

Tongan Health Society Incorporated

# Annual Report

Year ending June 2021





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## Vision

**The Tongan Health Society and Langimalie Integrated Family Health Centres help people by providing holistic healthcare services of a high standard.**

## Values

Culture, people and community

Professionalism and excellence

Collaborative, co-operation and respect

Passion and integrity

## Mission

**To provide the best healthcare services for all New Zealanders in the communities we serve, particularly people of Tongan descent in Aotearoa.**

## Working Style at THS

Teamwork

Community-based

Appropriate technology

Quality service



## Board Members



**Dr Maika Kinahoi Veikune**  
Chairperson



**Telesia Tonga**  
Vice Chairperson



**Dr Glenn Doherty**  
CEO/Clinical Director  
Board Secretary



**Nalesoni Tu'inauvai Tupou**



**Pauline Taufa**



**Rev Saane Langi**



**Dr Ofa Dewes**

## Ex Officio Board Members



**Amelia Schaaf**  
Legal Advisor



**Jeff Muir**  
Treasurer

Dr Maika Kinahoi Veikune  
Chairperson



# Chairperson's Report

## Our Greatest Achievements

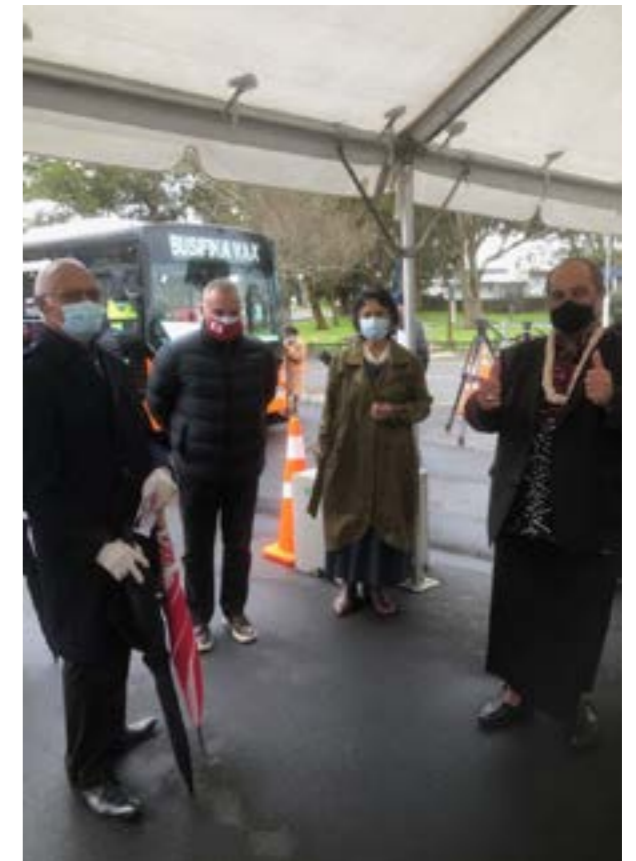
This year has been the highest performing financial year in the history of the Society, and I wish to particularly thank our CEO for this performance. Several new contracts especially related to our Covid response in our community were facilitated by the CEO in addition to some increases in contract prices and new contracts across the Clinics, IOU and Ako Langimalie.

The Society Board work programme over the financial year has been mainly focused on implementing the new contracts, business as usual and ensuring that the Society is fit for purpose in responding to the Covid-19 pandemic response and especially the government vaccination campaign.

New staff have been brought into the Society with varying skill sets and there has been investment in staff training and leadership training amongst relevant teams.

A wide-ranging capital upgrade has occurred throughout the organisation including repairs and maintenance to Jordan Hall, Ako Langimalie capital upgrades, Covid Red Zones and teaching facilities upgrade at Kelston, a significant upgrade to the Panmure clinic in conjunction with the Mt Wellington Trust and many upgrades to the Onehunga campus. A further work programme is to take place in early 2022 once funding has been sourced and finalised.

The Society has set up a Covid Vaccination Centre - GP locality vaccination centre and we will continue to run this through to June 2022. Covid Vaccination Events contracts end in Dec 2021 and will be further negotiated up to the end of next year with the DHB. Pacific Navigation Contracts and Mobile Outreach contracts have been negotiated by the CEO. THS also provided support to approx. 6,000 families over the lockdown periods to assist with packages of support in addition to supporting young people with maintaining continuity with their curriculums with Year12/13 Chromebook projects.



The Society is undergoing its MSD Level 2 Accreditation, the Ako Langimalie pre-school received its Education Review Office Accreditation, and THS Clinics received their Royal NZ College of General Practitioners Accreditation up until 2023. The CEO Dr Glenn Doherty has also attended every vaccination event as the site lead and medical practitioner. The Board's upcoming work programme is to consider the health reforms and its impact on the primary care sector and our response in addition to moving our Covid work programme into a more strategic focus with unbundling our Covid contracts into a specialise unit.





Dr Glenn Doherty was also appointed as a Clinical Associate with the Royal Australasian College of Medical Administrators and has shown fearless leadership in the face of a deadly virus, community empowerment grounded in culture, a well-managed operation, and consistent delivery of results beyond expectation and for this we thank him.

I want to thank my fellow Board members, the managers our clinical and non-clinical teams and staff for their efforts in maintaining business as usual in addition to the response to achieving the governments public health pandemic response and imperatives. A final thanks to our CEO and Medical Director for his enduring resilience and leadership over these difficult periods.

I would ask that you all take the time over the Christmas and New Year period to rest and reflect on the excellent work the organisation has achieved over the financial year and each and everyone's contribution to this outstanding organisation and its contribution to the Tongan community.

**Dr Maika Kinahoi Veikune**  
Chairperson





# CEO and Medical Director's Report

## Compassion and Integrity



The 2020/21 year has seen the Society working under difficult conditions as we embraced the Governments work programme responding to the Covid-19 pandemic levels, welfare support to vulnerable families and clients and vaccinating our Tongan community.

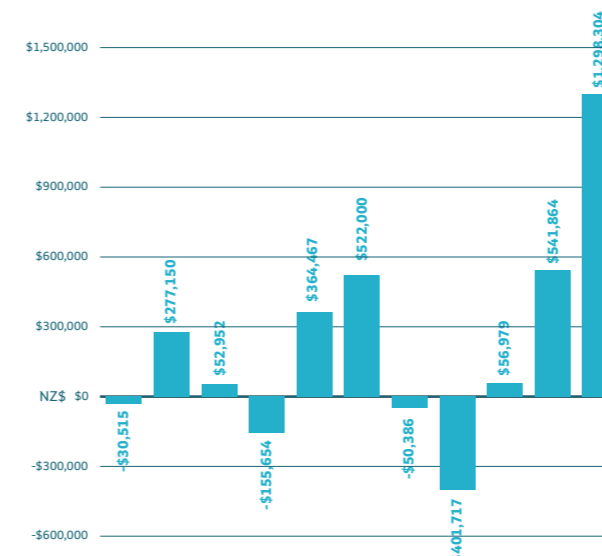
The whole organisation stepped up its response to our community with compassion and integrity. The Society also continued with its business as usual across its health, social services, and education portfolios.

The Society achieved a net surplus of \$541,864 in the 2020/21 financial year.

The CEO negotiated and facilitated the following additional contracts:

- GP Locality Covid Vaccination Centre
- Covid Swabbing Site-Panmure Clinic
- Well Child Contracts changes
- MSD Family Violence Contract changes
- MSD Work Readiness: Extension of Contracts
- Ministry of Health Funding (MOH) to respond to the Covid Vaccination imperatives
- NRHCC and DHB Funding for Vaccinating the Tongan community
- Whānau Ora Support for Vulnerable Clients and Families
- Foundation North Youth Well Being Programme
- Pacific Navigator Contracts for ADHB and WDHB
- MOH Leadership Training Fund
- MOH Pacific Provider Development Fund
- MOE Learner Engagement Programme
- MOE Pacific Innovation and Whānau Ora Programme
- MOE Meeting Immediate and Urgent Education Needs
- Pasifika Futures Delivery of Whānau Ora Programme
- Variant Bio Grant-Seattle – National Science Challenges for Ageing Well and Pacific Summer Internships for Indigenous Genetics (SING).

## Financial Performance 2010-2020



## Langimalie Clinic and Pharmacy: Kingdom of Tonga

The Board undertook due diligence to set up a subsidiary company to operate the Langimalie Clinic and Pharmacy Ltd in the Kingdom of Tonga. The Doherty family donated funding to the Society for the formation and purchase of the Village Mission Clinic and Pharmacy in Nukualofa and the following work has been completed in the financial year:

- Incorporation and Registration of Langimalie Clinic and Pharmacy Ltd (November 2020)
- Promulgation of a Constitution for the Company
- Appointment of Company Directors – Dr Glenn Doherty, Dr Maika Kinahoi Veikune, Dr Ofa Dewes
- Register the premises to provide health services
- Application to license premises for use as a pharmacy with the Pharmacy Board Application for license to import therapeutic goods
- Application for license to supply medicinal drugs (other than by wholesale)
- Application for a business name to be registered.

The Society is not able to open the clinic until border rules change. The Board will open the Clinic and Pharmacy as soon as is practical and operate the business as an adjunct to the core business in NZ. The Society clinic in the Kingdom will be the only satellite primary care clinic in NZ.

## THS Covid-19 Response

The Society has continued to develop and embrace its work programme in the Covid-19 space underpinned by Government imperatives. This has included:

- Development of a General Practice Locality Based Covid Vaccination Centre
- Community Based Assessment Centre
- Community Based Outreach Pop Up Bus and Drive through events
- Covid-19 Ethnic Specific Promotions and Communications
- Covid-19 Packages of Support for Pacific Families
- Voucher Support and Corporate Sponsorship for THS Events
- Covid Pacific Navigation.

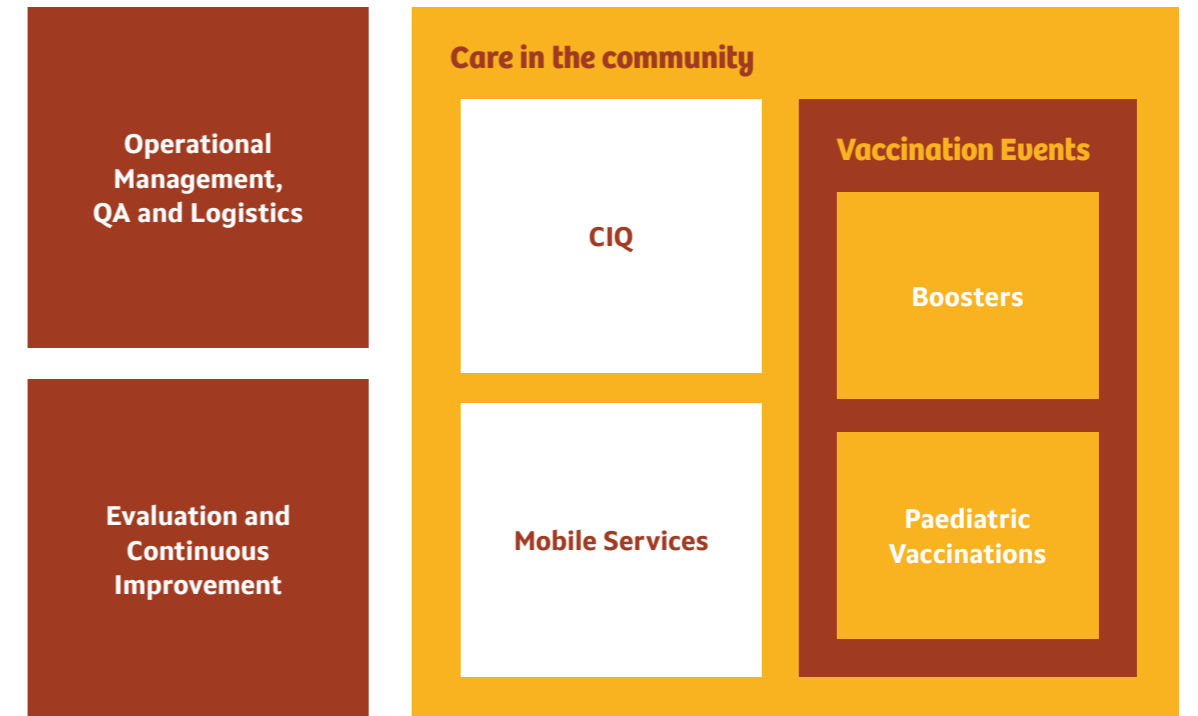
The Society will be setting up in the new year a Langimalie Covid Response Unit in a new premises in Onehunga. The Unit will focus on the following work programme:

- Establishment of a Langimalie Covid-19 Response Unit within Tongan Health Society (office lease and infrastructure)
- Covid-19 Response Unit Operational Management, quality assurance, collateral, and logistics
- Service delivery: Vaccination events/ Van Outreach -5-11, Boosters, 1st/2nd doses
- Service delivery: Outreach services (CIQ + Mobile clinics)
- Evaluation and continuous improvement of Covid-19 services.
- Community Vaccination Centre -administration
- Covid Pacific Navigation-administration and housing of staff/infrastructure.

