

Tongan Health Society Incorporated

Annual Report 2017





Vision

The Tongan Health Society and Langimalie Health Centres secure holistic health.

Mission

That the Tongan Health Society and Langimalie Integrated Family Health Centres provides the best healthcare services for all New Zealanders and particularly Tongans in Aotearoa.

Values

Culture, people and community
Professionalism and excellence
Collaborative, co-operation and respect
Passion and integrity

Working Style at THS

Teamwork
Community-based
Appropriate technology
Quality service

Board Members



Dr Maika Kinahoi Veikune
Chairperson



Telesia Tonga
Vice Chairperson



Dr Glenn Doherty
CEO/Clinical Director
Board Secretary



Nalesoni Tu'inauvai Tupou



Pauline Taufau

Ex Officio Board Members



Amelia Schaaf
Legal Advisor



Jeff Muir
Treasurer

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**Dr Maika
Kinahoi Veikune**
Chairperson

Chairperson Report

The Tongan Health Society has been operating now for approximately 20 years since Dr Leo Foliaki and founding members began working and formalising its charitable status in 1997.

Over the last five years the Society has moved to diversify its client base beyond just Tongan clients and extended services across all members of the community and all people of Aotearoa. This approach is underpinned by the Society constitution and is part of the Board's Strategic Plan and High-level growth strategies.

Our CEO Dr Glenn Doherty has undertaken a work programme to extend the Society's services and model of care across the Auckland region. He has negotiated contracts with the National Hauora Coalition to provide five school-based clinics in South Auckland and developed a new medical centre at Kelston Mall extending the footprint right across the Auckland region.

There has also been the establishment of allied health professional co-located partnerships with a physio and dental service aligned to the clinic and working with the local pharmacy.



The Society is serving a client base of around 10,000 clients across all its services including the Integrated Outcomes Unit contracts and services in addition to the three medical centres.

The Board has also agreed with its members to change its constitution to develop and consolidate a social housing portfolio for our most vulnerable. The CEO has worked with the Board to develop a Housing Strategy for submission to the Community Housing Regulatory Authority to gain social housing registration.

Diversifying our client base and services across the region is having clear benefits for the Society and clients it serves. While the Board has had to manage risk related to growth the due diligence completed prior to its project developments has proved to have been very accurate. All new developments in their first few years have trade-up risks till services achieve a breakeven point.

The Board has increased the scope of its governance programme to ensure that it is fit for purpose for the future and the changing primary care environment, particularly as it relates to clinical excellence and social enterprise.

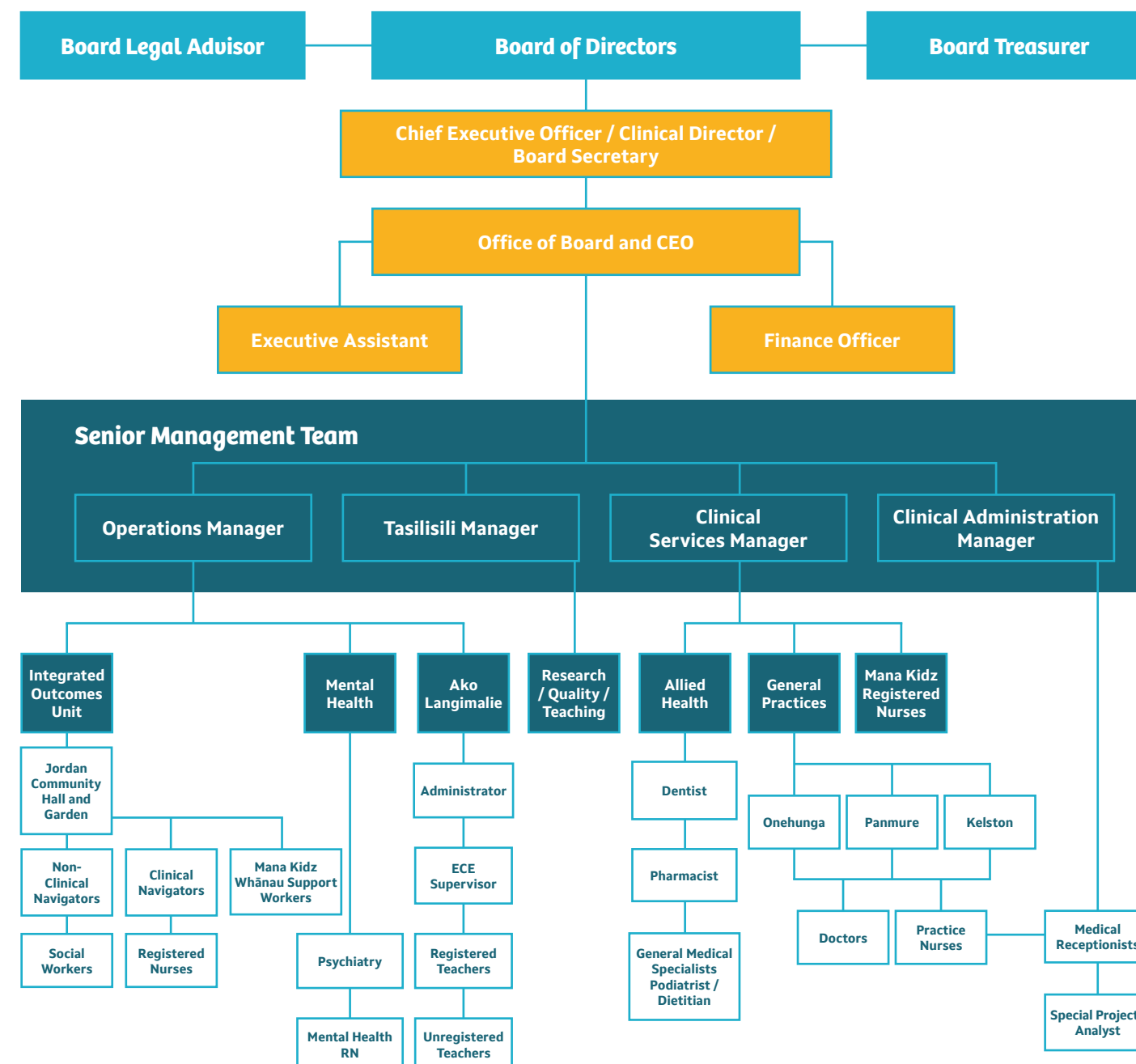
This year I wish to thank the CEO for his ongoing commitment and service to the community and ensuring that the Society develops further and maintains its reputation as high performing across a large matrix of skill sets, contracts, accreditations and work programmes and extending the model of care and services across the region. I also wish to thank the staff and Board and members for ongoing support to the service, clients and community.

I wish you and your families a safe and happy Christmas and New Year.

Maika Kinahoi Veikune

Dr Maika Kinahoi Veikune
Chairperson

Organisational Structure





Dr Glenn Doherty
CEO
Clinical Director
Board Secretary

Chief Executive Officer's Report

Clinical Excellence, High Level Growth Strategies, Research and Quality

The 2016/17 year was a year of clinical excellence, workforce development and high-level growth strategies. The Society had a small deficit of \$50K largely due to the changes in the Mental Health Contracts and the end of the Rheumatic Fever Campaign Funding.

Governance and Board

The Board began work on its Social Housing Strategy and members voted at the December 2017 AGM to change the constitution to allow the Society to focus on a housing work programme for vulnerable families. The Society Board's dual goal was to also allow the consolidation and expansion of its asset base through housing acquisitions.

The CEO began work with Housing Aotearoa Consulting group to develop the Housing Strategy for the Society. The Society will submit an application to the Housing Regulatory Authority to obtain social housing registration. The Board developed a number of new organisational policies:

Healthy Workplace
Bullying and Discrimination Policy
Preschool Policies
Member Policies
Cornerstone Policies

The Society Board also completed its due diligence around the establishment of the Kelston Mall Medical Centre, which was formally opened by HRH Princess in September 2017. Five school-based clinics were established under the Mana Kidz School Based programme in South Auckland extending the Society reach across the Auckland Region.



Outreach Project

The Society Chair and CEO attended the Tongan Business Mission in 2017 and 2018 networking with business and government leaders in Tonga to advance potential projects under the Society's Ministry of Foreign Affairs and Trade Accreditation that expires in 2020. There was also attendance at the Tongan Medical Association Conference where the Chair received two service awards for his work in Tonga and the Ministry of Health over many years in addition to being one of the King's physician to Tupou IV. The Business missions are hosted by the Tongan Business Council which is under the umbrella of the Auckland Chamber of Commerce.



NZ Lottery Board

The Society has recently received a \$360,000 grant from the NZ Lottery Board to run integrated services contracts for youth at risk and their families in South Auckland in addition to the pacific elderly day programme. This has resulted in the employment of a new Social Worker to focus on the Youth programme in South Auckland.

Jordan Hall Community Centre and Garden

The Jordan Hall Community Centre and Garden continued with its self-management education programmes, exercise and church and community seasonal gardening programmes. The elderly day programme has extended to include weaving and discussions from Integrated Outcomes Unit staff around youth alcohol and drug programmes. Funding for these programmes was received from:

NZ Lottery Board
The Maungakiekie-Tāmaki Local Board
Community Organisation Grants Committee (COGS)
Auckland Council

Integrated Outcomes Unit

The work programme of the IOU extended to receiving grants from Foundation North and Auckland Council CAYAD Fund. This allowed the Society to develop and run church based youth alcohol and drug programmes using the Health Promotion Agency “Smashed and Stoned” curriculum. The Society delivered the service to approx. 200 clients. The MSD contract engaged 559 clients over the 12 month period. There were family violence services provided from the following NZ Police referrals.

Family Disputes	386
Drugs and Alcohol	153
Financial Hardship	20

Mana Kidz

The Mana Kidz contract began in April 2017 and the Society employed 3.8 FTE Whānau Support Workers and 3.3FTE Registered Nurses across four schools.

Wymondley School
Kingsford School
Jean Batten School
Sutton Park School
Papatoetoe North School

The Society was the second highest performer over that contract period in throat swabbing for Group A Strep. The Society was able to negotiate a new contract and extend its contract to 30/6/2020.

