                    | 30 JUNE 2023      | 30 JUNE 2022     |
|------------------------------------|-------------------|------------------|
| <b>Assets</b>                      | \$                | \$               |
| <b>CURRENT ASSETS</b>              |                   |                  |
| Cash and Cash Equivalents          | 4,979,951         | 2,841,142        |
| Sundry Debtors                     | 342,501           | 300,410          |
| Payments in Advance                | 70,939            | 64,209           |
| Trade in other Receivables         | 1,072,197         | 1,493,735        |
| <b>Total Current Assets</b>        | <b>6,465,588</b>  | <b>4,699,496</b> |
| <b>NON-CURRENT ASSETS</b>          |                   |                  |
| Property, Plant and Equipment      | 4,781,588         | 3,164,686        |
| <b>Total Non-Current Assets</b>    | <b>4,781,588</b>  | <b>3,164,686</b> |
| <b>TOTAL ASSETS</b>                | <b>11,247,176</b> | <b>7,864,182</b> |
| <b>Liabilities</b>                 |                   |                  |
| <b>CURRENT LIABILITIES</b>         |                   |                  |
| GST Payable                        | 256,196           | 384,904          |
| Accounts Payable                   | 598,272           | 295,170          |
| Accrued Expenses                   | 118,950           | 38,769           |
| Accrued Expenses – Personnel       | 598,902           | 420,811          |
| Income in Advance                  | 1,666,197         | 1,591,994        |
| <b>Total Current Liabilities</b>   | <b>3,238,516</b>  | <b>2,731,647</b> |
| <b>TOTAL LIABILITIES</b>           | <b>3,238,516</b>  | <b>2,731,647</b> |
| <b>NET ASSETS</b>                  | <b>8,008,659</b>  | <b>5,132,534</b> |
| <b>Accumulated Funds</b>           |                   |                  |
| Opening Balance                    | 5,132,534         | 3,813,054        |
| Net Surplus (Deficit) for the Year | 2,876,125         | 1,319,480        |
| <b>Total Accumulated Funds</b>     | <b>8,008,659</b>  | <b>5,132,534</b> |

Signed by:



**DR MAIKA KINAHOI-VEIKUNE**  
Chairperson  
22/11/2023



**DR GLENN DOHERTY**  
Board Member  
22/11/2023

These financial statements should be read in conjunction with the Auditor's Report and Notes to the Financial Statements.

# Independent Auditor's Report

To the members of Tongan Health Society Incorporated.

## OPINION

We have audited the consolidated financial statements of Tongan Health Society Incorporated and its subsidiary (the Group) which comprise the consolidated statement of financial position as at 30 June 2023, consolidated statement of comprehensive revenue and expenses, consolidated statement of changes in net assets, statement of service performance and consolidated statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements present fairly, in all material respects, the consolidated financial position of the group as at 30 June 2023, and its consolidated financial performance, service performance and its consolidated cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime.

## BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society, in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in Tongan Health Society Incorporated or its subsidiary.

## BOARDS' RESPONSIBILITIES FOR THE FINANCIAL STATEMENTS

The board are responsible on behalf of the Group for the preparation and fair presentation of the consolidated financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the board determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the board are responsible on behalf of the Group for assessing the Group's ability to continue as a going concern, disclosing as applicable matters related to going concern and using the going concern basis of accounting unless the board either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

## AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

A further description of our responsibilities for the audit of the consolidated financial statements is located at the External Reporting Board's website at: [https://xrb.govt.nz/Site/Auditing\\_Assurance\\_Standards/Current\\_Standards/Page8.aspx](https://xrb.govt.nz/Site/Auditing_Assurance_Standards/Current_Standards/Page8.aspx)

This report is made solely to the members, as a body. Our audit work has been undertaken so that we might state those matters which are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the members, as a body, for our audit work, for this report or for the opinions we have formed.