This unit will be part of a newly created Strategic Tongan Engagement and Enhancement Programme (STEEP) that will be rolled out in 2022.

## Langimalie Covid Response Unit

### Covid-19 Response Unit



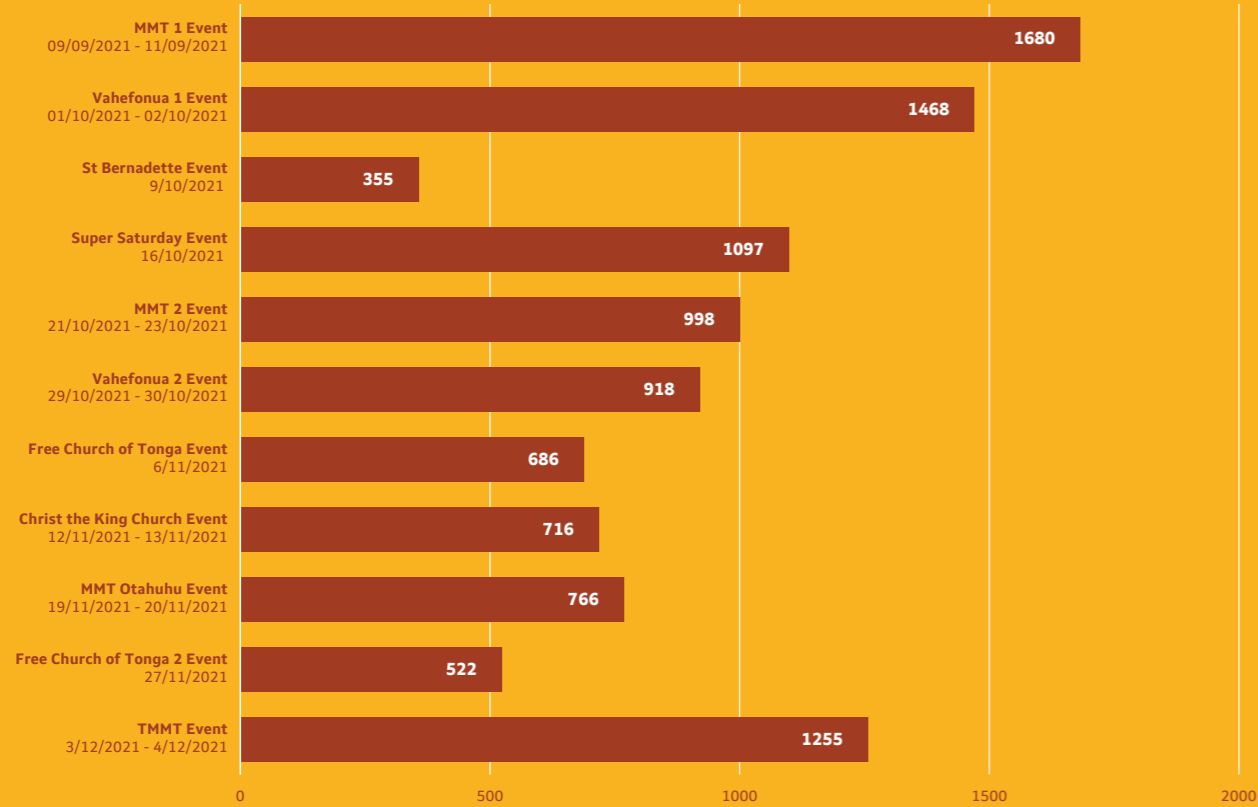
The Society has executed a lease on a premise at 92 Princess St where this unit will operate from.



## THS Vaccination Events

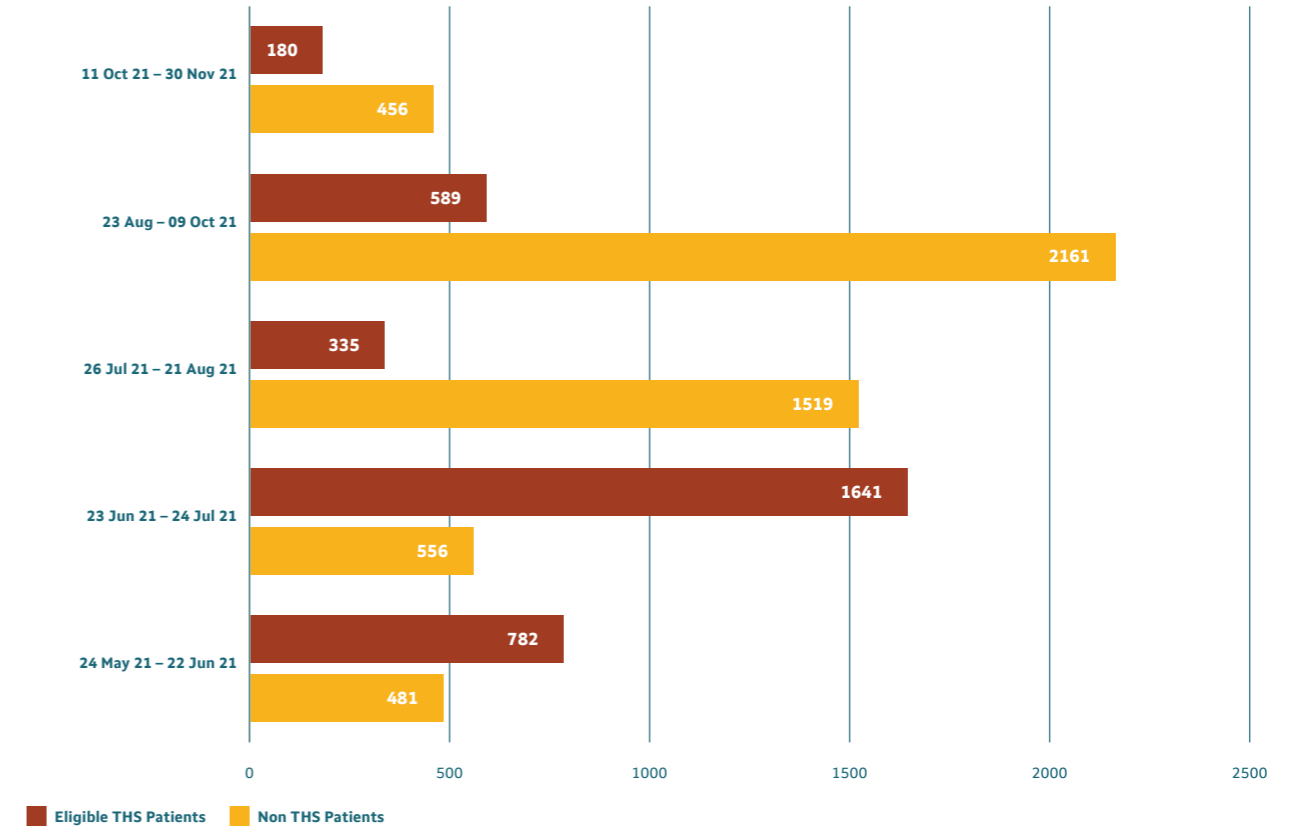
THS has administered approx. 20,000 vaccinations since September 2021 across all its Vaccination Services.

### Vaccines Given at all Events - Total 10,461



## THS Community Vaccination Centre

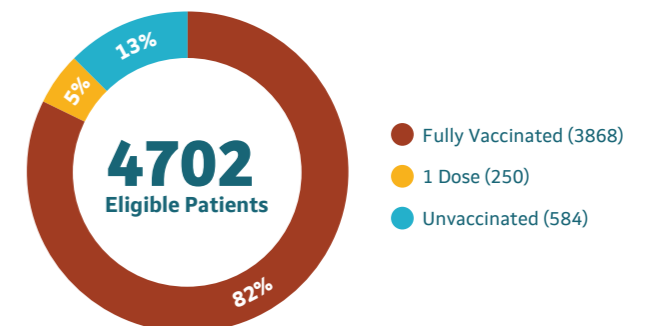
### Number of Vaccines given per Data Collection Period



### Clinic Vaccination Rates

There are 4,702 eligible patients aged 12 and over who are eligible for vaccination across our medical centres. The following vaccination outcomes have been achieved.

### Auckland, Waitematā and Counties DHB - Total



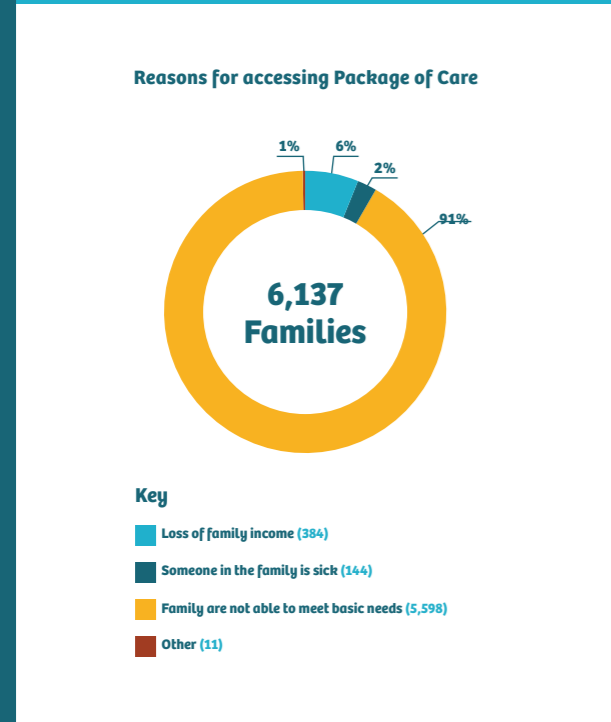
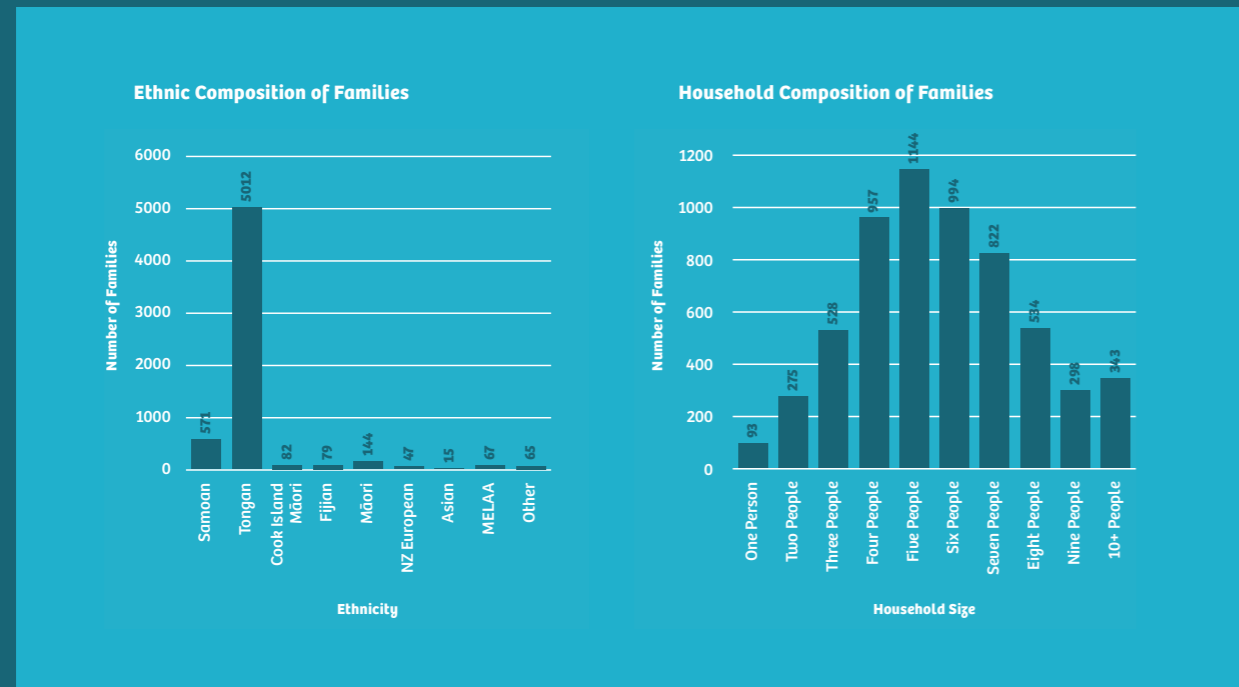