The Society CEO has negotiated an extension of the contract till 2020 along with the Mana Kidz grant. These two grants are valued at:

MSD (2017–2020)	\$451,000
Mana Kidz (2016–2020)	\$1.6 million

These are two new contracts facilitated as part of the social enterprise and high-level growth strategies of the organisation

Ministry of Social Development – Ko Hao Tangata Fund

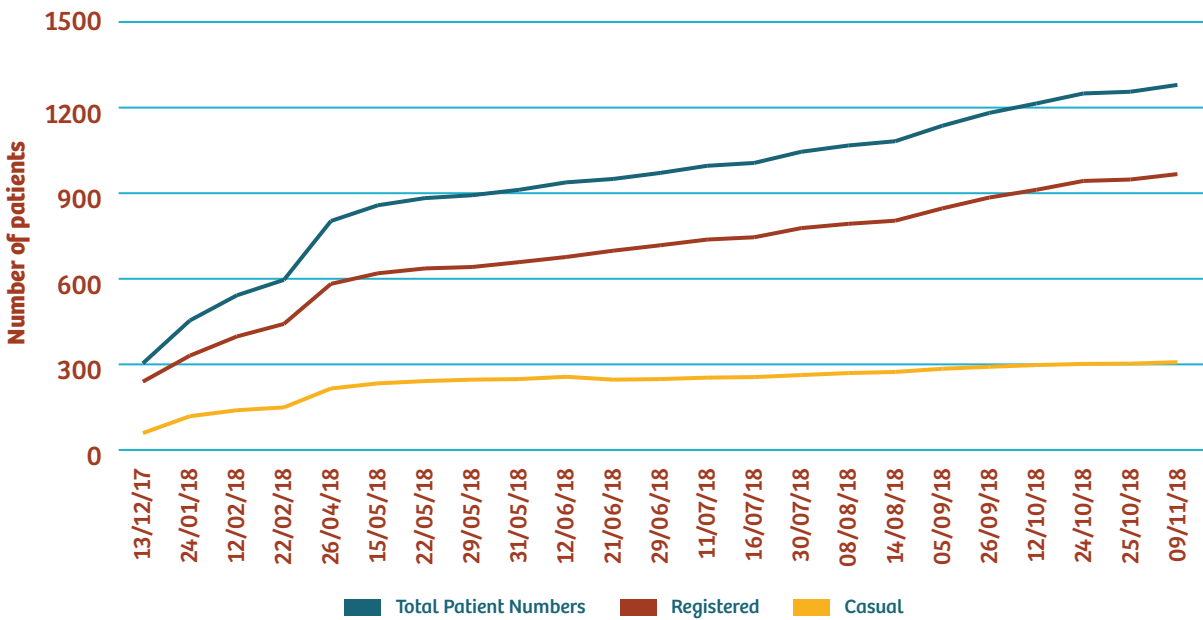
The Society has recently been awarded a \$50,000 grant from MSD to undertake a work readiness programme. In a nutshell THS wishes to develop a service for young pacific clients, the most vulnerable clients and families through packages of support to achieve work readiness and preparedness in a way that supports their family and communities positively in the sense that the client and family are fully engaged, enabled, educated, empowered and enhanced therefore, contributing to wider community development through productivity and positive economic contribution achieved through ultimately employment and its benefits. This contributes to family well-being and positive community outcomes. THS will also be accredited with Level 4 MSD Accreditation over the course of this contract.

Kelston Mall Medical Centre

The Kelston Mall Medical Centre was established in October 2017. A significant amount of work was completed in the establishment of the clinic by the CEO. Over the last 12 months the growth of the clinic was congruent with the due diligence that the Board had completed the previous year. The CEO in addition to the clinic leases negotiated two new 10-year leases with Physio Absolute and Smile Dental to enable a co-located integrated family health centre model of care in addition to Kelston Pharmacy. The new Dental Unit will open in January 2019.

The clinic was developed in response to recommended high level growth strategies to diversify the client base which is also consistent with the Society’s constitution to serve all members of the community. The Kelston Mall has been purchased by Property Management Group who is also developing an ECE next to the Medical Centre as part of its retail and social enterprise work programme.

Kelston Patient Numbers as at 9/11/2018



Research

The Society CEO Dr Glenn Doherty and Research Manager Dr Glennis Mafi have taken on and developed a large research portfolio within the Society assisting wherever possible with pacific post graduate researchers and pacific research particularly as it relates to the Tongan community. The table to the right summarises the Society research portfolio.

Whakakotahi 2019

The CEO has applied for a Whakakotahi Grant for 2019 and has been shortlisted for funding for this grant. This grant is from the Health Safety and Quality Commission and PHARMAC. This is a grant to assist those diabetic clients who are on maximum oral hypoglycaemics who are resistant to commencing insulin due to compliance or social barriers.

Research Programme at Tongan Health Society as at 23/10/2018

RESEARCH PROJECT	KEY INVESTIGATORS	DATE APPROVED BY CEO & BOARD	STAFF INVOLVED	DATE COMPLETED
1 Living with dementia in a NZ Tongan community	Dr Chris Perkins Psychogeriatric CMDHB & ADHB Dr Sarah Cullum Consultant Psychiatrist CMDHB	20/04/2017	Dr Glennis Mafi Dr Staverton Kautoke Ms Makoni Havea Dr Siale Foliaki	Ongoing
2 Periodic Fasting & Daily Probiotics in Obese Pre-diabetics (PROFAST)	Dr Rinki Murphy Auckland University	29/11/2016	Ms Fifita McCready Dr Glenn Doherty	Ongoing
3 Tongan Understanding & Experience with Genetic Counselling	Ms Heather Mann Massey University	09/11/2016	Dr Glenn Doherty Dr Glennis Mafi Ms Mele Vaka	Ongoing
4 Palliative Care for Pacific Populations	Dr Sunia Foliaki Massey University	17/10/2016	Dr Glenn Doherty Dr Glennis Mafi Ms Mele Vaka	Ongoing
5 An Exploration of Factors affecting preoperative attrition in Pacific clients who are eligible for publicly funded bariatric surgery from the perspective of health professionals	Prof. T. Cundy Dr Tamasin Taylor Auckland University	18/05/2017	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
6 Determining the feasibility and cost-effectiveness of a population-based abdominal aortic aneurysm screening programme for Māori residents of Waitemata DHB	Dr Peter Sandiford WDHB	22/06/2017	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
7 Clinical trials for patients with Non-Alcoholic Steatohepatitis	Prof. Ed Gane Auckland Clinical Studies	22/06/2017	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
8 Use of Suprasystolic Oscillometric Pulse Waveform for Atrial Fibrillation Screening	Prof. Robert Scragg School of Population Health Auckland University	22/06/2017	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
9 Longitudinal Study of New Zealand Children and Families	Dr. Cameron Grant FRACP PhD, Head of Department - Paediatrics: Child & Youth Health Professor in Paediatrics, The University of Auckland Paediatrician, Starship Children's Health Park Road, Auckland, New Zealand	21/02/2018	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
10 NZ community pharmacy-based support for people with long-term health conditions with a focus on diabetes; healthcare consumer perspectives	Dr. Trudi Aspden School of Pharmacy Ms Lynne Bye School of Pharmacy Duncan Milne, Hyun Ji Oh, Joelson Villanueva	8/08/2018	Dr Glennis Mafi Dr Glenn Doherty	September 2018
11 The experiences of Tongan women diagnosed with breast cancer in NZ	Keleni Tupou – (CMDHB Registered Nurse)	19/04/2018	Dr Glennis Mafi Dr Glenn Doherty	Ongoing
12 To compare two alternative treatments with the current standard of care treatment for mild-to-moderate impetigo among school children.	National Hauora Coalition – Tongan Health Society School Based Clinics South Auckland	19/10/2018	Dr Glennis Mafi Dr Glenn Doherty Mana Kidz Nurses Mana Kidz Whānau Support Workers Mrs. Mele Vaka (Clinical Services Manager)	Ongoing

Awards

The Society has had many awards from its stakeholders and funders over the years. This is a reflection of the team commitment to quality and the community it serves.

2013 / 2014

First practice in AH+ and ADHB to achieve all three National Health Targets.

Excellent Service in the Rheumatic Fever Prevention Programme.

Highest Number of Families Engaged in Community Education Sessions - MOH Rheumatic Fever Campaign.

2014 / 2015

Certificate of Achievement for Consistent High Performance and Service to the Community-Alliance Health + PHO.

Dr Glenn Doherty – Awarded Fellowship of the Royal NZ College of General Practitioners.

Dr Glennis Mafi – Awarded Community Service Medal for Services to General Practice and the Tongan Community.

Dr Glenn Doherty – Awarded Community Service Medal for Services to General Practice and the Tongan Community.

Top Clinic in the Auckland Region for Throat Swabbing (Rapid Response).

2015 / 2016

The Tongan Health Society achieved the Top Performing Practice in the Rheumatic Fever Campaign and 100% immunisation across all quarters of 2015/16 for eight-month immunisations. The Society also achieved a 74.87% Cervical Smear rate across both its practices, the highest achieved.

Mele Vaka was awarded the Inaugural Primary Healthcare Nursing Award in 2016 from the Auckland District Health Board.

Dr Glenn Doherty was nominated as a Finalist in the AUT Excellence in Business Support Awards. In the Leadership Category for Fuji Xerox Leadership. Dr Doherty was the only medical and health professional nominated across all categories.

MOH Rheumatic Fever Campaign

Alliance Health +PHO
The Society was also the highest performer in its refugee contract providing 73% of service volumes in the Auckland Region, and the majority of palliative care services in the region. THS was also the highest performer in the self-management Year of Care programme engaging 1,400 more clients than its provider colleagues.

2016 / 2017

Awards included:

Business Excellence in Social Enterprise by the Auckland Chamber of Commerce.

Top Performer in combined cardiovascular disease management for dual and triple therapy for patients with a 20% or more cardiovascular risk.

Excellence in Undergraduate Nursing Teaching – MIT (Manukau Institute of Technology Training & Workforce Development). The programme includes MIT Nursing Placements, AUT Nursing Placements and Nurse Entry to Practice programme (NETP).

Tongan Health Society – Second Highest overall rate of cardiovascular disease risk assessments – 95%.

The Society was accredited with the University of Auckland School of Medicine Dept. of General Practice and Primary Care for the teaching of 5th year medical students. Dr Doherty was awarded a Senior Honorary Lectureship from the University of Auckland School of Medicine Department of Primary Care and General Practice. He is also a member of the Education Advisory Group for the Royal New Zealand College of General Practitioners, a clinical examiner for the college, medical educator and was appointed to the Royal College Awards Committee. He is also a medical educator for the GPEP 1 programme for the Royal College. The Society has also received the following accreditations:

Accreditations

Ministry of Foreign Affairs and Trade

CYFS – Children Young Persons and their Families Accreditation

Ministry of Social Development Level 2 Accreditation

Royal NZ College of General Practitioners Cornerstone Accreditation

Education Review Office Accreditation

Society Assists Tonga following Cyclone Gita

The Tongan Health Society (THS) Board sent medical aid to Tonga to assist with supplies to the hospitals and community in Tongatapu and Eua in the aftermath of Cyclone Gita.

CEO and Medical Director Dr Glenn Doherty says the THS Board, working with Medical Aid Abroad, sent two containers to Tonga.

Chairperson Dr Maika Kinahoi Veikune says the Board wanted to extend its Tongan Outreach Project scope to assist the hospital in Eua, one of the outer island hospitals in the Tongan Group.

In 2014 the Society Board developed a Tongan Outreach Project in the Kingdom, working collaboratively with the Ministry of Health, Vaiola Hospital, the National Diabetes Centre and Village Community Medical Centres in Tongatapu. Dr Doherty set up a village screening programme working with the Ministry of Health predominantly for chronic diseases. A team of visiting primary care specialists has undertaken work in the kingdom over the last few years. Dr Doherty says the Society was also the only accredited medical centre in NZ with Ministry of Foreign Affairs and Trade Accreditation to be able to access the New Zealand Partnerships for International Development Fund.