**HLB MANN JUDD**  
22 November 2023

Chartered Accountants Auckland,  
New Zealand

# Directory

## Tongan Health Society Incorporated – Consolidated for the year ended 30 June 2023

### BUSINESS ACTIVITY

Health Care and Education Services Provider

### SOLICITORS

HLB Mann Judd Chartered Accountants, Auckland

### BOARD MEMBERS

Dr Ofa Dewes

Dr Glenn Doherty

Pauline Taufa

Telesia Tonga

Dr Maika Kinahoi-Veikune

### CHARITIES REGISTRATION

Registration Number: CC22673

Registration Date: 8 April 2008

### TONGAN HEALTH SOCIETY

PO Box 13 569 Onehunga, Auckland, 1643 New Zealand

Phone: +64 9 636 4129

Facsimile: +64 9 636 4699

tonganhealth.com

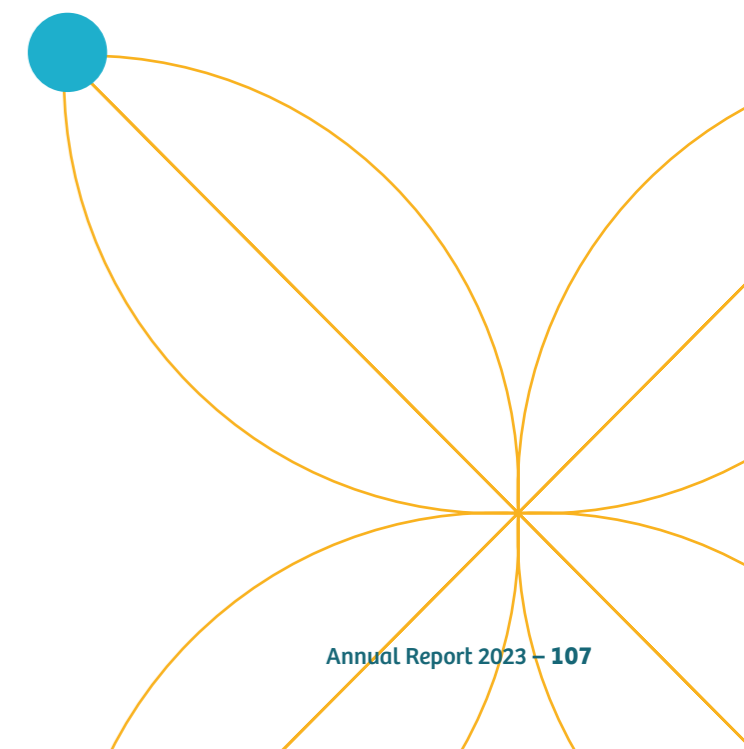
### CHARTERED ACCOUNTANT

Auckland Chartered Accountants Palmas Limited  
10 Manukau Road  
Epsom, Auckland

### BANKERS

ASB Bank Limited  
Onehunga, Auckland

# Langimalie Research Centre Limited Financial Report



# Langimalie Research Centre Limited

## For the 9 months ended 30 June 2023.

The Directors present here their Annual report including Financial Statements of the company for the period ended 30 June 2023.

Section 211 of the Companies Act 1993 requires the following disclosures:

The business of the company is a Research Centre.

The nature of the company's business has not changed during the year.

### DIRECTORS' DISCLOSURES

During the year the Directors had no interest in any transactions entered into by the company.

The following Directors held office during the year:

Dr Ofa Dewes

Dr Glenn Doherty

Pauline Taufa

Dr Maika Kinahoi-veikune

The Board of Directors received no notices from directors wishing to use company information received in their capacity as directors which would not have ordinarily been available.

No Director acquired or disposed of any interest in shares in the company during the year.

### AUDITORS

The company's Auditors were HLB Mann Judd, audit fees payable for the year were \$5,500.

### DONATIONS

No donations were made by the company during the year.

### EMPLOYEE REMUNERATION

No employees received remuneration and/or any other benefits exceeding \$100,000 during the year.

For and on behalf of the Board of Directors.