## Packages of Care and Support

THS has provided 6,137 packages of care and support to Pacific families over the Level 4-3 lockdowns. This work was done in collaboration with Pasifika Futures Limited.

### High Level Summary Analysis

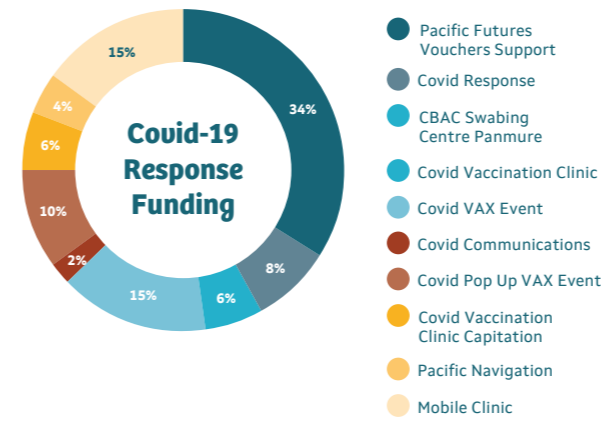
19 Aug – 17 Nov 2021



## Covid Funding

The following funding has been allocated across several service areas in our Covid response.

### Covid-19 Funding



## Panmure and Kelston Clinic

The Panmure clinic is currently closed due to renovations and the development of a Covid red zone. The plan is documented below and will be aimed to re-open on 10/1/22.

### Panmure Renovation Plan

#### Hard and soft fitout at Panmure

Create a fresh and functional workspace

Reception area to be more private, larger and include a permanent back wall

Create more privacy for the consultation rooms and freshen

Reconfigure the clinical treatment area, to feature two fully enclosed spaces for treatment, vaccination draw up and patient vaccinations

Shelving for the storage room, behind reception and reception for the brochures, although this will be included in the reception work station

Add a suspended cupboard above the lunch room kitchen bench

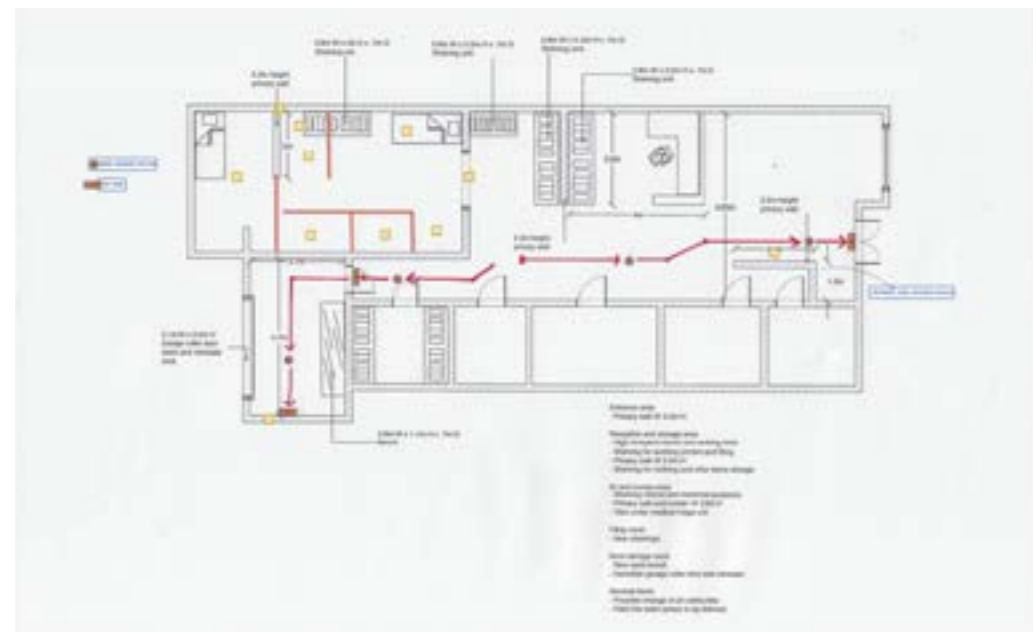
Renew tiling in wet areas throughout

Update the work bench in the sluice room, shelving and remove the roller door to make the room fully enclosed, create ceiling

Renew the back door and install an awning to provide protection from the weather

Bathrooms to be freshened and upgrade cabinets to standard medical cabinets

Patient seating to be upgraded.



### Kelston Clinic Renovations

A Kelston Covid red zone was completed also in the financial year and new consultation rooms for the growing medical centre to allow consultation rooms for medical students and registrars.





## Ako Langimalie Preschool

### ERO Accreditation

The Ako Langimalie Preschool received the Assurance Review Report on 14 April 2021 showing that the service meets and maintains ECE regulatory standards from the Education Review Office (ERO). The preschool has successfully met the required ERO standards including the quality of the curriculum, health and safety of the premises and facilities, governance, management, and administration.

The school has continued to grow and develop with four new projects developed and completed at the school:

### Science Classroom

A Science playroom space where teachers and young learners can play alongside each other has been successfully set up at Ako Langimalie with 61% of provided funding. 33% of funding was used to extend the learning environment further to the 'Science classroom garden'.

This has provided opportunities for children to extend their learning into a wide range of interests which encourages and supports the teachers. Whānau have also been encouraged and invited to enjoy exploring the science playroom with their children.



### Whānau Ora

Ako Langimalie recognises that Whānau Ora is a family centred approach to strengthening the wellbeing and future of Pacific families. This project was able to build family resilience and support continuous learning.

Under the Whānau Ora programme, Ako Langimalie have engaged with 42 Learners and their families. Progress is monitored through regular contact at goal setting meetings. Of these 42 Learners, 39 (93%) of them have received financial support. Three learners did not need practical financial support at this stage but were engaged with and assessed against other domains such as:

- Lifelong learning: Succeeding in Education
- Financial freedom: Economically, independent, and resilient
- Health: Living longer, living better
- Community Connection: Leadership, culture, and community

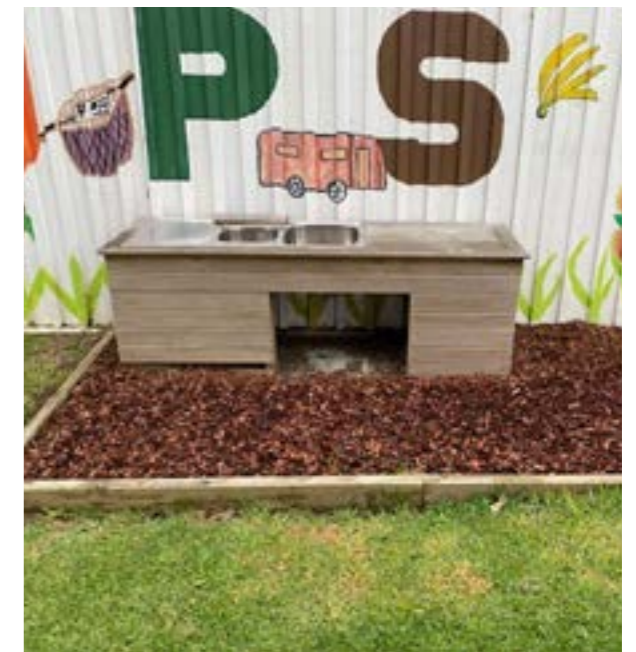
### Pacific Innovation

This project was able to increase and sustain engagement with learners and their whānau with our ECE by using different approaches to maintain connections both within the centre and with learners and whānau at home. It has developed a robust and sustainable approach that maintains engagement with learning regardless of the circumstances such as government restrictions, economic challenges, and societal fear.

The following interventions were carried out through this project:

- Home visits (Well Child nurse & Social Worker)
- Education support (class, outreach, digital-based learning)
- Storypark-use as a shared learning and communication tool
- Covid-19 education and information within the ECE centre and at home-visits
- Whānau health, social and financial need assessments, and referrals to appropriate supports

### Preschool Garden Project





## Jordan Hall

To ensure health, safety, and wellbeing of Jordan hall users and participants of the Elderly Day Programme, capital upgrades have been done at the Jordan hall such as fixing outdoor lighting, installation of new toilets and kitchen flooring, painting and repairs for cabinets, ramp and railing installation to support elderly with disability, repairs of Jordan hall storage room floor, installation of projector system which aids in the execution of activities, and landscaping improvements for the garden plots.



## Elderly Day Programme

The Pacific Elderly Day Programme allows socialisation, reducing alienation and isolation of elderly participants. This programme empowers the elderly through self-management education for them to achieve strength-based attributes in solving day to day problems. Remaining active and engaged assists with maintenance of positive well-being, good physical, social, and mental health and continued involvement in one's family, peer group and community throughout the aging process.



## Accreditations

The Society was achieved the following accreditations:

- University of Auckland School of Medicine – Medical Student Teaching Accreditation
- Royal NZ College of General Practitioners Teaching Accreditation
- Royal NZ College of General Practitioner Cornerstone Accreditation
- Education Review Office Accreditation – Ako Langimalie

The Society is currently undergoing Ministry of Social Development Level 2 Accreditation.

## CEO Appointments

The CEO has had the following appointments conferred:

- Senior Honorary Lecturer – University of Auckland School of Medicine – Department of General Practice and Primary Care
- Clinical Examiner – Royal NZ College of General Practitioners
- Clinical Associate – University of Auckland School of Medicine – Maurice Wilkins Centre for Biomedical Research
- Clinical Affiliate – Royal Australasian College of Medical Administration
- New Zealand Tonga Business Council – Executive Board Member

## Office of the CEO and Board

- The Finance Officer – Zijia Shang is currently being supported to undertake a postgraduate qualification for a Master of Financial Analysis from the University of New South Wales
- The Executive Assistant to the CEO – Elly Roberts is currently being supported to undertake a postgraduate qualification for a Master of Applied Management from the Southern Institute of Technology

I want to acknowledge both Elly and Zijia for their outstanding commitment to supporting the Office of the Board and CEO over the financial year as well as their excellence and performance in their examination passes.