Dr Veikune says it was important for the Board to assist wherever possible, with emergency aid for devastated communities in the kingdom impacted by the cyclone.

“The Society constitution allows for assistance and programmes in Tonga. We have a long-standing relationship with Medical Aid Abroad, which is a not-for-profit charitable trust which assists health work in developing countries, by donating surplus medical, surgical and pharmaceutical supplies.”

In 2016 the Society assisted in the 2016 Toloa Celebrations through the Friends of Toloa to fit out the renovated hospital at Tupou College. HRH Princess Mele Siu'ilikutapu was strongly involved in these projects, in addition to being the Patron of the Tongan Outreach Project for the Society.

The worst storm to hit the kingdom in 60 years, Cyclone Gita caused severe damage throughout Tonga. Parliament House was levelled, roofs were torn off houses, trees uprooted and blown over and churches badly damaged. Vaiola Hospital incurred flood damage while Niu'eiki Hospital in Eua sustained damage to its roof from Cyclone Gita and Keni, forcing it to temporarily relocate to a school and community hall.

Dr Maika Kinahoi Veikune, Dr Glenn Doherty and Clinical Services Manager, Mrs Mele Vaka, worked with the National Emergency Management Organisation (NEMO) in Tonga and the Chief Medical Officer for Public Health, Dr Reynold Ofanoa, and Dr Vesinia Matoto, National Diabetes Centre, to facilitate the medical, surgical and pharmaceutical supplies in Tonga.

Supplies were also provided to the Paediatric Unit at Vaiola Hospital and the Diabetes Outpatient clinic. Local staff are grateful for the medical, surgical and pharmaceutical aid provided to the outer island Eua and Tongatapu hospitals.

Ako Langimalie Pre School

The school continues to provide high quality services and the Society was Awarded its ERO Accreditation in 2017. At the end of the financial year 43 children were enrolled at the school. The staff consist of:

5.0 FTE Qualified Teachers

1 FTE Unqualified Teacher

0.5 FTE Administrator

There was an intensification of marketing on Facebook and Google with digital campaigns. A healthy lunch box policy was put in place, other policies and the Strategic Plan are also under review with the Board. Thank you to the staff, parents, PTA and Operations Manager for assisting with the running of the school.

I would like to thank all the staff and teams, Board and members and all stakeholders in the Society for their continued support and commitment to the service.

I wish you all a very happy Christmas and New Year to you and your families over the festive season.

Dr Glenn Doherty
Chief Executive Officer, Clinical Director
and Board Secretary





Dr Glennis Mafi
Tasilisili Manager

Tasilisili Manager's Report

Research Quality and Teaching

Langimalie Integrated Family Health Centre seeks always to provide a high standard of service to best help our patients, clients, staff and all who engage with us.

Practice Accreditation

Cornerstone, the RNZCGP quality standard for general practices is a continuous and demanding ongoing exercise to ensure all NZ general practices maintain acceptable standards. Early next year we will be assessed again in each of our practices. I want to particularly acknowledge the very valuable assistance of our Specific Project Analyst Ms Deepika Sonia in keeping us on track through all the demands of this process.

Clinical Governance

Mrs Mele Vaka our Clinical Services Manager continues as nurse representative for the Alliance Health Plus PHO Clinical Governance Committee.

Research and Audits

Insulin initiation and Intensification

This project continues because of the huge need to improve the control of blood sugar and prevent serious future problems in our many diabetic patients.

Our diabetes team continues with two part-time nurses Fifita McCready and Rachel Steed. Prof Tim Cundy visits monthly to assist with challenging cases, with all clinic nurses and doctors who care for the majority of patients day to day. Ms Ana Kalolaine Funaki (Kalo) visits twice a month to provide a very valuable podiatry service for our diabetic patients and Ms Mafi Funaki has a monthly one-to-one dietitian's clinic for diabetics, pre-diabetics and the very obese.

Dr Glenn Doherty provides close oversight of this very important part of our service. Please refer to the table on page 7 for other research projects we are currently involved in.

Atrial fibrillation screening study

The atrial fibrillation screening study has caused a bit of a stir with patients grateful to have this significant cardiac rhythm problem found - or not found! We have had medical students involved providing helping hands and learning about the importance of research in a community setting.

Audits

Repeat Prescribing, Medicine Reconciliation, Polypharmacy, Ten Patient Record Review (done by all clinic staff) are just some of the audits that have been carried out this year. There are also regular quarterly audits of different aspects of our diabetes service. These audits along with the patient satisfaction survey help us to monitor and seek ways to improve our service.

Training

Langimalie provides regular peer groups and collegial support meetings for doctors and regular nurse meetings and oversight of nurses, to maintain our professional standards. Continuing professional education is encouraged for all staff. For Tongan Health Society this is a very important part of our work.

Fellowship of the Royal NZ College of General Practitioners

Dr Akanesi Makakaufaki and Dr Antony Inder (both full time employees) continue to work towards Membership and Fellowship of the College.

Approved RNZCGP GP registrar training practice

Approved RNZCGP GP registrar training practice, continues with two six-month registrar appointments each year. Dr Nitin Darbawar has been accepted into the RNZCGP registrar training programme and will do his first six months registrar position with us in 2019 (having worked with us since the end of 2017, mainly at our Kelston Clinic). This training is overseen by Dr Glenn Doherty with assistance from Dr Glennis Mafi.

Further Nurse Qualifications

RN Designated Prescriber

RN Rachel Steed has been working hard to complete the requirements of the Designated Prescriber qualification under School of Nursing, Faculty of Medical and Health Sciences, University of Auckland. She has successfully completed her practicum with Dr Glennis Mafi as her Authorised Mentor Prescriber, and extra support from Dr Antony Inder.

Cervical Screening

Nurses Lupe Helu and Parwinder Kaur have completed the Cervical screening course and have finished their practical work at Langimalie.

Immuniser Qualification

Ana Moala and Ana Tatafu both qualified and have their immunisation certification.

New Grad "Net P" Programme

Nurse appointment and oversight funded by ADHB & AH+. Our 1st year graduate nurse position under this programme has been filled very pleasingly this year by Ms Ana Moala.

MIT and AUT Nurse Primary Care Practicums

A succession of excellent Pacific (mainly Tongan) student nurses have done their practicums at Langimalie.

Courses and Training

A wide range of courses and training have been attended by all our Integrated Outcomes Unit and Clinic staff – see the report of the manager, Ms Kasalanaita Puniani.

Awards, Special Achievements and Appointments

50th Anniversary of the Auckland Medical School

As a member of the first year class, Dr Glennis Mafi was able to enjoy the celebrations over the weekend of 6 & 7 October 2018.

One of the aims of the first Dean Professor Cecil Lewis was that Community Health should be integral to a medical school. He complained that medicine was often too concerned with the "horizontal person", with too little attention paid to those who remained vertical. Dr Mafi, with her long years in general practice, 17 based in Tonga and 16 with the Langimalie Health Centre has most certainly fulfilled what he hoped for in those early students.

Dr Glennis Mafi

MB, ChB, Dip Paeds, Postgrad Dip Geriatrics, FRNZCGP



Kasalanaita Puniani
Operational Manager

Integrated Outcomes Unit

The Integrated Outcomes Unit (IOU) continues its endeavor towards becoming a Unit of Excellence in delivering health services with its unique model of care that is underpinned by IT technologies such as CRM and MedTech. The model of care addresses a wider scope of activities and skills required in order to make a difference for the communities that we serve. Staff continue to be supported with their on-going professional development.

The IOU model of care provides a great platform for families to work in partnership with our navigators in planning, setting goals, and implementing pathways towards achieving the familie's own set goals in terms of their health and wellbeing. The overall emphasis is to support and enable families to manage their short, medium and long goals towards achieving their desired outcomes and aspirations.

The IOU team is comprised of clinical (nurses) and non-clinical navigators (social workers and counsellors). The Operations Manager manages the Unit. Table 1 outlines the contract services being delivered through the Unit.

Service Contracts

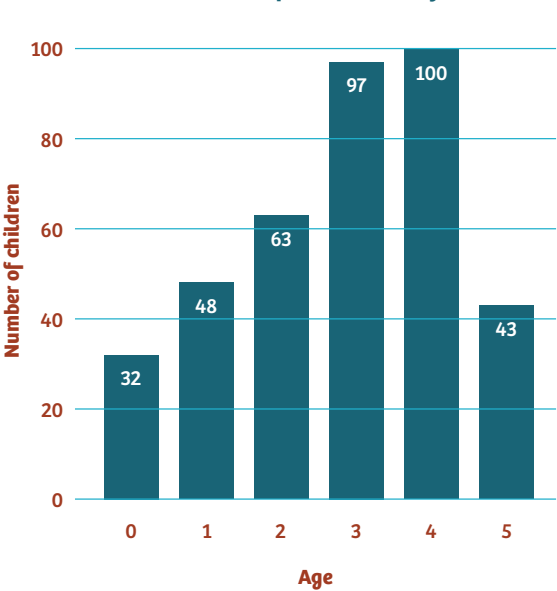
	Value
Well Child Services	\$383,813
Packages of Care for Pacific Families	\$276,575
Pacific Engagement Strategy (Rheumatic Fever)	\$5,325
Ministry of Social Development – Family Violence	\$220,000
Parish Community Services	\$165,460
Healthy Village action Zone	\$70,000
Primary Mental Health	\$65,000
Before School Checks	\$1,060
SME ADHB	\$10,380
SME CMDHB	\$5,454
Gardening	\$120,000
TOTAL	\$1,323,067

Well Child Services

Well Child Tamariki Ora is a home based free and accessible service to all Pacific families and other nationalities. The primary objective of this service is to provide support for families in maximizing children's developmental potential by establishing a strong foundation for their ongoing development. The Service still has the capacity to enroll more children.

Before School Checks (B4SC) is an additional contract targeting 4 year old children in the ADHB catchment. This is a wide-ranging development check for 4 year old children before they start primary school. B4SC operates in a fee for service financial model with no set volume.

Enrolled Well Child Population 0 – 5 years old



Social Services

THS experienced Social Workers are supporting families with the following services:

Housing
Immigration
WINZ
Supporting Letters
Budgeting Advice
Mentoring in a Tongan Cultural Approach
Parenting
Elderly support (providing support with physical needs; wheel chair, beds etc)
Family Violence
Adoption (Home Assessment)
Anger Management
Drugs and Alcohol Prevention
Psychologist / mental health team is part of the service that we work closely with

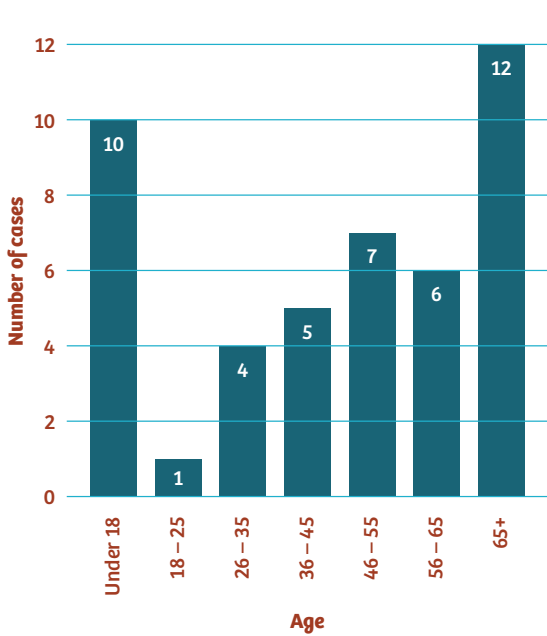
I. Family Violence Cases - MSD

The main objective of the Family Violence Programme is to provide support services to Tongan families who have experienced Family Violence in the Auckland region. Viliami Tu'ipulotu a Non Clinical Navigator/ Social Worker has successfully delivered this programme and exceeded the contracted target in the last 12 months.