**DR MAIKA KINAHOI-VEIKUNE**  
Chairperson  
22/11/2023



**DR GLENN DOHERTY**  
Board Member  
22/11/2023

# Statement of Financial Position

## Langimalie Research Centre Limited

|  | 30 JUNE 2023   |
|--|----------------|
|  | \$             |
| <b>Assets</b>                            |                |
| <b>CURRENT ASSETS</b>                    |                |
| Accrued Income                           | 5,114          |
| Cash and Cash Equivalents                | 129,534        |
| Accounts Receivable                      | 162,356        |
| <b>Total Current Assets</b>              | <b>297,004</b> |
| <b>NON-CURRENT ASSETS</b>                |                |
| Property, Plant and Equipment            | 109,037        |
| <b>Total Non-Current Assets</b>          | <b>109,037</b> |
| <b>TOTAL ASSETS</b>                      | <b>406,041</b> |
| <b>Liabilities</b>                       |                |
| <b>CURRENT LIABILITIES</b>               |                |
| Accrued Expenses                         | 10,750         |
| Accounts Payable                         | 56,747         |
| GST Payable                              | 10,962         |
| Accrued Expenses – Employee Entitlements | 14,947         |
| Income in Advance                        | 211,017        |
| <b>Total Current Liabilities</b>         | <b>304,423</b> |
| <b>TOTAL LIABILITIES</b>                 | <b>304,423</b> |
| <b>NET ASSETS</b>                        | <b>101,617</b> |
| <b>Equity</b>                            |                |
| Retained Earnings                        | 101,617        |
| <b>Total Equity</b>                      | <b>101,617</b> |

Signed by:



**DR MAIKA KINAHOI-VEIKUNE**  
Chairperson  
21/11/2023



**DR GLENN DOHERTY**  
Board Member  
21/11/2023

These financial statements should be read in conjunction with the Auditor's Report and Notes to the Financial Statements.

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# Independent Auditor's Report

## Langimalie Research Centre Limited

To the Shareholders of Langimalie Research Centre Limited

### OPINION

We have audited the financial statements of Langimalie Research Centre Limited, which comprise the statement of financial position as at 30 June 2023 and the statement of comprehensive revenue and expenses, statement of changes in net assets, statement of service performance and statement of cash flows for the period then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Langimalie Research Centre Limited as at 30 June 2023, and its financial performance, service performance and its cash flows for the period then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime (PBE Standards "RDR") as appropriate for Tier 2 not for profit public benefit entities.

### BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of Langimalie Research Centre Limited, in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interest in Langimalie Research Centre Limited.

### DIRECTOR'S RESPONSIBILITIES FOR THE FINANCIAL STATEMENTS

The directors are responsible on behalf of the company for the preparation and fair presentation of the financial statements in accordance with Tier 2 not for profit public benefit entities, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible on behalf of the Company for assessing the Company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

### AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located at the External Reporting Board's website at: <https://www.xrb.govt.nz/standards/assurance-standards/auditing-standards/>

This description forms part of our auditor's report.

This report is made solely to the Company's shareholders, as a body. Our audit work has been undertaken so that we might state those matters which are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's shareholders, as a body, for our audit work, for this report or for the opinions we have formed.



### HLB MANN JUDD

22 November 2023

Chartered Accountants Auckland,  
New Zealand

# Directory

## Langimalie Research Centre Limited – For the 9 months ended 30 June 2023

### NATURE OF BUSINESS

Research Centre

### REGISTERED OFFICE

29 Hill Street, Onehunga,  
Auckland, New Zealand, 1061

### INCORPORATION NUMBER

8485786

### IRD NUMBER

137-093-057

### DIRECTORS

Dr Ofa Dewes

Dr Glenn Doherty

Pauline Taufua

Dr Maika Kinahoi-Veikune

### CHARTERED ACCOUNTANT

Auckland Chartered Accountants  
Palmas Limited  
10 Manukau Road  
Epsom, Auckland

### BANKERS

ASB Bank Limited  
Onehunga, Auckland

### AUDITORS

HLB Mann Judd  
Chartered Accountants,  
Auckland

### CHARITIES REGISTRATION

Registration Number: CC61139

Registration Date: 3 April 2023

### LANGIMALIE RESEARCH CENTRE LIMITED

M20 Business Park,  
86F Plunket Avenue,  
Manukau, Auckland, 2104

Phone: +64 9 399 2640

[tonganhealth.com/researchcentre](https://tonganhealth.com/researchcentre)