## RNZCGP Registrar - Dr Gavin Lee and Dr Akanesi Makakaufaki

I would like to acknowledge my RNZCGP registrar Dr Gavin Lee for passing his Part I GPEP Fellowship clinical and written examinations in the financial year. The Fellowship Pathway and Examinations are over four years and are some of the most difficult examinations to pass as medical practitioner

I would also like to acknowledge Dr Akanesi Makakaufaki for passing her RNZCGP Fellowship Examinations she is now entitled to use the award of FRNZCGP.

## Acknowledgement

I want to thank Wendy Allen, Mele Vaka and Lavinia Manuopangai from the Senior Management Team for their outstanding contribution to the Society and their Covid work over and above business as usual in the Covid Vaccination Campaign. I also want to thank all staff and teams for their ongoing service and commitment to our organisation and community over difficult times and lastly the Board for its support to me as CEO on the ground at events and as a governance team which has been much appreciated and acknowledged. I wish you all a safe and Happy Xmas and New Year and look forward to working with you all in the upcoming year.

'Ofa Lahi Atu



Dr Glenn Doherty  
CEO and Medical Director



Mele Finau Fetu'u Vaka  
Clinical Services Manager

# Integrated Outcome Unit

**The health status of a population is impacted by multiple factors far beyond the provision of preventive and curative health services. Tongan Health Society initiatives for the Integrated Outcome Unit focus on programming for better health outcomes. This refers to a way of working whereby there is coordination and strategic collaboration across two or more clusters or sectors with the goal of achieving better health outcomes through collective action.**

Clinical Navigators (nurses) and Non-Clinical Navigators (social workers and youth navigators) are working collaboratively and co-operatively to achieve a better outcome by weaving together their knowledge and skills so as to uplift the wellbeing of our whānau and family. The photo below showed how the team works collaboratively. Tongan staff and non-Tongan staff are wearing Tongan outfits as a respect to the Tongan Language Week 2021.





## Contract Services

### ISA/CRM Contract

Integrated Service seeks to deliver a series of outcomes that will contribute towards the achievement of a population outcome that Pacific families are healthier and living interdependently. This service is using Client Relationship Management (CRM) as a tool in entering data. The target for this contract for a financial year is 116 families.

### MSD /Family Harm Contract

THS is delivering this service according to the clients' needs. By looking at the last quarter comparing with this quarter, the number of family violence incidents is increasing dramatically. In explanation, these two quarters are within the period of the Covid-19 lockdown. There are various issues that are causing family violence. Culturally, there were a few issues leading to family violence as mentioned below.

## Cultural

- Families who were not born in NZ keep the culture, men are controlling and abusing females.
- Females feel that they do not have a voice and they keep quiet, accepting the reality.
- Men are controlling when it comes to money as they are the head of the family.
- Females do not have the freedom to do what they may need, always asking the husband/partner.
- Most victims do not seek support, they want to keep their life as secret.
- A few clients do not want to engage with the same culture (Example: Counselling).
- Some migrant clients are not aware of where to get some support.

This service is very sensitive in terms of the culture. Some other domestic violence issues are as follows:

### Domestic Violence

- Increased referrals from police
- Women who are too scared to leave their partners stay in the relationship
- Control and power
- Children who witness domestic violence between their parents or other whānau members
- Once Were Warriors' persona
- Increase in domestic violence numbers over this last reporting period
- Repeat family harm reports
- NZ deportees returning from Australia to NZ for violent offences
- Elderly abuse

## Well Child Services

Elenoa and 'Alisi are working hard on Well Child Services in receiving referral, initial contact with families, and core contracts delivered. In the last two quarters, the numbers of new babies were increasing. The total number of enrolled babies at the end of the last quarter was 338 was an increase as well. During the lockdown, there were some Zoom sessions with the programme manager of the well child health services to make sure there was an engagement plan, that Personal Protective Equipment was always used if there was a face-to-face visit, and to make sure the workforce was fully vaccinated for the health and safety of the whānau and the babies.

## Parish Workforce Community Services

RN Elenoa Havea, RN Ika Veia, RN Alisi Tameifuna, and RN Mele Vaka are looking after 14 churches with their parishioners. This programme is under the Health Village Action Zone which is health promotion, health education and health screening and makes sure each church parishioner is accessing health providers. Each Church had an annual plan which the health committee and the parish nurse followed. A monthly meeting was always scheduled until the lockdown occurred. Family food vouchers were introduced to the people of the church, with many families in need using this support.



## Elderly Group Programme

THS is running a programme for the elderly every Monday. This is for elderly people who need to have some time out of the house and when they feel like talking to

someone if they live alone. These elderly groups like exercise and talking to each other. On the first Monday of each month the nurse will undertake health screening

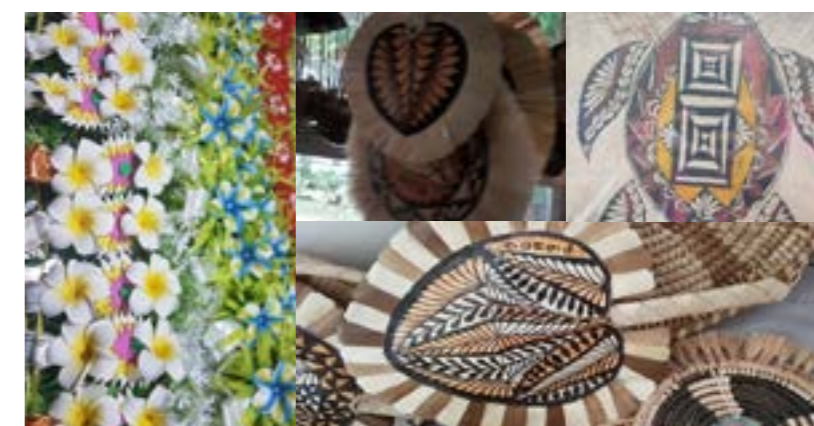
including blood pressure check, weight and blood sugar. Before lockdown they were screened for Covid-19 before joining the others.



Monday exercise classes.



THS has empowered this elderly group to motivate themselves and do some Tongan crafting. There was a plan for this year 2021 that there would be a market day for these people to sell whatever they had made, and for them to have the money from what they had handmade. Photos alongside show some of the Tongan crafting they are interested in making.





## Positive Parenting Programme



Tongan Health Society successfully completed a Positive Parenting and Active Lifestyle Programme with Free Church of Tonga, Mt Roskill 2020. Even when Covid-19 hit we were still able to do this training by Zoom. The mothers confidently received their certificates with big smiles on their faces because they understood the outcomes of this training would help them to be good parents in the future.

## Fakaola mei Vaiola Youth Programme

Due to the significant suicide risk in Pacific youth in Aotearoa, Fakaola mei Vaiola's aim is to enhance and build youth resilience in times of adversity.

This programme focused on Tongan youth and enabled the Tongan Health Society Youth Wellbeing Navigators to run co-designed classroom sessions for young Pasifika to address suicide ideation and prevention through a comprehensive curriculum that youth could easily relate to. Identity, Social Issues, Suicide Prevention and Positive Thinking Skills were the framework of the programme.

The Fakaola mei Vaiola Programme ran through eight sessions held during the July 2021 school holidays and engaged 24 youth participants. The 24 youth participants ranged from ages 16-22.



Positive Thinking and Suicide Prevention Classes

## Community Service with Youth at the Salvation Army

This Fakaola mei Langi Youth Programme completed this week and participants were looking forward to receiving their certificates. (See photo at foot of previous page.)

## Whānau Ora Services

Tongan Health Society has been lucky enough to have Whānau Ora services and I would like to acknowledge the Pasifika Future for the support. Whānau Ora is an inclusive approach to providing services and opportunities to families across New Zealand. It empowers families rather than focusing separately on individual family members and their problems.

Clinical navigators and non-clinical navigators are providing support for vulnerable families particularly Pacific families to achieve their aspirations including education, training, economic development, health, participation in the community, developing cultural capital and also strengthening identity and family development. One example of this support was motivating a family to run their own small business of baking including birthday cakes, wedding cakes and so forth. The photos opposite show some of the cakes that the family designed.

This small business will help this family financially and will uplift their wellbeing.



**Mele Finau Fetu'u Vaka**  
Clinical Services Manager





# Clinical Administration Manager's Report

**Mālō e lelei, Kia Ora and Welcome.**

**I have been with the Tongan Health Society for five years and thoroughly enjoy my role and the people I work with. It is a joy working with different cultures, the diversity it brings and the learnings I gain.**

## Acknowledgement

I would like to take a moment to acknowledge the people I work with.

Dr Glenn Doherty CEO and Medical Director, for his guidance, reassurance, and trust in my capability as the Manager of Clinical Administration. The Board Members for their continued support. Managers and Colleagues of The Tongan Health Society.

I would also like to thank my wonderful team who work tirelessly for the organisation.

They are committed to The Tongan Health Society, what it stands for and its beliefs and values.

They continue to work the Langimalie Vaccine Centre, Vaccination Events every week and carry on with Business as Usual.

Irene Vaka – Medical Receptionist/Pacific Navigator  
Seini Lotulelei – Medical Receptionist  
Malia Fineanganofu – Medical Receptionist  
Kathy Fifita – Medical Receptionist  
Christine Fifita - Medical Receptionist  
Alisa Kafoa – Pacific Navigator  
Maryanne Funaki – Covid Support Administrator  
Leone Fetu'u - Security

Our Reception staff have completed or are in the process of completing their Certificate in Medical Reception.

They have completed Covid Immunisation Register (CIR) Training and are all proficient in the use of this software.

Leone has completed COA mandatory training, First Aid, Fire and OHS Training.



**Left to Right:** Irene Vaka, Malia Fineanganofu, Christine Fifita, Alisa Kafoa, Kathy Fifita



**Left to Right:** Maryanne Funaki, Seini Lotulelei



Leone Fetu'u

## Onehunga and Panmure Clinics

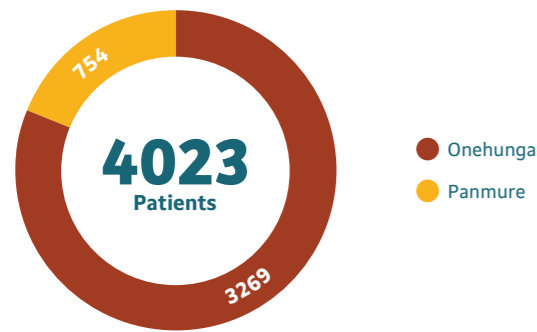
As of 30 October 2021, we had a combined registered/funded population of 4,023 patients at our Onehunga and Panmure Clinics.

The Tongan population is still our focus as they make up approximately 90% of registrations.

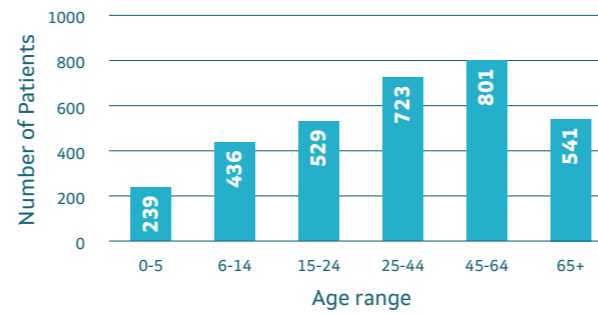
The 'Age Range' of our population reflects the high needs care required by our over 65-year-old population, which make up 15% of our registrations.

However, there is a growing population of high needs patients falling into the 45 – 64 age bracket and these patients make up nearly 25% of our population.