II. Non Family Violence Cases

Lopiseni Fungalei Non Clinical Navigator/ Social Worker has successfully delivered this programme and exceeded the contracted target in the last 12 months.

Non MSD Social Service Cases by Age

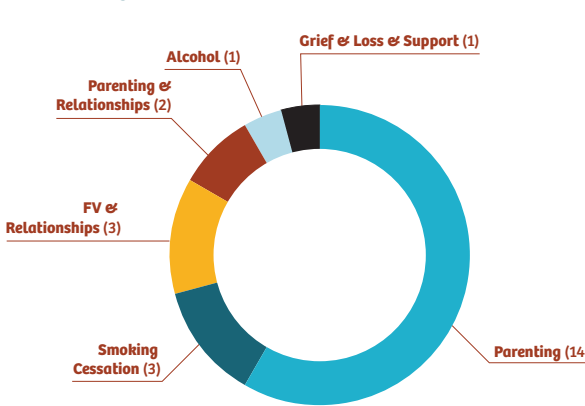


III. Counselling Services

Tongan Health Society Counselling Services is a friendly person-centred collaborative approach to support individuals who are facing challenging issues such as:

Low mood
Anxieties
Grief and Loss
Anger Management
Alcohol, Drugs and addiction
Abuse
Career
Relationship
Family matters

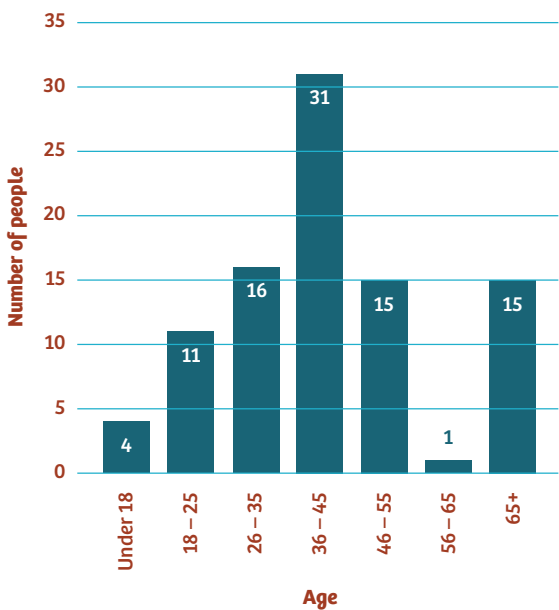
Counselling Services



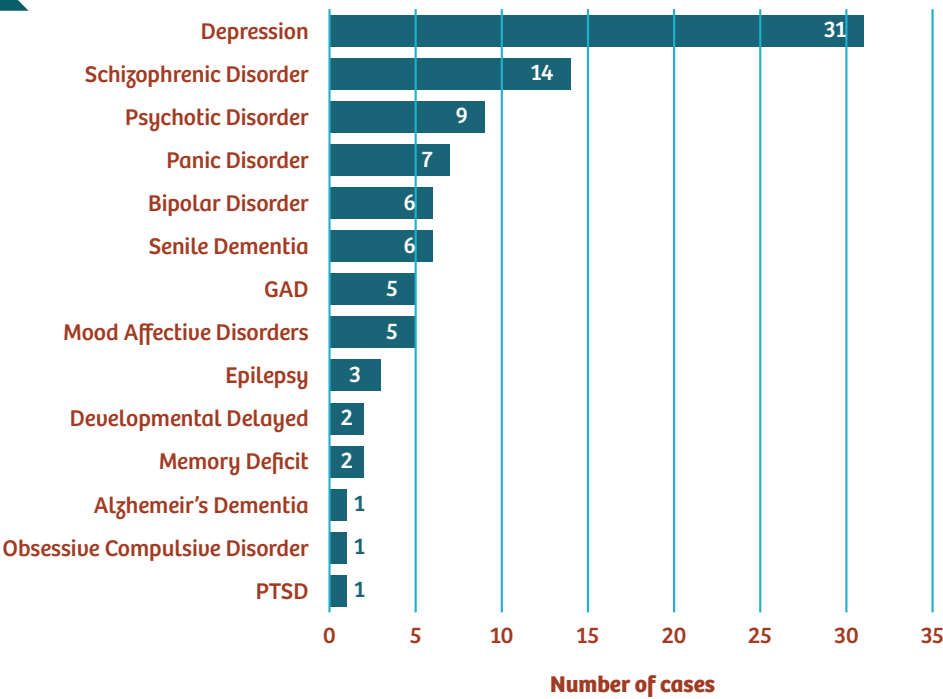
Mental Health Services

The Primary Mental Health objective is to provide the appropriate help at the earliest opportunity possible. Dr Staverton Kautoke (Psychiatrist Registrar) and Makoni Havea (Mental Health Nurse Specialist) continue to provide vital psychiatric service to our people (overseen by Dr Alo Foliaki Consultant Psychiatrist). Mental Health problems are hidden and often left untreated. Services are free and weekly specialist clinics are provided at Langimalie Clinic, Onehunga.

Mental Health Disorder by Age Group



Mental Health Diagnosis



Parish Community Nursing / Healthy Village Action Zone

Parish Community Nursing's primary objective is to provide culturally appropriate and relevant Nursing services that identify and address health needs of church members and navigate ways to improve their health outcomes.

Tongan Health Society has a close working relationship with our 14 THS HVAZ churches and we have regular monthly meetings.

- 1. Our Lady of Assumption Catholic Church, Onehunga
- 2. Mother of Perpetual Help Catholic Church, Onehunga
- 3. Saint Joseph Catholic Church, Orakei
- 4. Saint Pius Catholic Church, Glenn Innes
- 5. Free Church of Tonga, Grey Lynn
- 6. Free Church of Tonga, Mt Roskill
- 7. Free Church of Tonga, Otahuhu
- 8. Vainemo'onia Tongan Methodist Church, Grey Lynn
- 9. Fuakava Ta'engata 'O Kenani Tongan Methodist Church, Otahuhu
- 10. Tongan Methodist Church, Panmure
- 11. Tongan Methodist Church, Ellerslie
- 12. United Church of Tonga, Grey Lynn
- 13. United Church of Tonga, Glenn Innes
- 14. Seventh Days Adventist Church

Key areas of focus includes the following:

- 1. Physical activity
- 2. Nutrition
- 3. Quit Smoking
- 4. Self-Management Education
- 5. Health Promotion, Health Education & Screening
- 6. Other projects such as Aiga Challenge

Self-Management Education Courses

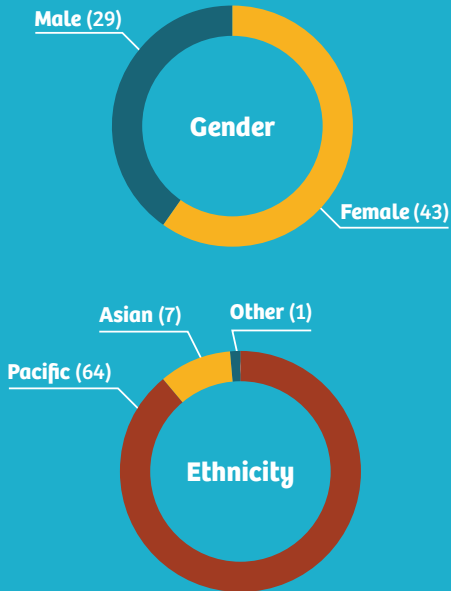
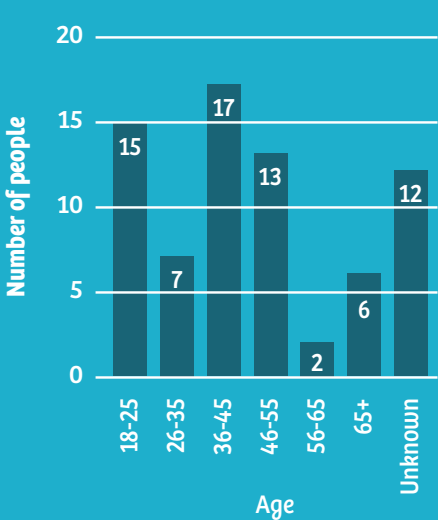
The aim of the service is to improve the self-management capacity of our Pacific Population with Long Term Conditions through the delivery of the Stanford Self-Management Programme and follow up diabetes Self-Management education.

Kasalanaita Puniani
Operational Manager

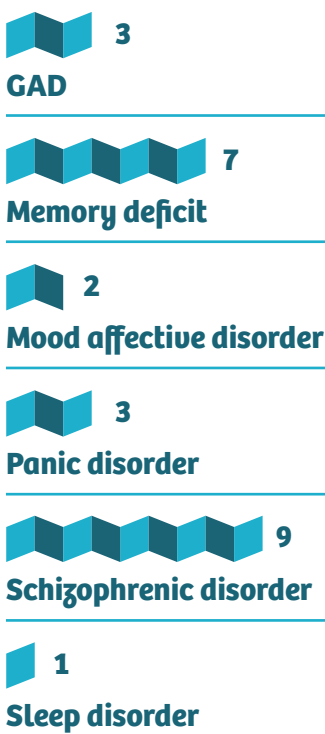
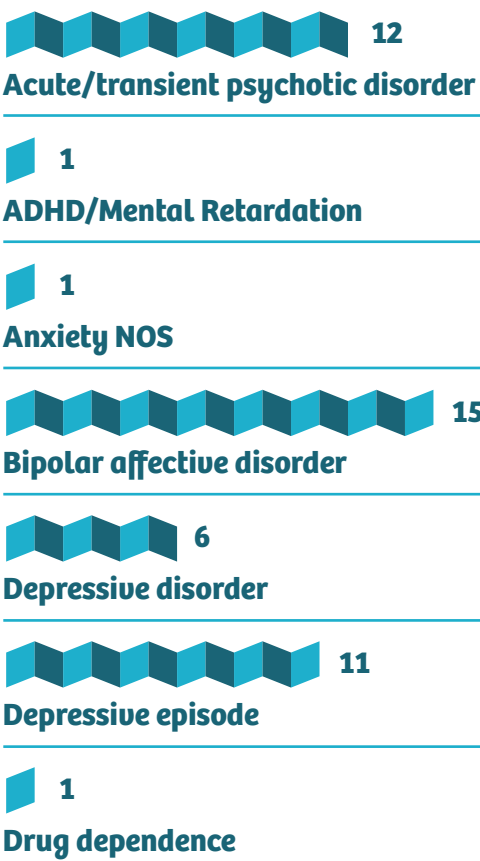


Mental Health

Age



Diagnosis

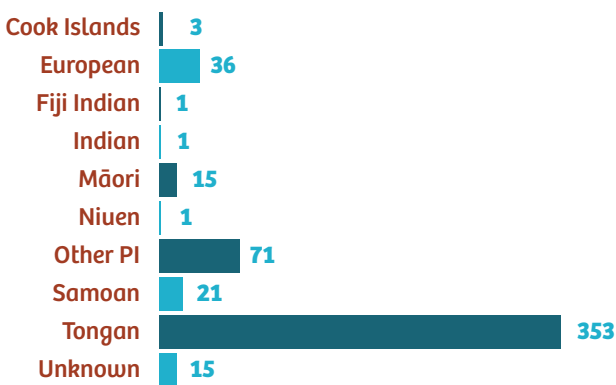


MSD Data

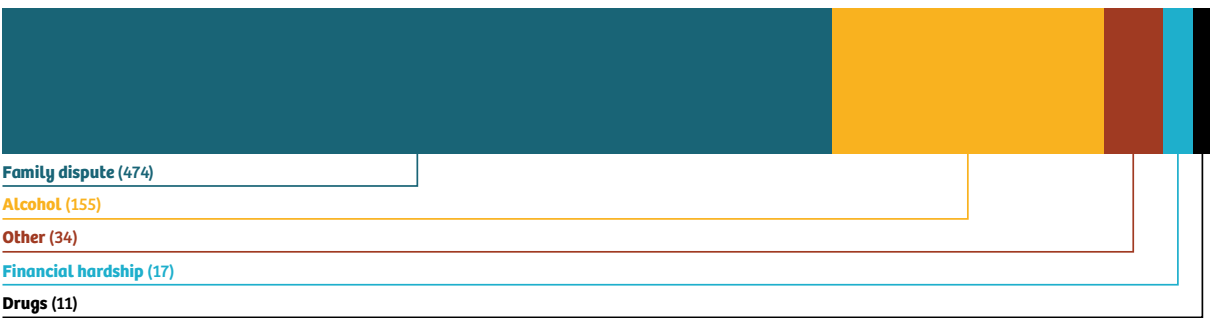
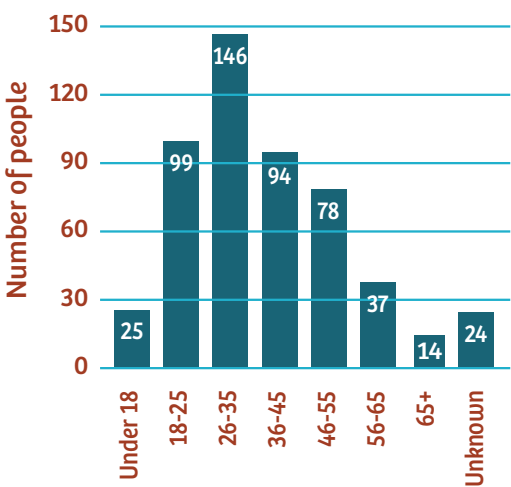
Gender



Ethnicity



Age





Mrs Mele Finau Fetu'u Vaka
Clinical Services Manager

Clinical Services Manager's Report

Fakafeta'i kia Sihova 'a hoku laumalie pea 'oua na'a ngalo 'ene me'a'ofa fulipe. Fakatulou atu kia Hou'eiki mo ha'a matapule kae tuku pe mu'a keu fai atu ha ki'i fakamatala kihe fai fatongia 'oku mau fai mei hotau 'api ko Langimalie ka koe 'api 'oku unga kiai 'ae Tonga moe kakai kotoa 'o Aoteroa ke feinga ke tokamalie mo feau e ngaahi fiema'u 'ae tokotaha kotoa pe 'oku ne afea 'ae kiliniki ni.

Acknowledgement

We experienced another year filled with exciting changes, challenges and we made significant progress towards reaching our goals. I wish to acknowledge the support of the Tongan Health Society board and make a special acknowledgement to the CEO and Medical Director Dr Glenn Doherty for his hard work and the extra effort that he gives to the wellbeing of our organisation.

I also wish to personally thank each member of the team for their commitment to our people and the community.

As you all know, the healthcare environment is changing rapidly, and you need to be proud of the impact you make on our patients, our whānau and our community. Every day you are healing and saving lives, and no matter what role you have you are making a big difference. I appreciate and respect each of you and I continue to be blessed with the opportunity to be part of your accomplishments.

As the Clinical Services Manager, there are three important elements in my everyday role that I use in order to achieve better outcomes:

Effective Communication

Effective communication with patients, families and the healthcare team is essential to quality care and safety.

Team Work and Collaboration

These qualities demonstrate that the value of everyone's role is important. We are committed to providing the highest quality of care utilising evidence-based practice.

Professional Development

Nurses at Langimalie Clinic believe in life-long learning and professional development to expand our knowledge and skills to continuously improve quality outcomes.

Achievements and Awards

Award of Excellence –MIT

Certificate of Participation – Onehunga Business Association

Accredited Teaching Practice – University of Auckland

Top Performer in Rheumatic Fever – Alliance Health 2016

Clinic and Clinical Workforce Development

THS continues to support clinicians with their professional development and training. The following courses, initiatives and programmes were delivered:

All Nurses are Trained Vaccinators-Independent Vaccinators

Three Nurses are Trained Smear Takers

All Nurses are Trained Preceptors

Two Nurses are completing a Venipuncture course

Ongoing monthly clinical meetings

Ongoing monthly nurses meetings

Alliance Health Plus monthly training (CME/CNE)

Mana Kidz Team ongoing monthly meetings.

Clinics

There are three Clinics across the Auckland Region.

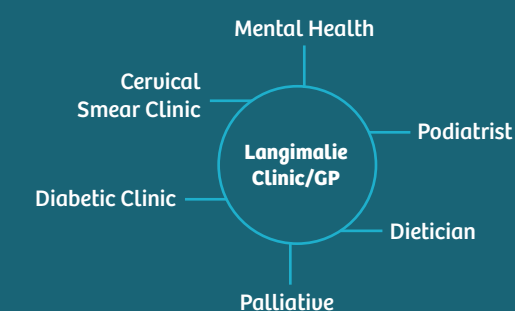
Langimalie Clinic – Onehunga, Central Auckland

Langimalie Clinic – Panmure, East Auckland

Kelston Mall Medical Centre, West Auckland

Doctors and nurses rotate across the three clinics. Panmure and Kelston have one doctor, one nurse, and one receptionist every day. Onehunga has a maximum of three doctors per day including the Registrar under the RNZCGP Fellowship programme.

We continue to serve our communities by delivering the core services below as part of every day practice.



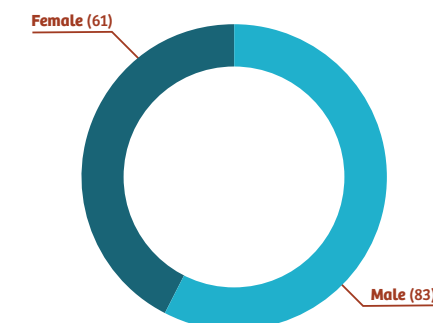
Mental Health Services

This team (one Registrar Psychiatrist, one Mental Health Nurse Specialist) see patients each Wednesday between 5–7pm. They also do home visits depending on the patient's need and circumstances.

Podiatrist

This service runs fortnightly for our diabetes patients. Once patients fully understand the Podiatrist's role the number of patients attending this service has been increasing.

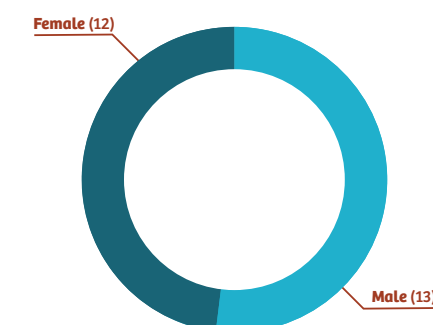
Podiatrist Patients by Gender N=144



Dietician

This clinic runs on a monthly basis on Saturdays. It could run more frequently as Pacific people have high incidents of obesity and related health problems. According to the Nutrition Dietetics Overview, food has a significant impact on our health, including obesity, diabetes and certain risks factors for cancer and heart disease.

Dietician Patients by Gender N=25

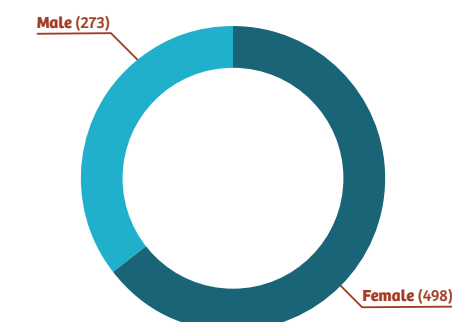


Palliative

This service is for terminally ill patients and their families. We seek to maintain a quality of life for patients by managing their pain, and physical and mental stress at each stage.

Cancer is the most common illness and as can be seen in the chart to the right the majority of patients are females.

Palliative Patients by Gender N=771



Mrs Mele Finau Fetu'u Vaka
Clinical Services Manager



Wendy Allen
Clinical
Administration
Manager

Clinical Administration Manager's Report

Mālō e lelei, Kia Ora and Welcome

Acknowledgement

I would like to thank Dr Glenn Doherty CEO and Medical Director for giving me the opportunity to be the Manager of Clinical Administration for The Tongan Health Society.

It has been a great year of learning for me from a cultural aspect and putting my skills into practice by improving the way the clinics operate. I have loved every moment of working for The Tongan Health Society, and I appreciate all the help and guidance Dr Doherty has given to me.

I would also like to thank my wonderful team of ladies who work the Front Desk and are more than just Medical Receptionists. They are committed to helping the patients feel at ease, and making sure we are following the correct processes and procedures to make this organisation viable.