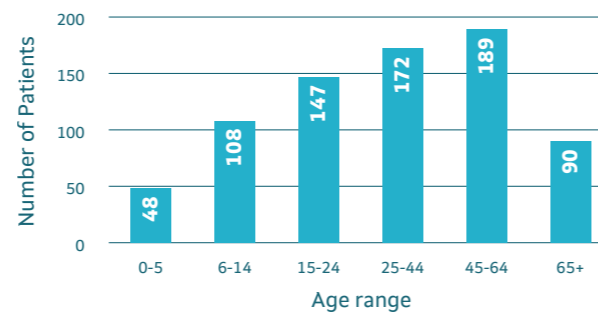
### Total Patients Registered and Funded



### Onehunga Age Range



### Panmure Age Range

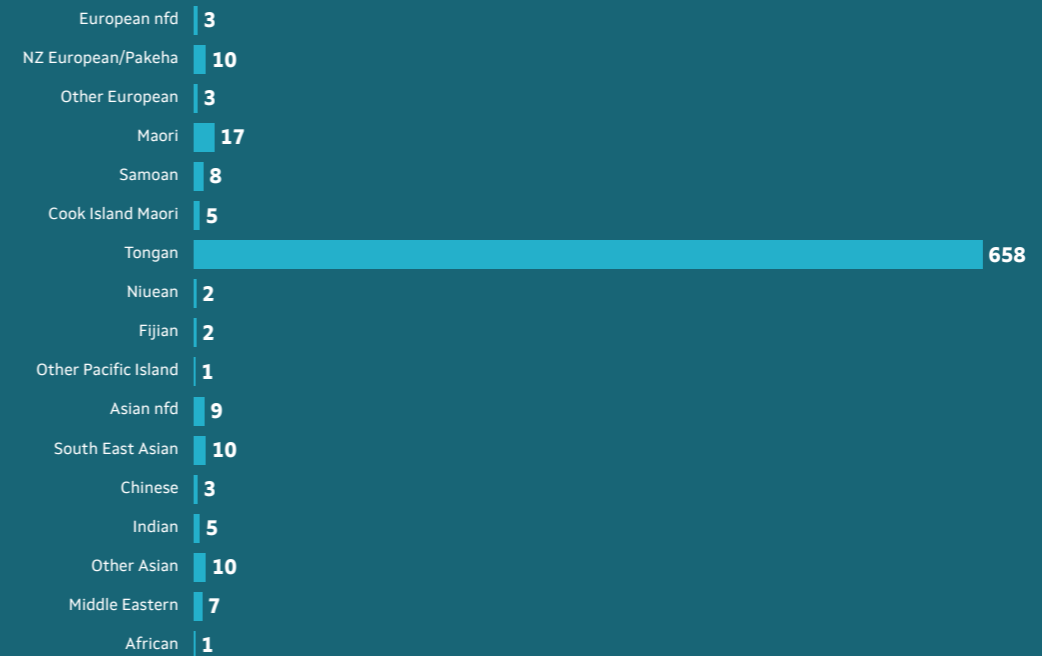


## Onehunga and Panmure Clinics

### Onehunga Ethnicity



### Panmure Ethnicity



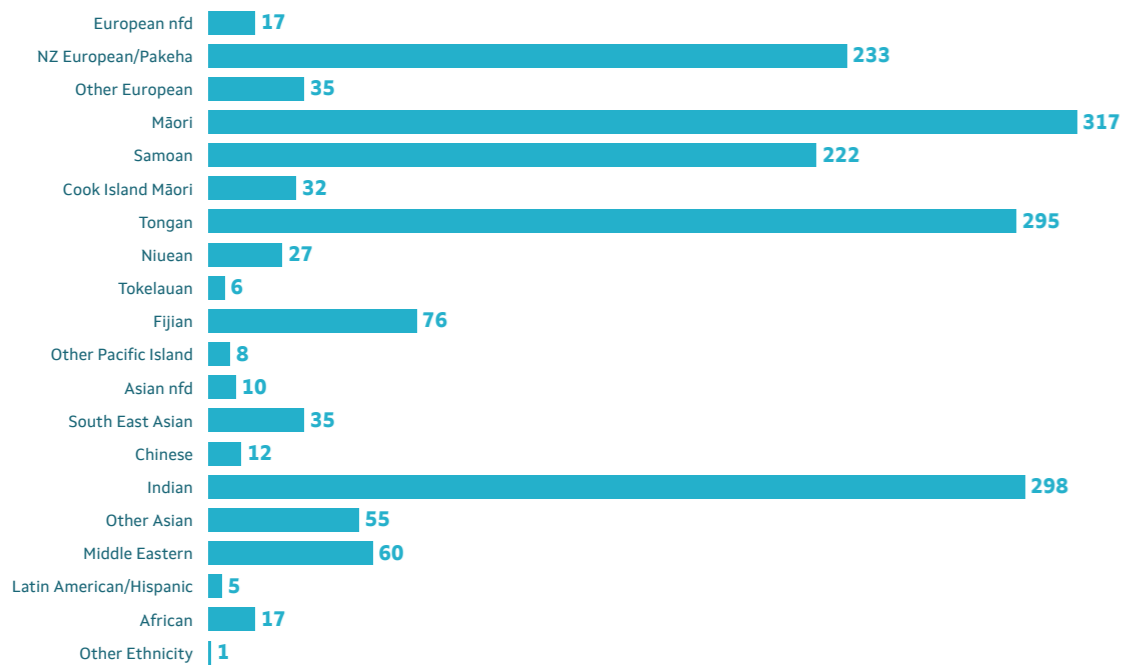


## Kelston Mall Medical Centre

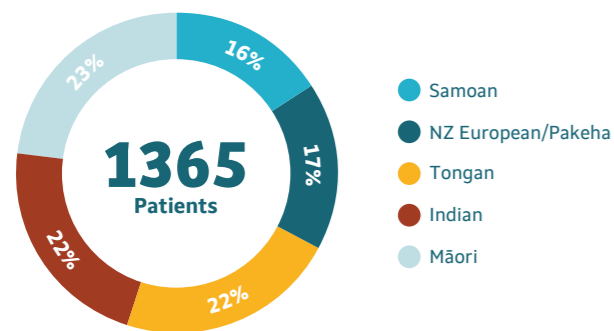
Kelston Mall Medical Centre has now been operational for four years. In this time, we have seen a slow but steady growth. We have a total of 1,741 Registered/Funded patients.

As the chart below illustrates there are a mix of ethnicities, however, it is becoming evident that there are five major groups, with Māori being the largest population of patients.

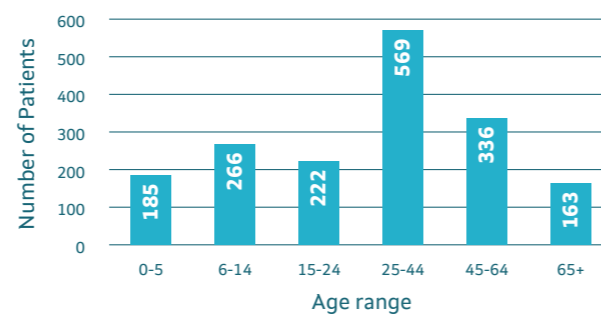
### Kelston Ethnicity



### Kelston Ethnicity by Major Groups



### Kelston Age Range

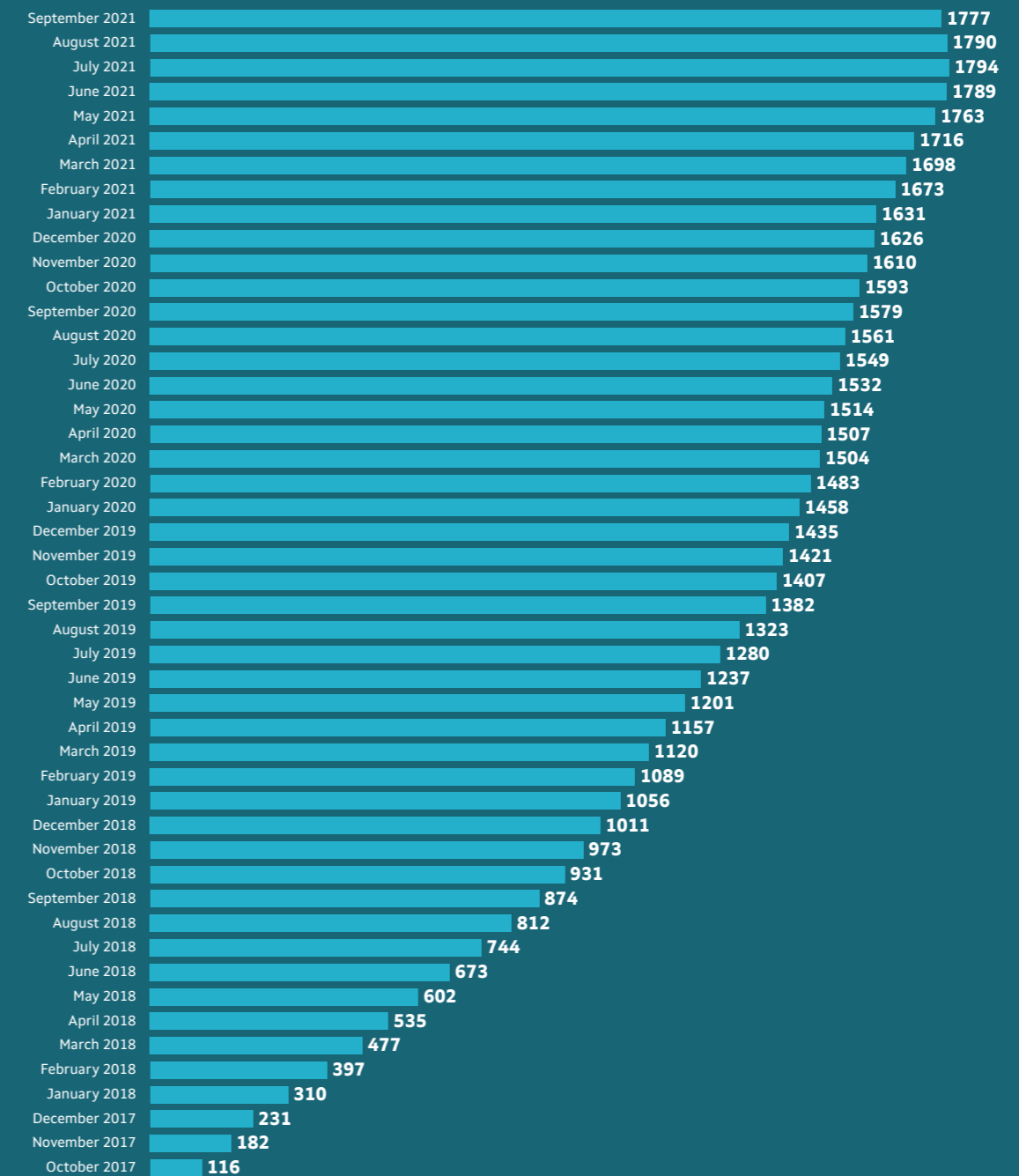


## Kelston Mall Medical Centre

We have noticed a few more patients transferring out of all our Clinics, these people appear to be transferring due to the following reasons:

- Moving out of Auckland for cheaper housing in other parts of New Zealand
- Moving to where jobs are available as a lot of people have lost their job due to Covid-19.
- More people are moving to Kāinga Ora Housing or Aged Care; therefore, they may move to a local doctor closer to their accommodation.

### Kelston Growth



## Covid-19

It has been another extremely tough year for most people during the Covid-19 pandemic, with long lockdowns and uncertainty for a lot of people.

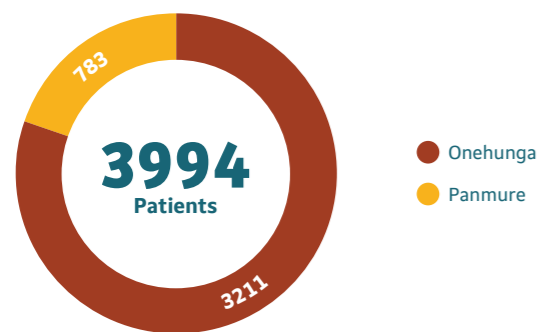
You can see from the numbers from the previous year to this year we have gained a few patients overall however we have seen a number move on from the Tongan Health Society. Many of these patients have moved out of Auckland to areas where they can get work to support their families.