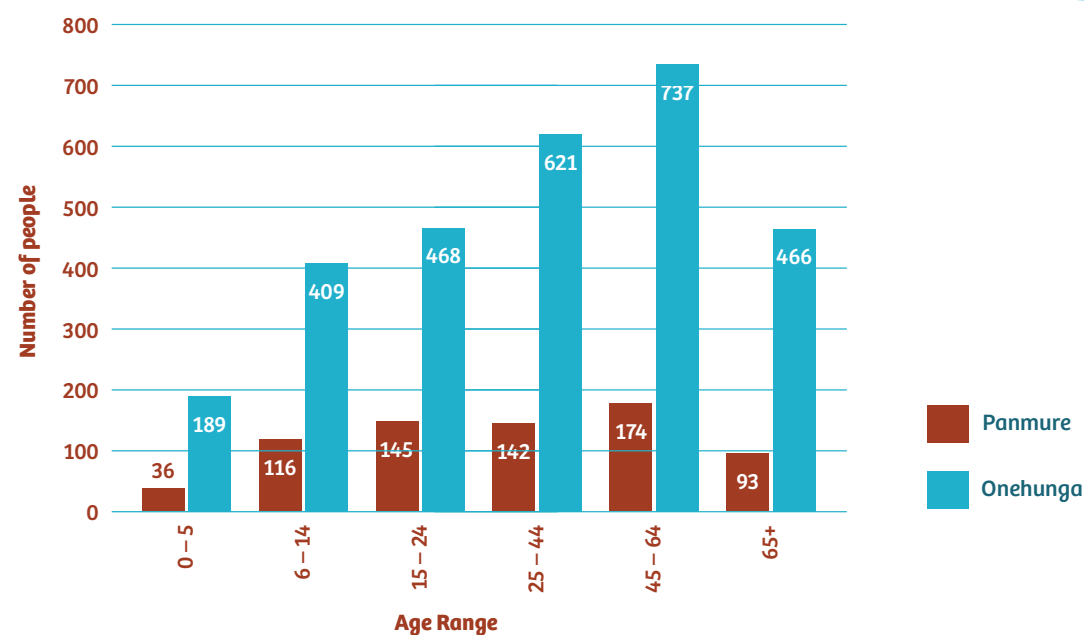
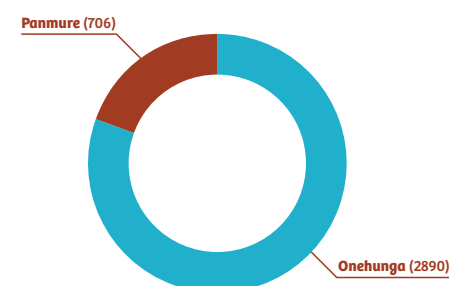
Also a thank you to Deepika Sonia who is our Special Projects Analyst, and has been working on our Cornerstone Accreditation as well as projects with the CEO.

All the staff at The Tongan Health Society have been warm, welcoming and helpful and it has made my role all the more easier.

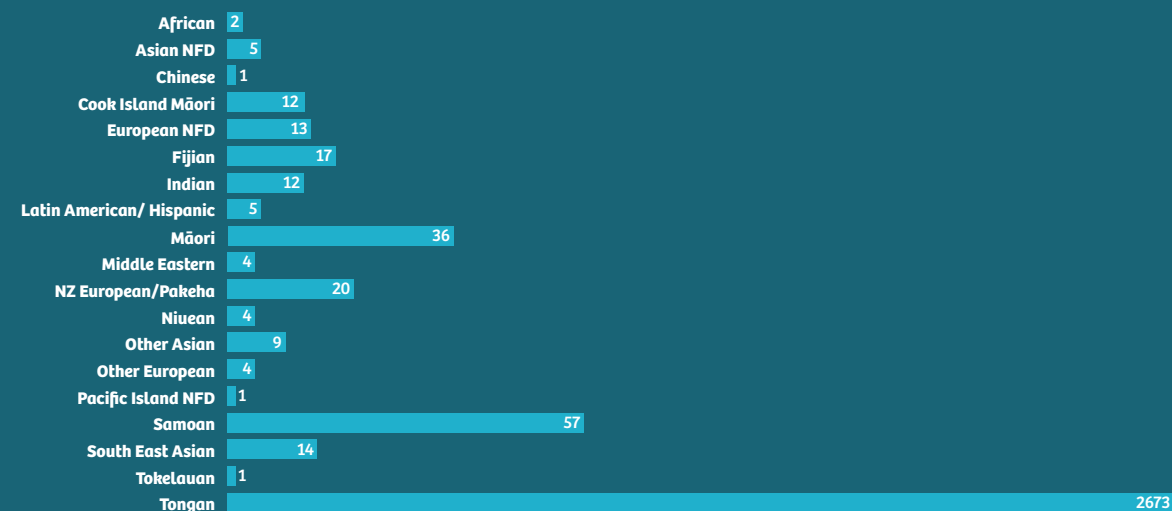
Clinics

As at the 30 June 2017 we had a Registered/Enrolled population of 3,596 patients at our Onehunga and Panmure Clinics. The Tongan population are still our main focus as they make up over 92% of registrations. The 'Age Range' reflects the high needs care required by our over 65 year old population, which make up 16% of our registrations. As we move into the last months of 2018 the numbers of new patients enrolling at these clinics have been rising at a steady rate, with now well over 4,000 patients Registered with us at Onehunga and Panmure.

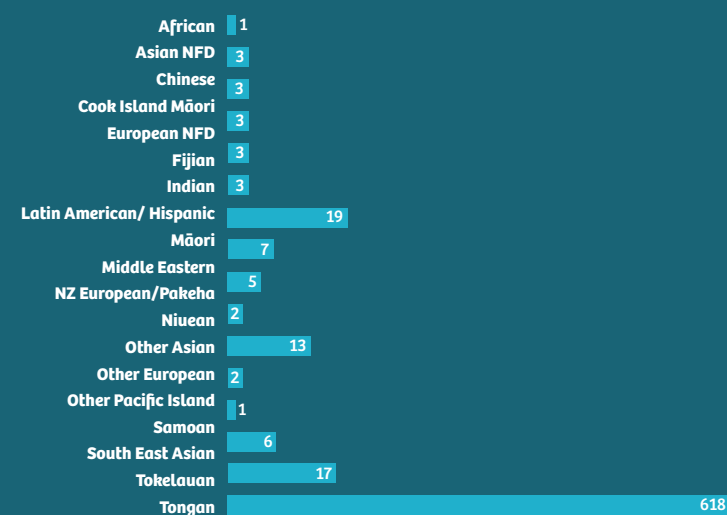
Onehunga/Panmure Clinics
Total Registered Patients



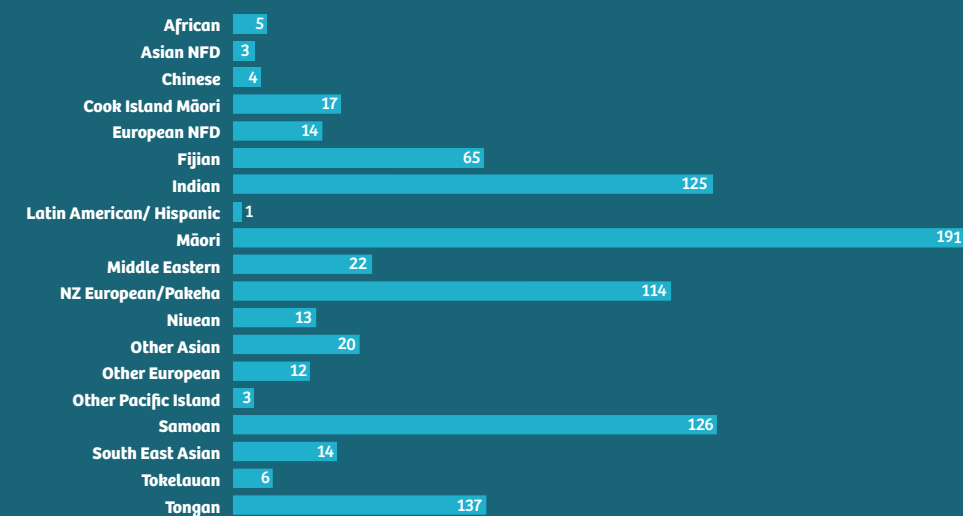
Onehunga Ethnicities



Panmure Ethnicities



Kelston Ethnicities



Kelston Mall Medical Centre

In the latter part of 2017 the Kelston Mall Medical Centre was opened by HRH Princess Mele Siu'ilikutapu.

This Clinic has gone from strength to strength in its first year with 874 new Registered/Enrolled patients as at September 2018, exceeding our expectations.

We have a Diabetes Nurse who visits the clinic once a week and a Podiatrist once a month.

We recently tenanted out part of the clinic to a Physiotherapist and now our patients enjoy being able to see the Doctor and then go to the Physiotherapist, without the need to travel further afield.

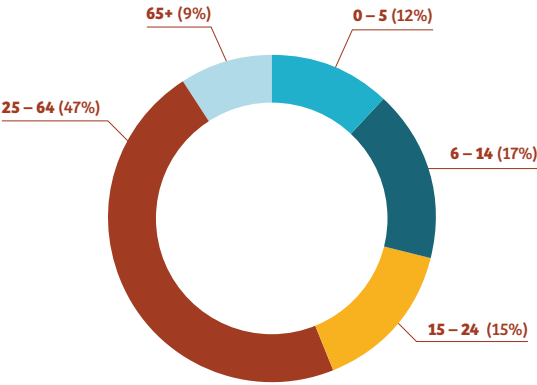
Within the next few months Smile Dental will also be part of the expanding Clinic.

You can see by the chart to the right that we have more of a blended mix of Ethnicities, with Māori being our largest population of patient at 22%, whereas our Onehunga and Panmure Clinics are 92% Tongan.

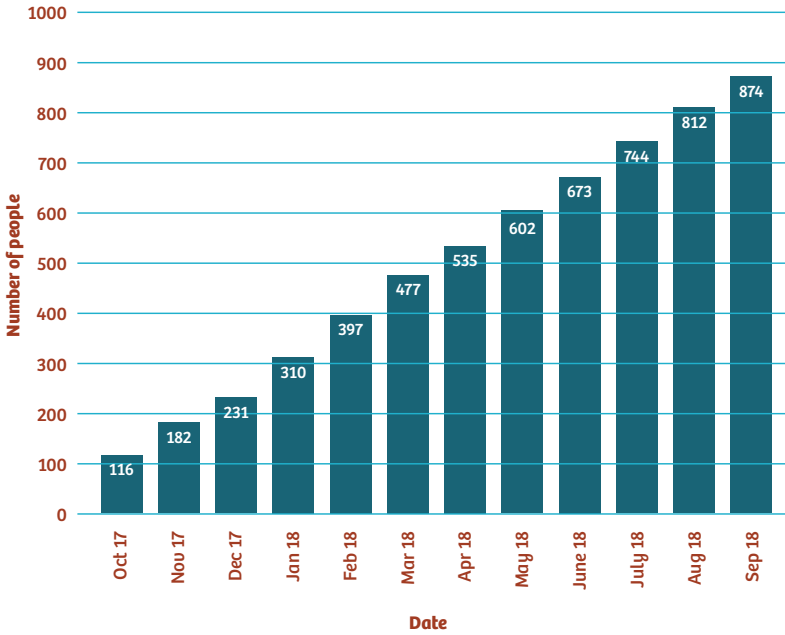
You can also see that the majority of patients are in the 25 – 64 year old age bracket.

As the Kelston Mall Clinic is different demographically to the Onehunga and Panmure the more high needs patients actually full into this 25 – 64 year old age bracket.

Kelston Age Range



Kelston Growth



Staff Professional Development Achievement

I have a team of staff who are passionate about learning and take every opportunity to broaden their horizons within the Health Industry, this in turns benefits themselves as well as the organisation.