During the period of 17 August 2021 – 31 October 2021 when the country has been in various degrees of Alert lockdowns our three clinics performed over 4,000 Phone and Virtual Consultations, along with any other necessary Face to Face Consultations.

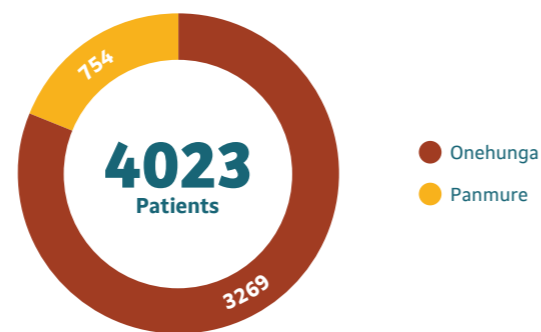
During this time, we also saw a lot more Non-Resident patients that have been caught out in NZ due to the pandemic and not able to get home.

We are seeing more and more patients who do not want to come into the clinics and prefer phone consultations.

### Total Patients Registered & Funded 2020



### Total Patients Registered & Funded 2019



## Vaccination Events

Over the past few months, the Langimalie Clinics have been involved with Mass Vaccination Events.

- Fetaakinima 'ae Tongan Youth Event
- Free Church of Tonga
- Langimalie – Super Saturday
- MMT 1
- MMT 2
- MMT Otahuhu
- St Bernadette Catholic Church
- Vahefonua Take 1
- Vahefonua Take 2

Staff have stepped up to make sure that New Zealander's particularly our Pacific Peoples are vaccinated to be safe for themselves and their families, regardless of if they are Residents or not.

We work in a safe environment so those who are not eligible can be vaccinated without fear of repercussions.



In closing we look forward to a good future, the Society is doing well, and we will continue to support our patients in any way we can.

**Wendy Allen**

Clinical Administration Manager





# Clinical Services Manager's Report

Fiefia ma'u pe keu fakamalo kihe 'Eiki he tauhi haohaoa moe kei fime'angaue'aki au ka koe ta'e'iloa Kole pe mu'a keu fakamalumu atu he ngaahi fakatapu kotoa pe kae 'ataa mo'oku keu fakahoko atu hoku fatongia 'ihe fa'ahita'u ko'eni moe ngaahi ngaue kuo fakahoko 'i hotau 'api 'ofa'anga ko Langimalie.

## Acknowledgement

I wish to acknowledge all the support of the Tongan Health Society Board and a special acknowledgement of the CEO and Medical Director, Dr Glenn Doherty, for his support, hard work and outstanding effort towards the organisation. The CEO's high performance and good leadership model lead Tongan Health Society to an outstanding standard, inside and outside the clinic.

Also, I humbly acknowledge Wendy Allen, Elly Roberts and Zijia Shang, my fellow colleagues and all the staff for their ongoing support through this uncertain time.

As per this Tongan proverb: "Auhia kae kisu atu pe" means the boat has been drifting away due to the obstacles and challenges, however, we never give up but keep going in order to reach our goal which is to uplift the wellbeing of our whānau and also our community.

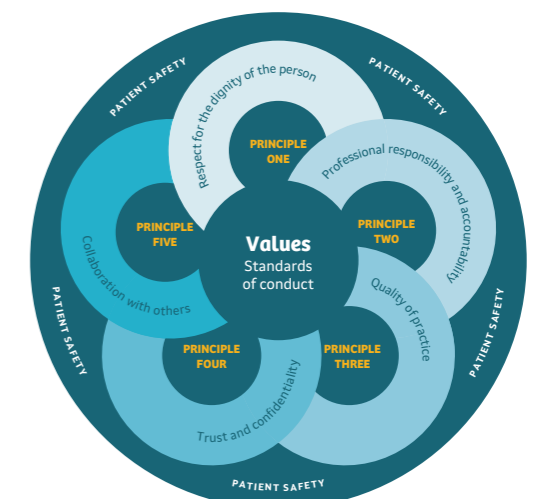
Having been the Clinical Services Manager for more than eight years, it has been a privilege for me to see my journey and my growth from time to time, with an open-minded view of the real world of health issues facing our Pacific people in Aotearoa, particularly our Tongan people.

## Clinics

The Society has three clinics across the Auckland Region.

- Langimalie Clinic - 1 Fleming Street, Onehunga, Central Auckland
- Langimalie Clinic - 161 Queens Road, Panmure, East Auckland
- Kelston Mall Medical Centre - Shop#14, Kelston Shopping Centre, Kelston

Our daily focus in our clinics is patient and family-centred care. However, Collaboration, Co-operation and Respect are our Tongan Health Society values. As per the diagram below, there are five principles that we are focusing on which standardise our values.



## Clinical Staff

There are a number of different staff and skill sets working for our clients across our medical centres. These include:

### Doctors

**Clinical Director:** Dr Glenn Doherty

- Dr 'Akanesi Makakaufaki
- Dr Antony Inder
- Dr Gavin Lee
- Dr Gopal Chebbi
- Dr Kevin Gabriel
- Dr Asha Sai

### Mental Health

- Dr Staverton Kautoke (Psychiatrist)
- Mele Lopasi Latu (Counsellor)

### Diabetes Clinic

- Professor Tim Cundy (Endocrinologist)
- Nurse Practitioner, Fakaola 'Otuafi (Renal Nurse Specialist)
- Mafi Funaki (Dietician Specialist)
- Ramona Frost (Podiatrist Specialist)
- Fifita McCready (Diabetes Nurse Coordinator)

### Nurses

- RN Ika Vea
- RN Fifita McCready
- RN Barbara Lowe
- RN Anau Tatafu
- RN Faneola Vaea
- RN Cherry Yray
- RN Bradley Griffin-Salt
- RN Valeti Laualuepa'alu
- RN 'Elenoa Havea (Well Child Nurse)
- RN 'Alisi Tameifuna (Well Child Nurse)
- RN Siu Kei

### Mana Kidz

- RN Atareta Arnold (Mana Kidz Nurse)
- RN Stephannie Bruce (Mana Kidz Nurse)
- RN Grace McIntosh (Mana Kidz Nurse)
- RN Chhaya Rana (Mana Kidz Nurse)
- RN Jennifer Hough (Mana Kidz Nurse)
- Seini Latu (Whānau Support Worker)
- Miriam Hipolito (Whānau Support Worker)
- Doris Manuel (Whānau Support Worker)
- Katalina Fifita (Whānau Support Worker)
- Tupou Tavalea (Whānau Support Worker)

### Recall Nurses

- Laumanu Moala'eua (Recall Nurse/ Nurse Assistant)
- Mapuani Tupou (Recall Nurse/Nurse Assistant)
- Vika Vi (Recall Nurse/ Nurse Assistant)

Clinical staff are rostered and rotated across the three clinics, Onehunga, Kelston and Panmure.

### Medical Students, Medical Registrars and Student Nurses

Due to Covid-19, Langimalie received a high demand from Auckland University, Manukau Institute of Technology, Auckland University of Technology and UNITEC Institute of Technology for the placement of medical students, second-year nursing students, third-year students and third-year pre-registration nursing students. Even though Langimalie is very busy on its own schedule, Langimalie is keen to support these students who are struggling to complete their clinical hours. There were 34 students in total who completed their clinical hours at Langimalie across the three clinics. Tongan Health Society is an accredited teaching provider in nursing and medicine.

Across the three clinics, we provide these services:

### General Practices:

We run the GP services on a daily basis from Monday to Saturday (Saturday half-day at Onehunga and Kelston). However, since Covid-19 hit New Zealand the way of running the GP clinics was changed from time to time depending on Covid-19 alert level.

## Services

### Diabetes Clinic Services

This diabetes clinic is a nurse-led clinic. The diabetes nurse specialist is working along with other health professionals including an endocrinologist and a renal specialist physician, nurse practitioner and renal nurse specialist, podiatrist, Tongan dietician, Tongan counsellor and Tongan social worker. During Covid-19 lockdown, the dietician was working from home and followed up diabetes patients and made sure they were watching what they were eating during this period. According to the dietician report between the last quarter (September) and this December quarter, it looks like the age group of new diabetes patients is of a younger age.

### Podiatrist

This service is running every week between Onehunga and Kelston alternately by a Tongan podiatrist specialist, Ramona Frost. Ramona is engaging well with our clients and the number attending this clinic is increasing from time to time. As per the picture below, it showed how important it is for diabetes clients to check their feet regularly. Podiatrists would check their feet and check the blood circulation by using the Doppler scanner which helps for diagnostic purposes as well.



A Doppler ultrasound is a test that uses high-frequency sound waves to measure the amount of blood flow through the arteries and veins.



## Mental Health Services

Staverton Kautoke is a Tongan psychiatrist who can see our clients as needed on a weekly basis. Also, we had our lovely Tongan counsellor, Mele Lopasi Latu, who supports our clients with counselling sessions.

During the locked down period both last year 2020 and this year 2021, the number of people who needed counselling was increasing with different issues as shown below.

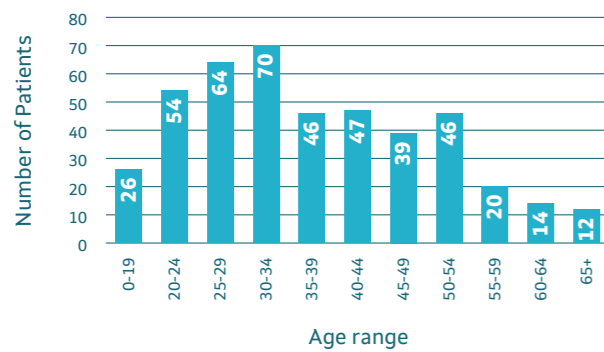
### Counselling

The main reasons for counselling are the following:

- Assaults
- Aggressive behaviour
- Financial issues
- Gambling
- Domestic violence
- Cultural differences
- Depression
- Drugs and alcohol
- Suicidal ideation
- Physical, mental and emotional abuse
- Anger management
- Stress
- Relationship issues
- Manslaughter

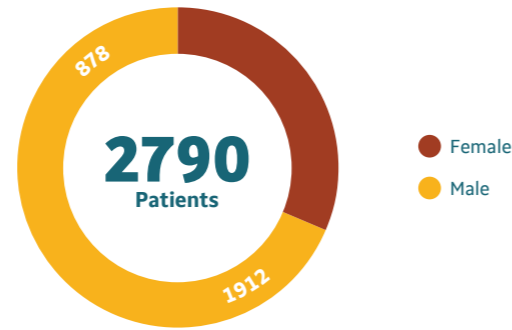
By comparing the previous year with last year's (2020) mental health by gender statistics, it showed more male than female needing support.

### Mental Health 2020 by Age Group

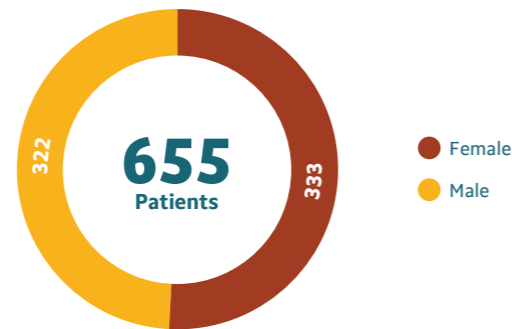


Source: PRIMHD data (extracted 1 July 2021).

### Mental Health 2020 by Gender



### Mental Health 2013-2019 by Gender



## Palliative Care

When patients come to end stage of life and they are dying, health professionals support them as much as they can in terms of providing pain relief to keep them comfortable. Over the last 12 months (July 2020 - June 2021) the average number of palliative patients was 44. The majority of them (36) were diagnosed with different types of cancer and non-malignancy patients were diagnosed with heart failure, renal failure, diabetes and COPD. More female than male were in palliative care. Interestingly, the majority of them were Pacific people, particularly Tongan people.

## Mobile Clinic (Outreach Services)

THS continues to provide different services by reaching out to the community with consultation, Covid-19 swabbing, screening for rheumatic fever, national schedules immunisation, management of long-term conditions particularly diabetes mellitus, blood tests, updating and provision of regular medications, health education and health promotions. These are efficient and effective services which fit in with our community needs. However, when Covid-19 DELTA hit New Zealand then alert level restrictions applied so there was a big change in how to provide these services. The Covid-19 awareness programme was delivered before Covid-19 arrived in New Zealand. The photo opposite shows a health promotion and education session at a church.

Visiting to churches is always a challenge depending on their availability, time, how many turn up and so forth. Also, different churches had different settings and different doctrines of Christianity which health professionals have to respect according to what their beliefs are.

The photo below shows a Covid-19 vaccination awareness programme taking place. Health screening was also provided on one visit.





### Mana Kidz Programme

THS had eight primary school-based clinics in South Auckland. These schools are:

**Jean Batten School** – 379 students

**Mountain View School** – 229 students

**Kingsford School** – 337 students

**Papatoetoe North School** – 976 students

**Sutton Park School** – 564 students

**Wymondley School** – 181 students

**Roscommon School** – 527 students

**Waimahia School** – 231 students

So, in total we are looking after 3424 students at these schools mentioned above.

Photo below shows all Mana Kidz providers celebrating the New Year 2021 before starting the first term at school.

The photo below shows all the Mana Kidz providers celebrating the 2021 new year before the start of the first term.



THS had five registered nurses and five whānau support workers working across these eight primary schools.

Since the lockdown in August 2021, the team was encouraged to work from home, calling families and making sure students were keeping well and safe at home. All nurses are trained vaccinators and are very supportive and helpful with our Covid-19 vaccination and our Covid-19 vaccination drive-through campaign. Whānau support workers were very supportive and helpful at the Covid-19 packing for families during the lockdown.



THS acknowledges the Mana Kidz and Reception team for the hard work they do in supporting and contributing to the organisation's work programme. Photo below shows a staff dinner.



### Refugee Services

Tongan Health Society continues to provide health care for our refugee families. The average numbers for a weekly consultation for refugee families is 12-14. However, it is important to understand the different backgrounds and health needs of our refugee clients.

### Home Visiting Service

This service allows a doctor or a nurse to do a home visit depending on a patient or family request. For the last 12 months, the average number per week for home visiting is two to three visits and then lockdown started and no home visits. The majority of these patients are bed-bound, in palliative care (dying) or even unable to mobilise.

### Circumcision Services

Each year, THS provides circumcision for young boys in December during the school holidays. Last December 2020, more than 60 boys had been circumcised. The majority of these boys are Tongan boys, from different areas including Australia and outside Auckland, but most of them reside in Auckland. It has been realised the number is increasing year by year and the demand from families is increasing. The age groups were between 13- and 26-years-old. We do three sessions for circumcision each year; before Christmas, after Christmas and also New Year.

### Parish Service (HVAZ) Health Village Action Zone

THS is looking after 14 churches in central Auckland. Among these there are different Tongan churches involved, including Free Church of Tonga, Catholic Church, Seventh-day Adventist, Methodist Church and United Churches. Each year some churches' annual plan is growing vegetables in their homes for the families. Photos below show some of the vegetable gardens. THS runs monthly meetings with representatives from these 14 churches and makes sure these churches are maintaining their activities to meet their goal including the lose-weight challenge, healthy eating and exercise.





## Covid-19 Vaccination Centre and Drive Through campaign

As per the government requirement, people were encouraged to be vaccinated in order to reduce the spread of Covid-19 virus and the DELTA variant. This is a challenge as well because some people are anti-vax and some people had their own beliefs. However, THS was involved in initiating a Covid-19 vaccination centre and enrolled clients were invited, as well as some casual clients turning up at the door for vaccination. The vaccination was prioritised to start from 65+ years of age and come down to the younger ages. At the moment, vaccination is allowed for 12+ years. Because the government needed to increase the percentage of people immunised, THS started a drive-through campaign which is an effective and preferable model for Pacific people. These two photos show the opening of the vaccination centre at Langimalie by HRH Mele Siu'ilikutapu Kalaniuvalu Fotofili.



Photos below show some of the Covid-19 drive-through campaign in different areas.



Looking forward to next year 2022 with some more work still to do.

Malo 'aupito.

Mele Finau Fetu'u Vaka  
Clinical Services Manager





# Ako Langimalie Preschool Centre Report

**Ako Langimalie Preschool is very much children and family focused. We always strive to deliver the best service to children and families to make them feel recognised, rewarded and valued. In order to serve our families and whānau, our plan identifies culture, capability and its capacity.**

**Culture:** Our centre ensures a strong and positive culture of success so that the outcomes we achieve for our children and families are our priorities, and this will improve our organisational performance. We always strive to uphold a people strategy and engage several internal and external providers to deliver professional training and education to our people.

**Capability:** Addresses the range of skills and experience that we need from teachers to those who run and support the facilities, to specialist resources we deploy to create great Ako Langimalie facilities.

**Capacity:** The CEO always makes sure that we have all the people we need to deliver the quality and range of services we offer.

The Centre's philosophy is used to share the values and beliefs that frame the operation of the school. It influences every aspect of our children's day, from the way our environment is set up, to the role that our teachers have in guiding children's play.

## Philosophy

**Ako:** How to teach?

**'Ofa:** Energy, compassionate happiness for personal and collective

**Living:** 'Ofa stems from the heart

## Mafana and Malie

Ultimate warmth and happiness that stems from the heart of the people.

A measure of successful outcomes and opportunities.

## 'Ilo and Poto

**Toka'i:** knowing

Knowing what to reach (**'ilo**)

Applying what is taught (**poto**)

The center's philosophy is underpinned by a holistic framework of wellbeing that is grounded in Tongan language and cultural values. Most of the children enrolled are of Tongan.





## Centre operation

Our vision is to ensure every staff member excels so that our children fulfil their potential. Professional Development opportunities have been supporting, with the range of strategies, plans, and performance reviews to help upgrade the knowledge and skills of staff. We also conducted a survey to find out how families feel about our service to determine what steps can be made to improve our performance. We have invested in specific areas to improve the environment for our children and our people and will continue to do so to increase center appeal for existing and new families.

## Staff



Ako Langimalie Centre is fortunate to have dedicated staff who are committed and always ready to do their best all the time. There are:

**4 registered teachers – 3 full Tongans and 1 non – Tongan**

**3 unqualified teachers – all Tongan (1/3 has level 5 ECE certificate)**

**1 center administrator**

The staff work according to their rosters from 7:30am to 5:30pm until the children are all picked up by their parents.

## Children enrolments

Ako Langimalie is licensed for 50 children.

**Over 2- 40 children**

**Under 2 – 10 children**

There is an indoor area for the infants and a separate area for toddlers. The programme is led by an experienced teacher. The Centre Manager leads the over 2 class and well supported by the other two registered teachers and support staff.

The children's ages range from six months to Five years old. Most of the children are full Tongans.

## Delivery of quality service

New Zealand's curriculum guideline for early childhood education is the template we use for all aspects of the curriculum so that we can do this in the best possible way. This is to engage children in our care and to achieve positive outcomes for our children and families. We are child focused which means understanding and meeting the needs of the community. Ako Langimalie is deeply embedded in its community, and we need this local community focus in everything we do.

Early this year in February we shifted from APT software to Discover Software, so signing in and out for the children is done electronically.

To offer a high-quality early childhood education service, we ensure we have safe facilities for our teachers and our children. There were capital upgrades done to our facilities to align with the Ministry of Education Regulations.

## Educational Quality at Ako Langimalie

Children are secure and happy, and it motivates the children to explore and enjoy learning.

## Curriculum

We partnered with parents and children on their learning journey, teaching skills for life through experience and play. Problem solving, determination and empathy are interwoven with the essential building blocks of literacy and numeracy, all within a caring and encouraging environment.

## Significant Development

Ako Langimalie was very fortunate to have received funding from the Ministry of Education to develop learning using fantastic science room resources. It has motivated the children's curiosity in exploring science concepts. The newly installed projector has well supported these science concepts too. It has helped the advancement of children's learning in the area of science and mathematics. Early learners need the projector to visualize concepts which would otherwise be difficult for young learners to understand. During this pandemic lockdown, Ako Langimalie staff are able to communicate with parents and families through the online Storypark programme which enables parents to get activities and information from the preschool. Parents can also view their children's learning progress through the Storypark system.

Staff used iPads to help record the children's progress (the learning Assessment) in the form of online learning stories.



## PTA

PTA meetings are conducted so the parents can listen to reports from the preschool and how their children participated in the activities and their involvement in their learning. Parents decided to donate money towards Christmas presents for the children. The end of year party for the children was enjoyable and very successful. Children participated in short Christmas stories and songs. Everyone was invited for a shared Christmas kai.

Parents' ideas and aspirations are always welcomed by the school. Their aspirations are included in the planning.

## Excursions

Children's' interest leads the planning of the school programs. As children were interested in transport, they had a chance to visit MOTAT where they were able to view different and old forms of transport.

Children also visited Kelly Tarlton when their interest shifted to sea animals. Children were able to view the sea animals while learning about them before and after the excursions.

## ERO

We have had the experience of working and learning with two Education Review Officers who visited Ako Langimalie early this year on the last week of February. The visit was challenging, yet the preschool managed to achieve the ERO Accreditation.

## ECE Consultant

The staff of Ako Langimalie are so fortunate to have Maxine Bannan to help teach and guide us in different aspects. Maxine supported the Centre Manager with appraising staff, reviewing policies and curriculum planning, assessment, and evaluation.

## Acknowledgement

I want to acknowledge the Ako Langimalie staff for their team spirit and passion for service quality in teaching the children under their care and for respecting all families.

I want to thank Maxine for being part of the Ako Langimalie team. You have strengthened our belief in ourselves and made the team stronger.

I want to acknowledge Elly Roberts, Mika Shang, Mele Vaka and the Langimalie staff for supporting Ako Langimalie just like helping a member of a family.

I also want to acknowledge the CEO Dr Glenn Doherty for his excellent leadership in looking after the Ako Langimalie with a holistic approach.



**Picture:** Projector in the Science classroom at Ako Langimalie School

**Lavinia Manuopangai**  
Centre Supervisor



# Financial Report



# Letter of Representation



**Tongan Health Society Inc**  
Sosaieti Tonga ki he Mo'ui Lelei  
Langimalie Integrated Family Health Centres

1 November 2021

HLB Mann Judd  
PO Box 43  
Auckland 1010  
NEW ZEALAND

Dear Sirs,

This representation is provided in connection with your audit of the financial statements of Tongan Health Society Incorporated for the year ended 30 June 2021, for the purpose of expressing an opinion as to whether the financial statements give a true and fair view of the financial position of the entity as at 30 June 2021 and of the results of its operations for the year then ended. We appreciate that all the information you require in order to form an opinion on the financial statements may not be available from an examination of the accounting records and other documents, and that you have obtained representations from the company's management and accountants.

The Board has fulfilled their responsibility for the fair preparation of the financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime. We further acknowledge our responsibility for the design and implementation of internal control to prevent and detect fraud.

We confirm, to the best of our knowledge and belief the following representations:

## Liabilities, Provisions and Commitments

1. We have recorded or disclosed, as appropriate, all liabilities, both actual and contingent.
2. Full provision has been made in the financial statements for all material losses expected to arise from legal action, third party claims and off-balance sheet contracts.
3. Except as indicated in the financial statements, none of the liabilities, including those secured by reservation of title, were at the balance sheet date, secured on any assets of the entity.