Wendy Allen – Certificate of Proficiency in Medical Terminology, CALD Cultural Competency Courses ACLS Basic Life Support PHO, RNZCGP and MOH Training Courses

Hena Kamitoni – CALD Cultural Competency Courses, ACLS Basic Life Support, PHO and MOH Training Courses

Irene Vaka – Cervical Smear Taker Programme

Seini Lotulelei – CALD Cultural Competency Courses, ACLS Basic Life Support, PHO and MOH Training Courses

Felisiti Vehikite – CALD Cultural Competency Courses, ACLS Basic Life Support, PHO and MOH Training Courses

Fua'atekina Taulangau – CALD Cultural Competency Courses, ACLS Basic Life Support, PHO and MOH Training Courses

Deepika Sonia – Health & Safety Representative Training, CALD Cultural Competency Courses, ACLS Basic Life Support, PHO Training Courses

Wendy Allen
Clinical Services Manager



Panmure Clinic



Kelston Clinic



Onehunga Clinic



Jennifer Lavemai
Ako Langimalie
Centre Supervisor

AKO Langimalie Preschool Centre Report

Ako Langimalie continues to provide top quality services in its safe environment fostering and maximising children's learning and development. The Centre's philosophy, goals, and learning outcomes are all aligned with the Te Whāriki Curriculum and we continue to strive to become a Centre of Excellence in Early Childhood Education that will benefit families and all communities

The centre promotes education and care through a bilingual Tongan programme. The centre's philosophy is underpinned by a holistic framework (as shown in the diagram below) of wellbeing that is grounded in Tongan language and cultural values. Most of the children enrolled are of Tongan heritage. Ako Langimalie continues to strive to:

Maintain a natural, peaceful and unhurried environment.

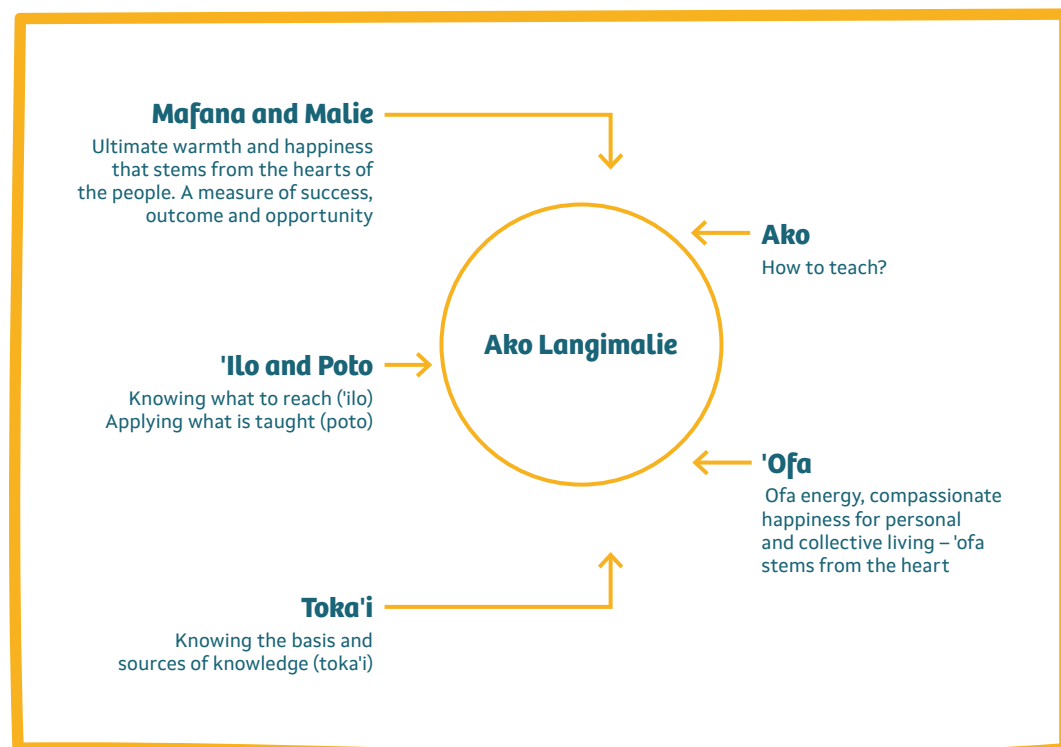
We believe in the bi-cultural practices of Aotearoa New Zealand, and endeavour to ensure all children and their whānau are welcome here.

Emphasise the essence of heritage, traditional values, beliefs and practices.

Endeavour to align its goals and learning outcomes with the ECE curriculum (Te Whāriki).

We believe that effective teamwork in a respectful environment with good communication ensures children will develop secure attachments.

AKO Langimalie Centre Philosophy



The focuses for the Ako Langimalie 2018 financial year:

Internal Review (Emergent/Regular)

Workforce

Revenues and funding

Professional Learning Development (Quality in Service)

Children & Enrolments

Ako Langimalie is licensed for 50 children, including 10 under two years of age. The centre is organized into separate age groups for children under and over two years of age. Infants and toddlers have a separate indoor play space and their programme is led by an experienced head teacher. The supervisor leads the programme for children over two.

Children Over 2s – 40

Children Under 2s – 10

The ages of the children range from 8 months to < 5 years old. The majority of the children are Tongans but we also have other nationalities such as Māori and Samoan children.

Workforce

Ako Langimalie is so blessed with a hard working committed workforce all of whom are Tongan.

5 qualified registered teachers (4 full registered; 1 provisionally registered)

1 unqualified teacher (has finished ECE level 4)

1 administrator (part-time 20hrs/wk)

The Ako Langimalie Early Childhood Centre works very hard to sustain its well-trained, right-skilled, competent and qualified workforce.

Professional Development

There have been some significant changes in our sector since the previous year.

The Education Council of Aotearoa NZ has developed a Code of Professional Responsibility and Standards for the Teaching profession entitled "Our Code, Our Standards" which combines and replaces both the Practising Teacher Criteria document and the Code of Ethics for Certified Teachers document.

In addition to this New Zealand's world leading early childhood curriculum Te Whāriki has been updated.

Self review is now becoming known as internal evaluation. ERO sees internal evaluation as being complementary to the external evaluation processes they undertake.

This year it was our aim to be familiar with the updated curriculum, teaching code of standard as well as understanding how the new process of Internal Evaluation might look like in our context.

Ako Langimalie is continuing to seek and utilise opportunities to grow our teachers professional knowledge and skills through training.



Teachers and Parents

Teachers and whānau are continuing to work alongside our children as we see parents as equal partners in their child's learning. Parents are the child's first teacher and know their child best. We want parents to be part of the community of people working together for the benefit of the children.

We want the web of relationships to extend as a natural part of their child's learning, in reciprocal relationships with the teachers in Ako Langimalie's activities. We anticipate involvement in the children's portfolio, PTA talanoa meeting (parent's led) every 3 months, in responding to questionnaires, and joining in social events or discussions.

Funding

The Centre aimed to minimise expenditure and maximise profit in the last financial year in the following areas:

Teacher – Student Ratio

The 80–100% teachers (registered) to students' ratio requirement is closely monitored as this has direct impact on funds received from the Ministry of Education.

School Fees

School fees had previously been reviewed and new charges (as shown below) have been in place since 4th July 2016.

Ages	Fees
Infant: 0-1 year	\$70.00/week
Over 1-3 years	\$50.00/week
Over 3 years	\$20.00/week

2 siblings – 10% discount for the 2nd child fees. 3 siblings – another 10% discount from the 3rd child fees. Late pick up fees – \$15.

Marketing Strategy & Action Plans

Ako Langimalie has now establish a new Facebook page to build an online community to promote and market the centre, and lift the Centre's profile.

Preschool has been advertised through the Tongan Newspaper 'Kakalu' and through radio programme including the school fees family promotion (10% discount for 2nd and 3rd siblings)

Tongan Health Society distributed 1,500 leaflet around the Manurewa community.

The Marketing Strategy and Action Plans aim to achieve the Centre's allocated licensed numbers of 50 children.

Seeking & Securing New Funds for New Services

The Centre will continue to proactively provide services that are needed by the communities.

Supplier & Services

Continuing to review services and suppliers that are utilised by the Centre focusing on minimising unnecessary expenditure without compromising the services.

Quality Services & Health & Safety

We aim to continue to deliver accessible quality services that are responsive to the needs of our families and communities.

Following are some of the significant developments over the 12 months with regards to quality, health & safety.

Ako Langimalie uses APT software programme for its database. APT stores all the children's records and provides all data required for Ministry of Education reporting requirements.

Continue to enforce the 46 Health and safety practices standard: general policy.

Work in partnership with our providers such as Smile Care (was known as Mighty Mouth) & Well Child Services (B4 school check – Hearing & Vision).

Ako Langimalie celebrated 'Healthy Heart Day' to support and to share the common goal, 'to make a positive impact on the heart health of New Zealand'.

Maintain Warrant and Fitness requirements for the Centre.

Incorporate health messages into children's learning. For example, we have established new policies & procedures at the beginning of this year which is healthy eating, lunch box and physical activities.

Significant Developments

In the month of February 2018 our fanau (children) have helped support the Heart Foundation Appeal. There were variety of activities to raise awareness about this deadly disease including 5 PLUS a day, exercise & fitness, food pyramid, and a visit from the THS community nurse. We raised a small amount of money, and it was awesome to see our whānau and children helping to find a cure for these patients.

Teachers have worked successfully on their Internal Review (Regular & Emergent). There has been lots of transformation and change by creating a space and adding to our internal environment, but in particular to our outdoor space.

Ako Langimalie has incorporated field trips into its curriculum planning as we believe that our children will experience a more holistic, integrated picture of the information when learning occurs in a variety of contexts. There are a number of enrichment experiences with field trips that help students develop educationally and culturally. There has been some great learning during our field trip to Devonport (Ferry), Kelly Tarlton (underwater world), Clendon Library, and Shopping Mall and Bunnings Warehouse.

Ako Langimalie had the privilege to host our Literacy Cluster group PLD when we had five preschool centres join us. We had some great feedback from other educators on our environment set up especially with bringing nature inside. It provides children with many opportunity to explore.

Ako Langimalie has worked closely with our Pacific communities to maintain and promote heritage language. The centre has recognized the important of these cultures and had the opportunity to celebrate the Samoan, Cook Island, Fijian, Te Reo Māori, as well as the Tongan Language week for 2018.

Fiefia Day and the PTA fundraising was a very successful event. We are grateful to work with a community that has such a beautiful heart to support and contribute.

Policies & Processes

Ako Langimalie's policies are developed by our THS board, teachers/kaiako and families/whānau to clarify our principles and describe the best way to apply them. The agreed policies and procedures are written to support our kaiako, whānau, managers, and relievers to guide them in their everyday practice. The aim of these policies is to ensure consistent, safe and quality practice.

Acknowledgment

I would like to take this opportunity to express my sincere gratitude and to acknowledge all Ako Langimalie Staff and the Operational Manager Kasalanaita Puniani for their hard works and endless support. Ako Langimalie would not be at this incredible stage today without your outstanding talents, skills and experience merging successfully together to make it all happen. I am confident that the journey ahead will be equally fulfilling and rewarding because the teachers and staff of Ako Langimalie are committed to the pursuit of Excellent Education of our children.