## Assets

4. The entity has satisfactory title to all the assets, and all assets disposed of or belonging to third parties have been correctly reflected in the financial statements. Where applicable, assets have been written down to provide for any impairment. Where assets have been assigned to third parties, there do not exist any contracts with the third parties to re-assign these assets back to the company.
5. Unless where specifically disclosed in the financial statements, the assets were owned by the entity free of any charge, encumbrance or lien.
6. All income which arose to the date of the statement of financial position has been brought into the financial statements in accordance with the entity's accounting policies. In particular, all cash transactions have been reflected in the financial statements and the balance sheet includes all bank accounts and other money market deposits which belong to the entity.
7. There are no formal or informal compensating balance arrangements with any of our cash and investment accounts. Except as disclosed in the financial statements, we have no other lines of credit arrangements.

## Other Matters

8. We have made available to you all books of account and supporting documentation.
9. We confirm the completeness of the information provided in regards to the identification of, and balances and transactions with, related parties. All transactions with related parties including remuneration and arrangements, transactions or agreements to provide credit facilities to the directors and officers of the company or guarantees and securities provided on their behalf have been fully disclosed in the financial statements.
10. There have been no irregularities involving management who have a significant role in internal control or that could have a material effect on the financial statements. Nor have there been any allegations of fraud or suspected fraud, affecting the company's financial statements communicated by accountants, regulators or others. We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
11. The financial statements are free of material misstatements, including omissions; unadjusted amounts attached have been reviewed and agreed non material.
12. The entity has complied with all aspects of contractual agreements that could have a material effect on the financial statements in the event of non-compliance. We confirm that the entity has fully complied with all the statutory and legal requirements that could have a material effect on the financial statements in the event of non-compliance including payment of all applicable taxes, duties and other statutory obligations.
13. There have been no subsequent events since the balance sheet date which necessitate revision of the amounts included in the financial statements or inclusion of additional disclosure. Should any material events occur, which may necessitate the revision of the amounts or inclusion of further disclosure, we shall advise you accordingly.
14. There are no plans or intentions that may materially alter the carrying value or the classification of assets and liabilities reflected in the financial statements.
15. We have reviewed all the adjustments and journal entries proposed arising out of the audit and confirm our acceptance thereof.
16. We have disclosed to you all legal matters during the year and there are no contingent liabilities at balance date or presently.
17. We have not engaged or sought advice from any legal counsel for the year ended. We can confirm there is no litigation or other proceedings likely or pending at year-end.

Yours sincerely,

**Dr Maika-Kinahoi Veikune**  
Board Chairperson

## Statement of Financial Position

As at 30 June 2021

	Note	2021 \$	2020 \$
<b>Current Assets</b>			
Cash and Cash Equivalents		2,105,901	814,764
Accounts Receivable from Exchange Transactions		454,836	173,884
Sundry Debtors		118,265	138,006
Payments in Advance		50,378	0
<b>Total Current Assets</b>		<b>2,729,380</b>	<b>1,126,654</b>
<b>Non-Current Assets</b>			
Property, Plant and Equipment	4	2,916,683	2,610,289
<b>Total Assets</b>		<b>5,646,063</b>	<b>3,736,943</b>
<b>Current Liabilities</b>			
GST Due for payment	2(a)	126,025	102,080
Accounts Payable		220,978	123,042
Accrued Expenses		66,759	60,796
Accrued Expenses - Personnel		224,594	165,953
Income in Advance		835,895	158,820
Term Loans - Current Portion	5	78,761	93,386
<b>Total Current Liabilities</b>		<b>1,553,012</b>	<b>704,077</b>
<b>Non-Current Liabilities</b>			
Term Loans	5	279,997	518,116
<b>Total Liabilities</b>		<b>1,833,009</b>	<b>1,222,193</b>
<b>Net Assets</b>		<b>3,813,054</b>	<b>2,514,750</b>
<b>Represented by:</b>			
<b>Accumulated Funds</b>			
Opening Balance		2,514,750	1,972,886
Plus Excess (Deficit) of Income over Expenditure		1,298,304	541,864
<b>Total Accumulated Funds</b>		<b>3,813,054</b>	<b>2,514,750</b>

The accompanying notes form part of these Financial Statements and should be read in conjunction with the reports contained herein.



**Dr Maika Kinahoi Veikune**  
Chairperson

3 November 2021



**Mrs Telesia Tonga**  
Board Member

3 November 2021

## Statement of Changes in Net Assets

For the Year Ended 30 June 2021

	2021 \$	2020 \$
<b>Opening Balance</b>	2,514,750	1,972,886
<b>Surplus / (Deficit)</b>		
Plus Excess (Deficit) of Income over Expenditure	1,298,304	541,864
<b>Total recognised revenues &amp; expenses</b>	<b>1,298,304</b>	<b>541,864</b>
<b>Closing Balance</b>	<b>3,813,054</b>	<b>2,514,750</b>

**Note:** This Statement is to be read in conjunction with the Notes to the Financial Statements.



## Statement of Cash Flows

For the Year Ended 30 June 2021

	2021 \$	2020 \$
<b>Cash Flows from Operating Activities</b>		
<b>Cash was provided from:</b>		
Gross Revenue	8,234,134	5,567,307
	8,234,134	5,567,307
<b>Cash was disbursed to:</b>		
Payments to Suppliers	(2,618,105)	(1,611,402)
Payment to Employees	(3,616,134)	(3,149,124)
Interest Paid	(22,315)	(35,075)
	(4,403,974)	(4,302,726)
<b>Net Cash Flows from Operating Activities</b>	<b>1,977,580</b>	<b>771,706</b>
<b>Cash Flows from Investing Activities</b>		
<b>Cash was provided from:</b>		
Interest Received	1,233	305
Dividends Received	840	1,125
Sale - Property, Plant and Equipment	17,683	6,087
	19,756	7,517
<b>Cash was disbursed to:</b>		
Purchase - Property, Plant and Equipment	(453,455)	(95,441)
<b>Net Cash Flows from Investing Activities</b>	<b>(433,699)</b>	<b>(87,924)</b>
<b>Cash Flows from Financing Activities</b>		
<b>Cash was disbursed to:</b>		
Repayment of Loans	(252,744)	(90,853)
<b>Net Cash Flows from Financing Activities</b>	<b>(252,744)</b>	<b>(90,853)</b>
Net Increase (Decrease) in cash held	1,291,137	592,929
Cash at the beginning of year	814,764	221,835
Cash at the end of year	2,105,901	814,764

**Note:** This Statement is to be read in conjunction with the Notes to the Financial Statements.

## Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2021

	2021 \$	2020 \$
Surplus (Deficit) from Health Services	1,221,214	599,729
Surplus (Deficit) from Preschool	172,095	22,281
<b>Other income</b>		
<b>Non Exchange Income</b>		
Donations Received	4,864	12,409
<b>Exchange Income</b>		
Interest Received	1,029	216
Dividends Received	840	1,125
Other Income	139	122
<b>Total Income</b>	<b>1,400,181</b>	<b>635,882</b>
<b>Less Expenses</b>		
Honorarium	39,069	22,900
Interest Expense	14	41
Me'a'ofa	150	1,169
Other Expense	62,644	69,908
<b>Total Expenses</b>	<b>101,877</b>	<b>94,018</b>
<b>Net Surplus / (Deficit)</b>	<b>1,298,304</b>	<b>541,864</b>

**Note:** This Statement is to be read in conjunction with the Notes to the Financial Statements.

## Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2021

	2021 \$	2020 \$
<b>Health Services</b>		
<b>Revenue from Exchange Transactions</b>		
Donations Received	143,200	123,500
Gain on Disposal	7,085	0
Other Income	3,369	7,564
Rent Received	82,582	83,635
Service Delivery Income - MSD	345,272	154,050
Service Delivery Income	6,328,828	4,596,050
<b>Total Income</b>	<b>6,910,336</b>	<b>4,964,799</b>
<b>Direct Expenses</b>		
Audit Fees	7,510	7,141
Depreciation	114,627	84,010
Employee Expenses	3,160,660	2,822,251
Interest - Bank Loan	22,345	35,034
Loss of Disposal	11,345	0
Rent & Rates	234,260	232,247
Service Delivery Expenses	2,138,405	1,184,387
<b>Total Expenses</b>	<b>5,689,122</b>	<b>4,365,070</b>
<b>Surplus (Deficit) from Health Services</b>	<b>1,221,214</b>	<b>599,729</b>

**Note:** This Statement is to be read in conjunction with the Notes to the Financial Statements.

## Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2021

	2021 \$	2020 \$
<b>Preschool</b>		
<b>Revenue</b>		
<b>Exchange Transactions</b>		
Service Delivery Income	47,021	47,858
Service Delivery Income - MOE	855,910	509,854
Interest Received	204	89
<b>Total Income</b>	<b>903,135</b>	<b>557,531</b>
<b>Direct expenses</b>		
Audit Fees	1,000	1,000
Employee Expenses	514,115	357,172
Loss of Disposal	707	0
Depreciation	14,749	12,208
Service Delivery Expenses	200,469	164,870
<b>Total Expenses</b>	<b>731,040</b>	<b>535,250</b>
<b>Surplus (Deficit) from Preschool</b>	<b>172,095</b>	<b>22,281</b>

**Note:** This Statement is to be read in conjunction with the Notes to the Financial Statements.



# Independent Auditor's Report



## To the Members of Tongan Health Society Incorporated

### Financial Statements Audit for the Year Ended 20 June 2021

We have completed our audit of the financial statements of Tongan Health Society Incorporated for the year ended 30 June 2021. In accordance with our standard practice and International Auditing Standards, we provide this memorandum to those charged with governance.

#### Financial Statements

The audited financial statements of Tongan Health Society Incorporated for the year ended 30 June 2021 show a total comprehensive profit of \$1,298,304 and net assets of \$3,813,054.

We performed our standard audit procedures with particular emphasis on the recognition of contract revenue and other funding, income in advance, confirmation of bank investments, valuation of land and buildings, valuation of debtors, completeness of creditors and accruals and operating expenses including wages.

The identified adjustments as result of our audit work are attached but were not processed on the basis of materiality. They related to the Covid-19 vaccine accrued income and rent incentive.

We have issued an unmodified audit opinion in respect of the 30 June 2021 financial statements.

As required by International Auditing Standards, we advise that Note 10 of the financial statements disclose related party transactions.

Our fees are \$8,500 plus GST for the audit of the financial statements.

Other than in our capacity as auditors we have no relationship with, or interests in, Tongan Health Society Incorporated.

#### Other Observations

Service Performance reporting is applicable to Tier 2 entities such as Tongan Health Society Incorporated for the year ended 30 June 2023. Non-financial information will need to be provided on the outcome of the entity's work.

We would like to take this opportunity to thank Dr Glenn Doherty, Jeff Muir, Elly Roberts and Mika Shang for their cooperation and assistance during our audit.

Yours faithfully,

**J G Edwards**  
HLB Mann Judd

3 November 2021  
Chartered Accountants  
Auckland, New Zealand

## Directory

As at 30 June 2021

#### Board Members

Glenn Doherty

Dr Ofa Dewes

Ilaisaane Langi

Pauline Taufua

Telesia Tonga

Nalesoni Tupou

Maika Veikune

#### Chartered Accountants

OBCA Ltd

197 Omaha Drive

RD6, Warkworth

#### Bankers

ASB Bank Limited

Onehunga

Auckland

#### Auditors

HLB Mann Judd

Onehunga

Auckland

#### Charities Registration

Registration Number: CC22673

Registration Date: 8 April 2008

#### Tongan Health Society

PO Box 13 569

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