Jennifer Lavemai

Ako Langimalie Centre Supervisor

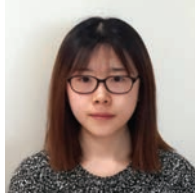




Financial Reports



Jeff Muir
Board
Treasurer



Zijia (Mika) Shang
Finance
Officer

Financial Report



CHARTERED ACCOUNTANTS
OBICA LTD

15 October 2018

Maika Veikune
Chairperson
Tongan Health Society Inc.
PO Box 13569
Onehunga
Auckland

Financial Statements for the Year Ended 30 June 2017

Detailed below are the key issues relating to the Tongan Health Society Incorporated financial statements for the year ended 30 June 2017.

HLB Mann Judd, Chartered Accountants, audited the financial statements and the Society has received an unmodified opinion.

The unmodified audit opinion confirms that the financial statements reflect a true and fair view of the Society's financial position as at 30 June 2017 and this is the best audit opinion the Society can receive.

The key financial issues are summarised as follows:

Statement of Financial Position

The Cash and Cash Equivalents balance is \$635,497 as at 30 June 2017.
(Last Year: \$690,596)

The Accounts Receivable amount of \$98,222 relates to the contract payments due as at 30 June 2017. (Last Year: \$201,183)

The Sundry Debtors amount of \$248,710 relates to the payments due as at 30 June 2017.
(Last Year: \$221,691)

The Payments in Advance amount of \$14,735 relates to the payments paid prior to 30 June 2017 for services from July 2017 onwards. (Last Year: \$826)

The Society has Property, Plant and Equipment of \$2,311,017 as at 30 June 2017.
(Last Year: \$2,255,586)

The GST Payable amount of \$54,518 relates to GST owing but not paid as at 30 June 2017. (Last Year: \$63,687)

The Accounts Payable amount of \$128,039 relates to creditor invoices received but not paid as at 30 June 2017. (Last Year: \$78,679)

The Accrued Expenses amount of \$68,598 relates to expenses owing but not paid at 30 June 2017. (Last Year: \$57,508)

The Accrued Expenses - Personnel amount of \$199,450 relates to the wages accrual and annual leave expenses owing but not paid at 30 June 2017. (Last Year: \$197,899)

The Non-Current Liabilities of \$486,422 relates to the Mortgage on the Buildings. In addition to the Non Current Liabilities, the current portion of the Term Loans amounts to \$53,488. The total amount of the loans is \$539,910. (Last Year: \$593,400)

The Society has a retained earnings balance as at 30 June 2017 of \$2,317,623.
(Last Year: \$2,368,009)

Statement of Financial Performance

Net Operating Surplus

The Society incurred a net operating deficit for the year ended 30 June 2017 of \$50,386. (Last Year: \$339,366 Surplus)

The Health Services cost centres achieved an operating surplus of \$105,965 and this was due to the receipt of new and variations to existing contracts and the clinics achieving surpluses for the year. (Last Year: \$368,856)

The Preschool incurred a net operating deficit of \$23,591 and this was due to a reduction in enrolled children and the pilot project implemented by the Ministry of Education. (Last Year: \$56,734 Surplus)

Summary

The Society incurred a Net Operating Deficit of \$50,386 in the 2017 financial year and this was as a result of the Preschool and Society cost centres expenditure exceeding the income received in the year. (Last Year: \$339,366 Surplus)

The Cash and Cash Equivalents has reduced from \$690,596 in the 2016 financial year to \$635,497 in the 2017 financial year.

The Mental Health Contract Income was reduced and the Society incurred legal fees during the year that also had an impact on the financial results in the 2017 financial year.

The Kelston Clinic project planning commenced in the 2017 financial year and the Clinic opened in the 2018 financial year and this will impact on the 2018 financial year results.

The Board and Management have forecast a deficit in the 2018 financial year due to the opening of the Kelston Clinic in West Auckland, an initiative to diversify the services provided by the Society and enter into new funding opportunities in West Auckland.

The forecast is for a break even or surplus position to be achieved in the Kelston Clinic by the last quarter of the 2019 financial year or the first quarter of the 2020 financial year.

The 2017 audited annual financial statements have been uploaded onto the Charities Services site in accordance with the reporting requirements.

If you have any queries regarding the above, please do not hesitate to contact me on (09) 422-7032 or 0274 831-259.

Yours sincerely

Jeff Muir
Director

Statement of Financial Position

As at 30 June 2017

	Note	2017 \$	2016 \$
Current Assets			
Cash and Cash Equivalents		635,497	690,596
Accounts Receivable from Exchange Transactions		98,222	201,183
Power Bond		–	200
Sundry Debtors		248,710	221,691
Payments in Advance		14,735	826
Total Current Assets		997,164	1,114,496
Non-Current Assets			
Property, Plant and Equipment		2,311,017	2,255,586
TOTAL ASSETS		3,308,181	3,370,082
Current Liabilities			
GST Due for payment	2(a)	54,518	63,687
Accounts Payable		128,039	78,679
Accrued Expenses		68,598	57,508
Accrued Expenses - Personnel		199,450	197,899
Income in advance		43	10,900
Term Loans - Current Portion	4	53,488	53,374
Total Current Liabilities		504,136	462,047
Non-Current Liabilities			
Term Loans	4	486,422	540,026
TOTAL LIABILITIES		990,558	1,002,073
NET ASSETS		\$2,317,623	\$2,368,009
Represented by:			
Accumulated Funds			
Opening Balance		2,368,009	2,028,643
Plus Excess (Deficit) of Income over Expenditure		(50,386)	339,366
TOTAL ACCUMULATED FUNDS		\$2,317,623	\$2,368,009

The accompanying notes form part of these Financial Statements and should be read in conjunction with the reports contained herein.



Chairperson

22 November 2017





Board Member

Dr Glenn Doherty
CEO & Clinical Director
 Tongan Health Society Inc
 Langimalie Integrated Family Health Centre
 1 Fleming Street, Onehunga, Auckland 1061
 PO Box 13569, Onehunga, Auckland 1643
 P 09 636 3529 F 09 636 3229
 NZMC No. 23768
 ACC No. PAB065



Statement of Changes in Net Assets

For the Year Ended 30 June 2017

	2017 \$	2016 \$
OPENING BALANCE	2,368,009	2,028,643
Surplus / (Deficit)		
Plus Excess (Deficit) of Income over Expenditure	(50,386)	339,366
Total recognised revenues & expenses	(50,386)	339,366
CLOSING BALANCE	\$2,317,623	\$2,368,009

Statement of Cash Flows

For the Year Ended 30 June 2017

	2017 \$	2016 \$
Cash Flows from Operating Activities		
Cash was provided from:		
Gross revenue	3,844,701	3,885,189
	3,844,701	3,885,189
Cash was disbursed to:		
Payments to Suppliers	(1,028,238)	(1,164,410)
Payment to Employees	(2,666,633)	(2,282,205)
Interest Paid	(31,814)	(43,238)
	3,726,685	3,489,853
Net Cash Flows from Operating Activities	118,016	395,336
Cash Flows from Investing Activities		
Cash was provided from:		
Interest Received	2,598	4,219
Sale – Property, Plant and Equipment	–	174
	2,598	4,393
Cash was disbursed to:		
Purchase - Property, Plant and Equipment	(122,023)	(92,459)
Sale Investments	(200)	–
Repayment Term Loans	(53,490)	(45,146)
Net Cash Flows from Investing Activities	(173,115)	(133,212)
Net Increase (Decrease) in cash held	(55,099)	262,124
Cash at the beginning of year	690,596	428,472
Cash at the end of year	635,497	690,596



Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2017

	2017	2016
	\$	\$
Surplus (Deficit) from Health Services	105,965	368,856
Surplus (Deficit) from Preschool	(23,591)	56,734
Other Income		
Non Exchange Income		
Donations Received	6,673	6,752
Exchange Income		
Interest Received	2,598	4,219
Dividends Received	1,035	1,035
Other Income	174	8,695
Total Income	92,854	446,291
Less Expenses		
ACC Levies	-	37
Accountancy Fees	-	-
Bank Charges	-	33
Board and Staff Expenses	-	5,266
Catering	-	4,739
Cleaning & Laundry	-	320
Conference Expenses	-	-
Consultancy	-	21,344
Equipment Hire	-	-
Employee Expenses	7,200	-
Honorarium	48,355	16,464
Interest & Penalties	-	256
Legal Expenses	-	14,468
Low Value Assets	-	932
Me'a'ofa	400	-
Meeting Expenses	-	91
Motor Vehicle Expenses	-	1,788
Office Expenses	-	2,343
Operating Lease payments	1,334	-
Other Expenses	85,951	-
Printing & Stationery	-	6,685
Sponsorship	-	531
Training	-	875
Subscriptions	-	-
Telephone, Tolls & Internet	-	136
Travel	-	286
Tongan Outreach Project	-	22,695
Wages & Salaries	-	7,636
Total Expenses	143,240	106,925
NET SURPLUS / (DEFICIT)	(50,386)	339,366



Independent Auditor's Report



To The Members Of Tongan Health Society Incorporated

Opinion

We have audited the financial statements of Tongan Health Society Incorporated which comprise the statement of financial position as at 30 June 2017, statement of comprehensive revenue and expenses, statement of changes in net assets and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Society as at 30 June 2017, and its financial performance and its cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society, in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in Tongan Health Society Incorporated.

Other Matter

The financial statements of Tongan Health Society Incorporated for the year ended 30 June 2016 were audited by another auditor who expressed an unmodified opinion on those statements on 9 September 2016.

Board's Responsibilities for the Financial Statements

The board are responsible on behalf of the Society for the preparation and fair presentation of the financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the board are responsible on behalf of the Society for assessing the Society's ability to continue as a going concern, disclosing as applicable matters related to going concern and using the going concern basis of accounting unless the board either intend to liquidate the Society or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located at the External Reporting Board's website at:

https://xrb.govt.nz/Site/Auditing_Assurance_Standards/Current_Standards/Page8.aspx

This report is made solely to the members, as a body. Our audit work has been undertaken so that we might state those matters which are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the members, as a body, for our audit work, for this report or for the opinions we have formed.

Yours sincerely

HLB Mann Judd

22 November 2017

Chartered Accountants
Auckland, New Zealand



Directory

Legal Entity

Tongan Health Society Incorporated

Business Activity

Healthcare and education services provider

Board Members

Glenn Doherty

Pauline Fakalata (Resigned 25 March 2017)

Soane Foliaki (Resigned 25 March 2017)

Inoke Masima (Resigned 25 March 2017)

Eluate Saafi (Commenced 20 April 2017)

Pauline Taufa (Commenced 29 September 2016)

Viliani Toafa (Commenced 20 April 2017)

Telesia Tonga

Nalesoni Tupou (Commenced 20 April 2017)

Maika Veikune

Chartered Accountants

OBCA Ltd

Chartered Accountants

197 Omaha Drive

RD6, Warkworth

Bankers

ASB Bank Limited

Onehunga, Auckland

Auditors

HLB Mann Judd

Chartered Accountants

Auckland

Charities Registration

Registration Number: CC22673

Registration Date: 8 April 2008

Tongan Health Society

PO Box 13 569

Onehunga, Auckland 1643

New Zealand

Phone: +64 9 636 4129

Facsimile: +64 9 636 4699

www.tonganhealth.com



If you would like to become a member of the society or enrol in the clinic, please ring 09 6363 6629 or visit one of our centres.

